June 17, 2025 All-Guides Call Q&A

CONFIDENTIAL

What is the new Clubhouse room rental process?

To support meaningful in-person connections, please follow the processes below for Core Groups to request complimentary meeting rooms in any of Chief's Clubhouses. The goal is to provide consistent access while maintaining operational alignment and room availability.

- All room requests for in-person Core Group meetings must be submitted by the group's Guide.
- Bookings are managed on a first-come, first-served basis based on availability.
- All bookings must go through the formal request process—walk-ins are not permitted

Once the Guide has finalized logistics with their group, they should send an email to the appropriate Clubhouse team. You can view the detailed process and email templates here.

Can we host hybrid meetings at the clubhouse if our Core groups are not all co-located?

The updated clubhouse policy is designed to support fully co-located Core groups who choose to meet in-person. This is to ensure the best possible experience for all members. If your group is not fully co-located, we strongly recommend holding the meeting virtually so that everyone can participate equally. Hybrid meetings often create an unequal experience, especially in Core settings where connection and presence are key. Members dialing in virtually may feel excluded from side conversations, body language cues, or group dynamics that are happening in the room. If your group proactively requests, or feels strongly about, a hybrid meeting we trust your point-of-view and ask you to lead with a high level of mindfulness for all members. Meeting rooms are equipped to support members who join virtually if needed.

Does the free room rental apply to Chief Executive Coaching clients as well?

Currently, complimentary meeting rooms only apply to Core meetings. We have passed this feedback on to our Coaching Team and will share pending updates to this policy.

Is the new clubhouse reservation policy limited to Core meetings only, or can we also rent rooms for informal group gatherings?

Free room rentals at the clubhouse are for Core meetings only. If you are meeting informally with your group, we kindly request that you use the common spaces in the clubhouse or pay the rental fee.

Where can I find the Monthly Core Themes on the Guides website?

You can find the monthly core themes under Meeting Materials > Meeting 4+ on chiefguides.com

Is there a list of the books and podcasts that Guides are recommending? Yes! You can find the list here.