The BLACK BOOK 2025_2026

Members Information Booklet



MANGAWHAI HEADS
VOLUNTEER LIFEGUARD SERVICE INC.

SERVICE * VIGILANCE * ENDURANCE

MHVLS PLEDGE

As a Lifeguard for the Mangawhai Heads Volunteer Lifesaving Club,

I dedicate myself to saving others who may be in danger; to prevent
injury and death wherever possible by providing
emergency response & care.

I recognise my personal and professional life should reflect the attributes of service, vigilance and endurance, to maintain courage and calm in the face of danger.

I will be courteous and respectful to the public, my co-workers, my supervisors and to those I may lead.

Courtesy of Marie Flavell Patron MHVLS 2008 - 2014

SERVICE * VIGILANCE * ENDURANCE

Clubhouse Email Website Physical Address Postal Address 09 4314679 / 021 2020414 <u>admin@mangawhaisurfclub.org.nz</u> <u>www.mangawhaisurfclub.org.nz</u>

149 Wintle Street, Mangawhai Heads, 0505

P.O. Box 30, Mangawhai 0540

BOARD

Chair - Jess Costello

Treasurer - Haley Reyners

Club Captain - Nathan Purcell

Executive - Rochelle Flavell

Executive - Kate Johnson

Executive - Tony Baker

Administrator - Vickie Matich

COMMITTEE

President - Alex Tidyman

Vice President - Jon Craven

Delegate - Nigel Mather

Patron - Dave McNeish

Junior Club Captain - Saoirse Hurley-Brown

SAR Coordinator - Jess Costello

Chief Instructor / Training Administrator

First Aid Officer - Andrew Mumford

Junior Surf Coordinator - Cindy Brown

Junior Surf Head Coach - Nathan Purcell

Powercraft & Equipment - Isaac Pow

Club House Director - Barry Matich

Health & Safety - Riaan Holtzhausen

Public Relations - Charlotte Balemi

Grants & Sponsorship - Vickie Matich

Fundraising - Charlotte Balemi

Catering - Mary Hurley-Brown

Important Key Dates (Subject to change)

November 2025	
1 2 8 9 9 15 23 29	Group Leaders Course A, B, C Group & Rookie training starts @ 9.00am Seniors Auckland All In Tadpoles & Sprats training starts @ 9.00am MHVLS Golf Tournament Fundraiser Junior All In @ Omaha Beach Instructor Training Course @ Auckland Marine Centre Mount Monster @ Mount Maunganui
6 7 14 25	Whangamata Classic Last Junior Surf training before Christmas MAZ Santa Parade @ 1.00pm - No Junior Surf training Merry Christmas
January 10 11 25 25 31	2026 Northland Head 2 Head Junior Surf training commences No Junior Surf Training Sandsational Sand Castle Competition 9.00am - 3.00pm Northern Region Juniors
February 1 6 14 19 - 22 28	2026 Northern Region Juniors Waitangi Day Junior Royale #1 - Under 10 SLSNZ Oceans 26' National Carnival @ Mount Maunganui Junior Royale #2 - Under 10
March 5-8 22 29	2026 AON Surf Lifesaving Championships Junior Surf Club Champs / Final day Junior Surf Prizegiving
April 4 5 6 TBC	2026 Junior Jackman @ Shotgun start at 10.30am Beach Hop Fundraiser - Volunteers needed please Last weekend of Patrol Senior Prizegiving
A	

August TBC AGM

MHVLS Club History



The Mangawhai Heads Volunteer Lifeguard Service Incorporated (MHVLS) was established in 1963 where volunteers patrolled from a tin shed with one borrowed reel from Waipu Cove SLSC. The Clubhouse was built in 1969. In 2012, it underwent renovations to add value to the complex and provide modern facilities for its members.

MHVLS was one of the first clubs to introduce the inshore rescue boat in 1975. Since then the IRB has become an essential piece of rescue equipment and MHVLS prides itself on having experienced drivers who regularly respond to rescues, and more often than not after-hour callouts to distressed vessels.

