Terms and Conditions

Effective Date

March 21, 2025

1. Introduction

These Terms and Conditions constitute a binding agreement between you (the client) and NASTASE F.D. ANCA PFA, a legally registered PFA in Romania, with its registered office at Panselelor Street no 5, bloc 5, entrance B, apartment 3, Bacau county, Bacau city, Romania, operating through https://www.felicityanca.com (hereinafter "we", "our", or "the Company").

2. Services Offered

We offer educational and coaching services including:

- 1:1 LIVE sessions (single or monthly)
- 5-Day Intensive: Group or VIP format

All services are delivered digitally via Zoom and include access to recordings and supplemental materials. No physical products are sold.

3. Contract Formation

By checking the 'I agree' box prior to purchase, you confirm that you have read, understood, and agreed to be bound by these Terms and Conditions. This acceptance forms a binding contract under Romanian law.

4. Payment and Invoicing

All payments are due upfront via Stripe. Invoices are issued automatically upon payment. We do not charge VAT. B2B clients must provide VAT or tax ID if applicable.

5. Refunds and Cancellations

Refunds are only available for the 5-Day Intensive (both formats) if requested on Day 1 or 2. After Day 2, no refunds will be granted. No cancellation fees apply. No refunds are provided for completed services.

6. Client Responsibilities

Clients must complete a short onboarding assessment and show up for scheduled sessions. If a client is unresponsive, recordings and materials will be sent with indefinite access. We are not responsible for client implementation or outcomes.

7. Service Delivery

Services are delivered live over Zoom. If a session must be rescheduled due to client or technical issues, a mutually agreed alternative will be arranged. No guarantees are made regarding delivery timelines.

8. Intellectual Property

All educational content including presentations, workbooks, PDFs, and frameworks remain the intellectual property of the Company. Clients are granted a non-transferable license to use the content for personal or business growth only. Clients may not modify, distribute, or resell any materials. We retain the right to reference anonymized work in our portfolio.

9. Limitation of Liability

To the maximum extent permitted by law, we disclaim all liability for indirect, incidental, or consequential damages including but not limited to loss of revenue or opportunity. Our total liability under any circumstance shall not exceed the amount paid by the client for the relevant service.

10. Dispute Resolution

We encourage informal resolution through dialogue. If unresolved, disputes will be subject to Romanian law and jurisdiction of Romanian courts.

11. Governing Law

These Terms are governed by the laws of Romania.

12. Contact

If you have any questions about these Terms, please contact us at felicity@felicityanca.com.

Annex: Description of Services & Pricing

The following services are offered by NASTASE F.D. ANCA PFA as of the effective date of these Terms and Conditions. All services are delivered online via Zoom. Pricing is in USD and subject to change at our discretion.

1:1 LIVE Session (Single)

• Price: \$111

A 90-minute one-on-one live session via Zoom focused on the client's current marketing and business challenges. Tailored education and advice.

1:1 LIVE Monthly Package

• Price: \$333

Includes four weekly 90-minute one-on-one live Zoom sessions. Each session focuses on the client's evolving marketing and business needs with tailored guidance.

5-Day Intensive – Creating Your Irresistible Offer (Mini-Group)

Price: \$297

A 5-day live group experience delivered over Zoom. Includes:

- 5 live educational sessions (recorded, replays available)
- 1 workbook specifically designed for this experience
- A structured curriculum covering offer creation, client targeting, bonus structuring, and promotional strategy
- A PDF with 90-day content creation prompts

5-Day Intensive – Creating Your Irresistible Offer (VIP, 1:1)

Price: \$497

A 5-day personalized one-on-one coaching experience via Zoom. Includes:

- 5 live educational sessions (recorded, replays available)
- 1 workbook specifically designed for this experience
- A customized curriculum and presentations covering personal values, offer strategy, and business alignment
- A PDF with 90-day content creation prompts