Success Story Challenge Part 1: Zoom Recording Link

☑Goal for Today's Training: (Creating the Success Story)

**Highlight a Customer Success Story with and without Video for your future clients.

In today's training, we will focus on 3 parts:

- a) Identifying the right client?
- b) The interview session & assets
- c) Building out the page.

VGetting started with the right mindset!

- 1. This takes less time than you may think but is well worth it.
- 2. If NOW isn't a great time, add a calendar event for down the road to do this.

Playbook:

✓ Additional Pro-Tips:

- 1. Who is your Ideal Customer? (Downsizers, relocators, etc?)
- ** You may end up making 2 or 3 success stories. (Think of the 80/20 rule.)
- 2. Creating the Zoom Call and a tool like Otter AI or notetaking to save time.
- 3. Family Portrait or Home Memory Gift at the closing table.
- 4. For "research purposes", this can give you key insights like a survey.

(Something may or may not be as important as your assumed it to be.)

- 5. Evergreen Content. (Make 1 or 2 per year)
- 6. Great in addition to your online reviews! (Not everyone has 100 online reviews)
- 7. Lasty, be the "guide"! Your customer is the hero in this story. Not you.
- Great examples from Dan Chin Homes & Check out previous Office Hours as well!
- Google Review Playbook: (For those looking to get MORE reviews from Happy Clients