Today, the club has an active lifeguard base of over 60 lifeguards who volunteer weekends and public holidays during the SLS season. A successful Junior Surf programme has a very healthy membership of 185 children.



Following the significant rainfall over 2023 Anniversary Weekend, a large section of the hillside behind the Mangawhai Surf Club has subsided, causing significant damage to the back wall of the club which has now been fixed. Works to repair the clubhouse are well underway.

Welcome to All Lifeguards

Surf Life Saving New Zealand Mission

To prevent death and injury on New Zealand beaches

Mangawhai Beach is a relatively safe beach however; its popularity still keeps patrolling members busy over the summer period. Last season, we patrolled 2790.75 voluntary hours, we performed 12 rescues, 31 people assisted, 32 first aid, 6 searches and 675 preventative actions.

At its peak there are up to 1200 people on the beach and 200 enjoying the water. These numbers are steadily increasing as the population in Mangawhai grows.

The most actively patrolled area is normally set up at the most popular part of Mangawhai Beach close to the Clubhouse, however the club still monitors its full length, as well as the harbour entrance and waters as far as the eye can see.

Most rescue situations occur as a result of swimmers (of all ages) getting beyond their depth or being carried by strong currents.

By becoming a Surf Lifeguard, you can take the opportunity to train your body, challenge your mind, develop and apply your leadership skills as well as join a fun team of dedicated clubbies on an awesome beach.

Surf Lifeguard Award (Bronze Medallion)

To become a qualified Surf Lifeguard, you must gain your Surf Lifeguard Award (Bronze Medallion). Training is a mixture of theory (classroom based) and practical (pool, ocean and beach)

Prerequisites

To start the lifeguard training the following criteria must be met.

- Be 14 years or older on or before the pool date exam date
- Swim 400m in under 9 minutes in a pool
- Be able to attend all training sessions.

Exam Components

- Surf Lifeguard Award Workbook
- Pool Test
- Theory Paper
- Dry Practical Test
- Ocean Practical

Equipment Required

- Wetsuit and swim fins
- High visibility vest provided by the club until the end of the season

2025_26

This year training will be held at Waipu SLSC from 23 November from 6.00pm - 8.00pm and will run for 8 weeks. Registrations are now closed.

Pool Exam: 28 October 2025

Beach Exam: At Waipu SLSC on 28 & 29 November 2025

https://www.surflifesaving.org.nz/lifesaving/lifeguard-education/surf-lifeguard-award

For additional information, please contact_admin@mangawhaisurfclub.org.nz



Further Development

Once qualified with your NZ Surf Lifeguard Award you can increase your skills:

First Aid courses

- Surf First Aid
- Advanced First Aid
- Pain Management Module

IRB/RWC courses & qualifications

- IRB Crewpersons
- Senior Lifeguard Award IRB Driver
- Rescue Water Craft
- Marine VHF Radio Operators
- Radio Communication
- Examiners Award IRB
- Instructors Award IRB

Further Lifeguard courses & qualifications

- Board Rescue
- Rock Training & Rescue
- Intermediate Lifequard
- Intermediate Guard School
- Youth Development Camp
- BP Leaders for Life
- Senior Lifeguard Award Patrol Captain
- Advanced Lifeguard Award
- Instructors Award Surf Lifeguard
- Examiners Award Surf Lifeguard
- SurfCom

If you are interested in qualifying as a Lifeguard, or developing your skills further email admin@mangawhaisurfclub.org.nz

Surf Life Saving Patrols

Voluntary patrols will start at Mangawhai Heads Beach on 25 October 2025 until Easter Monday, 6 April 2026, on weekends and some public holidays.

Paid lifeguard service patrol beaches during the weekdays and public holidays during school holidays from 15 December 2025 to 13 February 2026

For patrol gueries contact Nathan Purcell 021 02914940 or nathan purcell@hotmail.com



Senior Surf Sports

As a qualified Surf Lifeguard, you are able to participate in regular competition events (Surf Sports) against lifeguards from other Surf Clubs. The objective of Surf Sports is to improve the fitness and skill levels of lifeguards. Competition is available in the U16, U19 and open categories.

