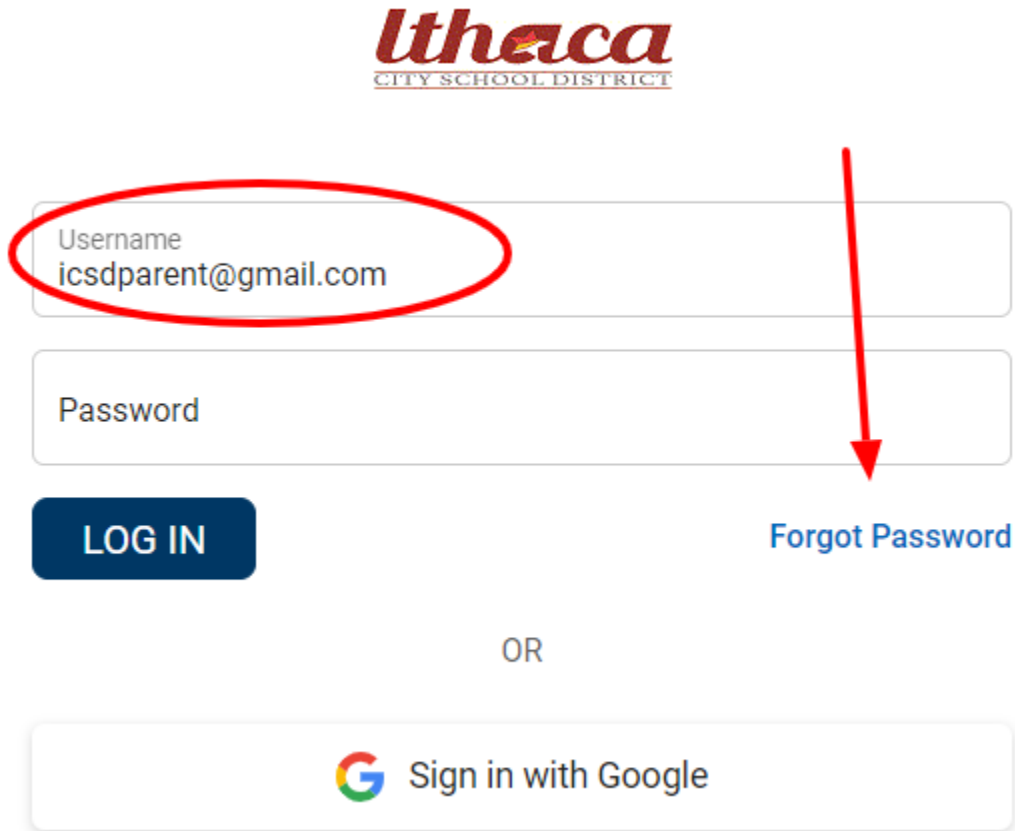


To reset the password for your Parent Portal account:

Go to <https://cnyric09.schooltool.com/ithaca>.

Enter your username (your email address), leave the password blank, and click Forgot Password.



ithaca
CITY SCHOOL DISTRICT

Username
icsdparent@gmail.com

Password

LOG IN

Forgot Password

OR

 Sign in with Google

****If you have a Google/Gmail account and that is what is used for your parent portal account you may select the Sign in with Google button to login.**

Enter your email address (username) in the box and click SUBMIT.



Enter your email below to receive a new password.

Email
icsdparent@gmail.com

SUBMIT

[Back to Login](#)

You will see a message stating that your new password has been emailed to you.

Check your email for a new password. Be sure to check your spam folder.

Check your inbox. You should receive an email from smsadmin@icsd.k12.ny.us with your new password and instructions for logging in.

Once logged in, you may use the "Account" tab at any time to see your last login time and to change your password.

A screenshot of a web application's user account page. At the top is a navigation bar with five tabs: "SEARCH", "CAMPUS", "ACTIONS", "ACCOUNT", and "MESSAGES". The "ACCOUNT" tab is highlighted with a red circle. Below the navigation bar, the page has a light gray background. On the left, the text "My Home" is followed by "Change Password". To the right of this text are three input fields labeled "Old Password:", "New Password:", and "Confirm:". Below these fields is a dark blue button with the text "CHANGE PASSWORD" in white. At the bottom of the page, under the heading "Your last logins:", there is a table with two rows of login timestamps: "9/11/2023 5:23:25 PM" and "9/11/2023 4:39:46 PM".

SEARCH	CAMPUS	ACTIONS	ACCOUNT	MESSAGES
My Home				
Change Password				
Old Password:				
New Password:				
Confirm:				
CHANGE PASSWORD				
Your last logins:				
9/11/2023 5:23:25 PM				
9/11/2023 4:39:46 PM				