January 27, 2025

Dear SAU 48 Families and Educators,

Thank you for your continued patience as PowerSchool investigates and addresses the recent cybersecurity incident. PowerSchool has confirmed that some personal information of students and educators in SAU 48 may have been impacted by this breach.

In the coming weeks, PowerSchool will notify impacted individuals, including students or their parents/guardians if the student is under 18 to provide them with the next steps in dealing with this situation.

Identity Protection and Credit Monitoring Services:

PowerSchool has partnered with Experian, a credit reporting agency, to offer complimentary identity protection and credit monitoring services to all students and educators whose information was impacted by the breach.

- **Identity Protection:** PowerSchool is offering two years of free identity protection services to all students and educators whose information was impacted.
- **Credit Monitoring:** PowerSchool will provide two years of complimentary credit monitoring services to all adult students and educators whose information was involved.

We will continue to share updates as we receive more information from PowerSchool. We appreciate your understanding as we navigate this situation together.

Kyla A. Welch Superintendent of Schools, SAU 48

Kara Levasseur Director of Technology, SAU 48