Surf Sports in the senior part of the Club is different from the Junior Club in that there is a wider range of events for seniors and there are a number of team events. In Senior Surf Sports most people tend to concentrate on only a few events.

All competitors in Surf Sports must be a current member, refreshed and complete a minimum number of patrolling hours each season.

There are a number of Surf Sports Carnivals run throughout the season at Regional and National levels. For more information visit https://teamup.com/ksahzhqsix3x2xaqk8

If you are interested in training to compete contact Nathan Purcell 021 02914940 or nathan purcell@hotmail.com

The Jackman Waterman Classic

The Jackman Waterman Classic, open to qualified lifeguards only, is a 12km open ocean paddle race that starts at Waipu Cove and ends at Mangawhai Heads. The event is held in honour of legendary waterman and long-time Muriwai Lifeguard and big wave surfer Dave Jackman.

Dave Jackman made history by being the first surfer to ride Sydney's infamous Queenscliff Bombora in 15-foot surf on a longboard in 1961. Born and raised in Harbord (now Freshwater) on Sydney's Northern Beaches, Jackman relocated to NZ around 1963 where he lived on Auckland's west Coast at Muriwai Beach until he passed away in 2014. He is an inductee to the Australian Surfing Hall of Fame.

In 2009, the then Surf Lifesaving Northern Region Lifesaving manager Tony Baker and MHVLS Lifeguard Dean Storey decided to create an event that would honour Jackman's prowess as an all-round waterman.

Storey, who is a top board paddler and has competed in the Molokai Race in Hawaii several times, decided to link with neighbouring club Waipu Cove to create a long distance race between the two clubs. The event is one of the only long-distance open ocean races of its kind in NZ, something the Mangawhai Heads club is proud of.

The event hosts both board paddling and canoe and is growing in popularity each year.

This year the Jackman Classic was held on Saturday, 4 October

Any enquiries please contact kiwibax1@gmail.com or phone 021 347288



The Jackman Junior

The Jackman Junior was first introduced in 2022 to Under 16 MHVLS members to develop their skills to one day compete in the Jackman Classic. Starting at full tide from Mangawhai Tavern and running round Head Rock to Heads Beach.

It is open to all classes of self-powered craft. Skis, Paddleboards, Canoes, SUP's or whatever you can paddle without a motor or sail.

The Junior Jackman will be held at 10.30am on Saturday, 4 April 2026 Back up day 10.30am on Sunday, 5 April 2026

Any enquiries please contact kiwibax1@gmail.com or phone 021 347288

Annual Lifeguard Longboard Nationals

The Annual Lifeguard Longboard Nationals is a longboarding surfing contest hosted by Mangawhai Heads VLS and has been running since 1992. Lifeguards from both NZ and overseas clubs make the annual pilgrimage to Mangawhai Heads to take part in this iconic event. To be eligible you must be a qualified lifeguard either past or present. The event is founded on the strong traditional ties Mangawhai Heads VLS has with surfing where old single fins and surfing without a leash is the norm. Divisions include Classic/Old Malibu, Masters, Open Men's, Women's and Juniors. Over the years, the event has seen some great conditions and some excellent rivalry, but more camaraderie and friendships. The event is always finished off with the classic Line-Up shot and a cold beverage on the deck at the clubhouse.

The Annual Longboard Competition will be held on? 2025

Any enquiries contact Tony Baker 021 907663 or email baker.buddha@gmail.com



Welcome to Junior Surf

"Junior Surf is designed to nurture children's confidence, deepen their understanding of beach and coastal environments, and enhance their skills in and around the water."

We wish to extend a warm welcome to prospective Junior Surf members and their families to Mangawhai Heads Volunteer Lifeguard Service Incorporated (MHVLS). Our Junior Surf programme is designed to promote surf skills, fitness, surf sense, water safety and fun in a safe and friendly environment for future athletes, lifeguards, or simply kids who want to make new friends and have a good time. We are looking forward to another fun and busy season and hope you enjoy it as much as we do.



Junior Surf Groups (Nippers)

Junior Surf is divided into age groups (ages calculated as of 30 September 2025). Some groups are further divided into squads according to age or ability. We insist that parents/guardians remain at the beach during training. Your assistance with training sessions is usually required.

Sprats: 4 years' old

- This group caters for the youngest ages in Junior Surf, learning basic lifesaving skills through games and activities. The focus is purely on participation, water confidence and most importantly fun for all.
- Swimming ability required: None, but some water confidence helps.
- 100% direct parent/quardian participation is mandatory at this level.
- Uniform: Black togs, club skullcap and hi visibility vest compulsory, rash shirt & swim goggles optional, wetsuit recommended.

Tadpoles Mini: 5 years' old

- At Tadpole level, children will be learning basic lifesaving skills through games & activities. The focus is purely on participation, water confidence, and most importantly fun for all.
- Swimming ability required: None, but some water confidence helps.
- Uniform: Black togs, club skullcap and hi visibility vest compulsory, rash shirt & swim goggles optional, wetsuit recommended.

Tadpoles: 6 years' old

- At Tadpole level, children will be learning basic lifesaving skills through games & activities. The
 focus is purely on participation, water confidence, and most importantly fun for all.
- Swimming ability required: None, but some water confidence helps.
- Uniform: Black togs, club skullcap and hi visibility vest compulsory, rash shirt & swim goggles optional, wetsuit recommended.

A Group: 7 - 9 years' old

Dolphins: 7 year olds, Tiger Sharks: 8 year olds, Orcas: 9 year olds

- Children will start to learn the very basics of surf events. These will be broken down into activities and lifeguarding skills. There is a continued focus on water safety and confidence.
- Children can attain their 200m patch if they are ready for this. There is a continued focus on water safety & confidence. We will start implementing competition skills ready for moving to U10 and B group. Children must obtain their 200m patch to use any boards/equipment and to enter water above their waist.
- Uniform: Black togs, club skullcap, hi visibility vest and swim goggles compulsory for training and competing; wetsuit recommended for training days.

B Group: 10 − 11 years' old

- At B Group, the children will be introduced to competitions.
- B Group training builds on life saving skills learnt and introduces more demanding events such as tube rescue. The emphasis shifts more towards the water events at this stage hence it is important that members have developed their swimming toward attaining their 200m patch. Lifequard training occurs on a regular basis.
- Swimming ability required: B Groupers at this level are expected to be able to attain their 200m patch at the start of the season.
- Uniform: Black togs, club skullcap, hi visibility vest and swim goggles compulsory for training and competing, wetsuit recommended for training days.

C Group: 12 - 13 years' old

- At C Group level, training becomes more intensive as at 13 you can train towards your Surf Lifeguard Award (Bronze Medallion)
- Swimming ability required: C Groupers are expected to complete their 200m patch with ease.
- Uniform: Black togs, club skullcap, hi visibility vest and swim goggles compulsory, wetsuit recommended for training days.

Training Sessions

Junior training is held on Sunday mornings. We currently do not have a Clubhouse to operate from. We will meet on the sand at the base of the concrete ramp leading down from the surf club. Group flags will be posted for each age group. Please head directly to your child's age group for sign in at 8.45 ready for a prompt start at 9.00am. Skullcap and vest orders can be collected from outside the kitchen portacom.

Please use the car park above the public toilets. The spaces closest to the surf club are reserved for our rescue vehicles and lifeguards while on patrol.

Additional training sessions are sometimes scheduled for B and C Groups during weekdays at Mangawhai Heads Beach. C Group may also join other clubs for weekend overnight training.

Sunday training starts at 9.00am regardless of weather, unless otherwise advised via Facebook

- Training usually finishes for Sprats, Tadpoles at 10.15am. A, B, C Group & Rookies usually finish at 11.00am
- Parents and junior members must attend roll call at the start of training to receive important information via notices and newsletters.
- At the end of training, there is usually a BBQ and drinks for sale and other fundraising activities. Payment is by cash only and small notes or coins are appreciated.

Before training

PUNCTUALITY IS IMPORTANT! PLEASE ensure children arrive on time.

- All juniors MUST sign in BEFORE joining the training session. This helps us manage the group, provide correct gear and ensure safety.
- Children must have their club skullcap, high vis vest, a towel, change of clothes, water and be wearing sunblock.
- NO HI VISIBILITY VEST NO SKULLCAP NO TRAINING NO EXCEPTIONS.

After training

- All juniors remove their skullcap and vest and MUST be signed out by a parent/caregiver at the end of training.
- Everyone who uses club gear is responsible to wash it down and place it near the gear shed after use. Adult supervision is required
- Before leaving the children can rinse off using the shower outside the public toilets.



Communications

We will endeavour to keep you informed and up to date through the following;

- The Mangawhai Heads VLS website: https://mangawhaisurfclub.org.nz/
- 'Like' us on Facebook to get regular updates & information Junior Surf: https://www.facebook.com/groups/608743735920141 Lifeguards: https://www.facebook.com/groups/22859777045 MHVLS Public: https://www.facebook.com/mangawhaisurfclub/
- WhatsApp: Seniors Lifeguards Only
- We will also have information passed on to members at the start of Sunday training.

Safety Requirements

200m Safety Badge

- All junior members who wish to use fibreglass or foam paddleboards and/or swim beyond waist depth must pass their 200m safety test. This is a mandatory safety requirement which demonstrates that junior participants are confident in the ocean and capable of returning to shore if they are separated from their equipment.
 - The 200m swim badge is also a requirement for entry into lifesaving sports events for participants in the U11–U14 age groups, and for some U10 events. The 200m swim badge assessment is completed in either of the following methods;
 - 1. Pool Swim Participants must swim (using any stroke) confidently and competently 200m in 7 minutes or less. Followed by a 1 minute tread water.
 - 2. Open Water Participants must swim (using any stroke) confidently and competently 200m. This must include a stop in deep water to complete a 1 minute tread water. An all-inclusive time to complete this is 10 minutes or less. All results are then entered by a club administrator into the SLSNZ membership database under each participant's profile.
- The 200m swim badge must be refreshed annually.
- Members without a 200m patch are not permitted to use club equipment.

5:1 ratio supervision.

Sprats is a parent run group. Parents will be expected to assist their child.

As another STRICT mandatory safety requirement, we require a minimum supervision ratio (in any water activity, regardless of depth) of 1 adult in the water per 5 children. On rough days, we may increase this number. If we cannot reach the required ratio, the water events will be cancelled.

Membership

All people who wish to contribute or participate directly with the Nipper training sessions as a coach, team manager, or coaching assistant (including parent helpers) must be a member of MHVLS. As a financial member you are covered by SLSNR indemnity insurance in the event of accident or injury.

Parents/Guardians/Caregivers

Parents/guardians/caregivers play a huge role in Junior Surf. Mangawhai Heads VLS encourages everyone to take the opportunity to become active contributors to the Junior Surf program.

Spectators

It is always a pleasure to see families encouraging and supporting Junior Surf members as they train and compete. At all times, please ensure your behaviour and language are appropriate and that your encouragement is positive and in the spirit of fair play. Any concerns can be discussed with the coach or team manager. Most of all, remember to KEEP IT FUN!

Parent helpers

Junior Surf is not a drop off programme. All Junior Surf members are required to have a parent present on the beach at all times during training.

Your help is required during training and competitions. It is a great way to get to know everyone and feel part of the Club. We will be asking each family to nominate a parent helper.

These roles include:

- Set up / Pull down
- Water Safety
- Official
- BBQ
- Fundraising
- Coach, assistant coach, group manager, beach assistant, water assistant
- Equipment care & storage
- Clubroom, kitchen & bathroom tidy

If you would like to help please contact cindymorgs@gmail.com



Junior Surf Coaches

Coaches are always needed. There is no experience required; just a love of kids and helping them enjoy the water and beach environment. Without volunteers who give their time to Junior Surf each session, this programme would cease to exist.

For further information or to find out how you can help contact cindymorgs@gmail.com

Rookie Lifeguard Program

SLSNR Rookie Information

The Rookie Lifeguard Programme has been designed to help junior members prepare to be a surf lifeguard. The Rookie Lifeguard Programme aims to promote "practical lifeguarding" to the younger members and develop strong ties between senior and junior members as a result of involvement.

The target audience for this programme is 13-year-old junior members wishing to become a Surf Lifeguard next season. You must be current member of C Group to participate in the Rookie programme

Pre-requisites:

- Be 13 years of age by the 1st October 2025
- Be able to swim 200 meters in a pool under 4:30 minutes
- Current member of a SLS club

Candidate requirements:

- Participate in four patrols (no less than 12 hours in total)
- Complete all Rookie Surf Lifeguard Log Book Modules

Topics Covered

- 1. Health, sun smart & conservation
- 2. Surf & swimming skills
- 3. Role of a surf lifeguard and patrolling
- 4. Signals, flags & radio operations
- 5. Rescue, releases & tube rescue
- 6. First aid & emergency care
- 7. Primary survey & CPR
- 8. Practical surf skills
- 9. Patrol equipment & clubhouse
- 10. Surf Life Saving Club structure and culture

To register choose Rookie (Trainee Lifeguard) from the Group dropdown <a href="https://mangawhaisurfclub.org.nz/membership-information/junior-surf-individual-membership-individual-membership

Any queries contact Billy Fulton 021 615314 or billy.fulton@naylorlove.co.nz



Junior Surf Carnivals

Junior Surf carnivals are a great opportunity to participate in competition, meet other clubs and see other beaches. While competitive at times, the emphasis is always on safety, sportsmanship, and fun.

It is important that you always remember to bring;

- A positive attitude
- Food and plenty of water to drink
- Club uniform plain black togs (compulsory)
- Club skullcap (compulsory)
- Club high vis vest (compulsory)
- Black swim cap (optional) To be worn <u>under</u> skullcap
- Sunscreen
- Swim goggles
- Towel
- A warm change of clothing

Surf Officials

From local surf carnivals through to our national championships, surf sport needs great officials. Being a Surf Official is a rewarding way to stay involved and contribute to surf sports and to meet others who share a common passion for our sport.

It is important to have sufficient numbers of qualified Surf Officials at events to ensure the competition is conducted in a fair and correct manner as per the SLSNZ Surf Sports and Junior Surf Competition Manuals.

Courses are run by Surf Life Saving Northern Region. Date and booking information is available on their website.

Surf Officials Information

For assistance with becoming a Surf Official please contact cindymorgs@gmail.com

Club Uniform & Merchandise

Our registered club colours are black and white.

• The club skullcap & high vis vest must be worn at all training and competitions. These can be purchased through Friendly Manager.

https://mangawhaisurfclub.org.nz/merchandise

For competitions members must compete in:

Girls: plain black togs (compulsory)

Boys plain black speedos/plain black swim shorts (compulsory)

Club skullcap (compulsory)

Club Hi visibility vest (compulsory)

Swim goggles

Black swim cap (optional) To be worn under skullcap

B & C Groupers may need to purchase swim fins to train for the tube rescue

Club Merchandise for Sale

The club has numerous items of apparel available to purchase for a limited time. Please watch this space for more information coming soon.

- Hoodie
- T-shirt
- Poloshirt
- Sideline Jacket
- Bucket hat
- Surf Cap
- White long Sleeved Shirt

Pre orders are open until ? 2025 (To be confirmed)

Please allow 10 – 15 days for your order to be processed



Code of Conduct

Mangawhai VLS endorses the following Code of Conduct for members. This is in line with the principles endorsed by Surf Lifesaving Northern Region and Surf Lifesaving New Zealand.

As a member of Mangawhai Heads VLS, you are expected to meet the following requirements:

- Respect the rights, dignity and worth of others.
- Be fair, considerate and honest in all dealings with others.
- Be professional in, and accept responsibility for, your actions. Your manner, presentation and language should reflect high standards.
- Be aware of, and adhere to Mangawhai Heads VLS standards, rules, regulations and policies.
- Operate within the rules of surf lifesaving including regional, national and international guidelines that govern Mangawhai Heads VLS.

Members should recognise that at all times they have responsibility and a duty of care to all other Mangawhai Heads VLS members and the public at large.

Members should:

- Understand the possible consequences of breaching the rules of Mangawhai Heads VLS or its Code of Conduct.
- Report any breaches of the Code of Conduct to the appropriate authority.
- Refrain from any form of abuse towards others.
- Refrain from any form of harassment towards others.

- Provide a safe environment for the conduct of activities in accordance with relevant Mangawhai Heads VLS policies.
- Show concern and caution towards others that may be sick or injured.
- Be a positive role model.
- Discharge their membership responsibilities as set out by Mangawhai Heads VLS from time to time.
- Abide by the directions and instructions of elected officers of Mangawhai Heads VLS.

Breaches of this Code of Conduct may result in disciplinary action in terms of the Constitution of Mangawhai Heads VLS.

Police checks

As further protection for our junior and senior members and the organisation as a whole, SLS Northern Region now requires that a police check be carried out on all adults over 18 years old in direct contact with children. This is a check for "crimes against children and those of a vulnerable nature" ONLY. Any concerns are notified to the SLSNR CEO only and are treated with utmost confidentiality. Parents who are present for the primary purpose of care, supervision or water safety for their own child do not require Police vetting.

If you have any concerns regarding child protection at the club please contact Scott Weatherall, National Health & Safety Advisor by emailing scott.weatherall@surflifesaving.org.nz or phone 027 4404700

MHVLS Complaints Policy

If any member has a complaint, please talk to the appropriate person from our Board. Please do this ASAP for the best chance of a positive outcome. For example: If you have a problem on Patrol, talk to your Patrol Captain or Club Captain. If you cannot resolve the issue in this way you may make a formal complaint.

Formal Complaint: This must be in writing and addressed to the MHVLS Board and emailed to admin@mangawhaisurfclub.org.nz or post it Mangawhai Heads Volunteer Lifeguard Service Inc. PO Box 30, Mangawhai, 0540. Complaints will be acted upon immediately and treated with respect and full confidentiality.

Clubhouse Policy

- Please treat the Surf Club premises and surrounding grounds with respect.
- Members and guests are requested to act in a responsible manner at all times that will reflect only goodwill towards our voluntary service.
- Be a tidy kiwi and clean up yourself others use the facilities.
- Put things back where they belong.
- Smoking is not permitted on surf club premises.
- Dogs are not permitted on surf club premises.
- No alcohol is to be consumed by any person under the age of 18.
- Promptly report any clubhouse damage to the Clubhouse Director 021 2020414 or admin@mangawhasurfclub.org.nz

Gear Policy

- All gear is to be washed down and put away in the gear container by an adult after use.
- Your coaches/Patrol Captains will let you know which gear you are able to use.
- The locked gear is only to be used while at club training sessions when a nominated coach is in attendance.
- Club equipment is for ACTIVE MEMBERS ONLY. Non-member friends are not permitted to use any club equipment.
- Members without a 200m badge are not permitted to use club equipment.
- All damage to equipment must be reported immediately. If your coach or a senior member is not present, you must notify the club by phone 09 4314679
- Club boards are to be treated with care. If boards are misused, e.g. standing on them, dragging on the sand/concrete, unnecessary roughness, the user may be banned from further use for up to 2 weeks. Repair costs may be enforced.
- Promptly report any damage to:
 Nathan Purcell 021 02914940 or nathan_purcell@hotmail.com for Seniors
 Sam Wood 021 339919 or sam@barrierwaterproofing.co.nz for Junior Surf

Funding & Sponsorship

The club receives some funding and equipment from Central Government, Surf Life Saving New Zealand and Surf Life Saving Northern Region and from donations and grants from the public and charitable trusts.

However, this does not cover the full operational costs for the club so there is still a need for ongoing support from private donors, businesses and community grants.

If you or you know of a business/individual who would like to financially support the club please email admin@mangawhaisurfclub.org.nz or contact Vickie Matich 021 2020414

Mangawhai Heads VLS would like to acknowledge and thank the following Sponsors, Supporters and Funding Organisations

- New World Mangawhai
- Mangawhai Community Op Shop (MCOS)
- Mangawhai Pharmacy
- Barfoot & Thompson Hugh Fenwick
- GMW Geosciences