

Privacy Policy

Voyagerone Dist. Ltd. ("we," "our," or "us"), operating under the domain Walgames ("Walgames"), holds paramount the privacy of individuals ("you" or "user") who engage with our digital platforms, including websites and games accessible on diverse devices such as mobile phones, PCs, and other authorized platforms ("Walgames Games").

This also includes individuals who access any of the services we provide, encompassing software systems, customer support, marketing and advertising, and community services (collectively referred to as the "Walgames Services" or "our services").

This Privacy Policy elucidates the rationale and methodology behind our collection, storage, and utilization of your personal data, alongside outlining the choices and rights you hold concerning the personal data you furnish or we collect in connection with the Walgames Services. Should queries arise regarding this Privacy Policy, we encourage you to reach out to us using the contact details provided in the "Contact and Complaint" section of this Privacy Policy.

Periodically, we may revise this Privacy Policy by issuing a new version on the Walgames Platform (Walgames). In instances of significant alterations, we commit to notifying you by posting a notice within the Service before such changes take effect. Your ongoing use of the Service subsequent to the effective date will be subject to the new Privacy Policy.

DATA COLLECTION AND PROCESSING

Data Provided by You:

1. Account Registration Information: Upon creating an Account, we may gather your chosen username, email address, phone number, password, and verification code. This data aids in managing your account for the use of our services, facilitating game login

services, and other purposes outlined in this Privacy Policy or the Walgames Platform (Walgames) Terms of Service.

2. Details from Connected Social Media Accounts (Third-party): Opting to log in to our services via your social media account(s) may result in the receipt of pertinent information from third-party social media providers. Such information will be integrated into your account details.

3. Personal Profile Particulars: Where available, you can establish personal profiles within our services by selecting a nickname, creating a personal signature, uploading an avatar, and providing other relevant information as per the setup of our services.

4. Message Content: Utilizing chat functions in our services (e.g., in-game chat) may involve the processing of communication records, with end-to-end encryption implemented to safeguard your data.

5. User Service Information: When availing technical and/or customer service support or exercising any legal rights as a data subject, we may collect information provided during communications with our support team.

6. Payment Information: Opting to make purchases with your account may necessitate the collection of payment data to process your transactions and related activities. This may encompass credit card information, bank account details, and/or other payment process information such as a PayPal account.

7. Additional Data Voluntarily Provided by You (e.g., data to recover a lost account and participation in surveys).

Automatically Collected Data:

1. Account and Game-related Data: Information concerning your gameplay status, progress, and usage statistics is processed to furnish feedback, insights, and other purposes outlined in this Privacy Policy or the Walgames Platform (Walgames) Terms of Service.

2. Internet Protocol (IP) Address and Mobile Device Identifiers (e.g., device ID, device name, advertising ID, MAC address, IMEI, operating system, browser type, and language).

3. Cookies and Comparable Technologies.

4. General Location Information.

5. Data Pertaining to Your Utilization of the Service (e.g., gameplay data and interactions with other players within the Service).

In specific instances, we may collect additional personal data beyond the aforementioned categories based on your consent or other legal justifications. In such cases, we will provide comprehensive information regarding any alterations to the method or purpose of our data collection or processing, distinct from or not fully elaborated in the details provided in this Privacy Policy.

PURPOSES OF DATA COLLECTION AND PROCESSING

To provide the Walgames Services, we collect and process your personal data for one or multiple purposes, including but not limited to:

(1) Establishing and updating user accounts;

(2) Operating our services to permit or restrict access;

(3) Delivering products requested by you, including social features, and fulfilling our contractual obligations towards you;

(4) Analyzing and managing our services for system administration, user service, security, fraud detection, account owner authentication, archival, and/or backup purposes;

(5) Rectifying bugs or errors, enhancing our services, and responding to customer preferences, including language and location customization, personalized support, and instructions;

(6) Developing new services or products and enhancing user experience;

(7) Processing, verifying, and confirming payments;

(8) Providing relevant advertising and assessing the efficacy of our advertising and marketing initiatives;

(9) Communicating with users, analyzing and monitoring Service usage and its social features, moderating chats, taking action against fraudulent or disruptive players, and analyzing, profiling, and segmenting users;

(10) Personalizing user experiences;

(11) Disseminating product announcements and other pertinent information related to our services;

(12) Offering software verification, upgrades, and administration, as well as notifying users of special events;

(13) Sending information pertinent to Walgames and our Services, including offers, updates, security alerts, and support messages;

(14) Fulfilling obligations under applicable laws and regulations, and responding to government authority requests;

(15) Establishing, exercising, or defending legal claims;

(16) Analyzing, profiling, segmenting, merging, and/or updating all collected data (whether aggregated or individualized) to enhance service quality and deliver an improved experience;

(17) Safeguarding the integrity, information security, and financial security of our services or users, complying with legal obligations, and enforcing compliance with the Terms of Service or other usage restrictions;

(18) Monitoring your progress and accessed content in connection with the Service, as well as your online behavior across our websites and applications; and/or

(19) Pursuing any other purposes for which we provide specific notice at the time of information collection.

For the aforementioned purposes, our affiliates may be engaged to process your information, provided they adhere to the terms outlined in this Privacy Policy. "Affiliates"

in this Privacy Policy denotes entities directly or indirectly controlling, controlled by, or under common control with Walgames.

To deliver a comprehensive gaming experience, we may merge and update our collected personal data with information from third-party contractors to update your profile (e.g., data from your connected third-party accounts), conduct market analysis, or as otherwise detailed in Section 2 of this Privacy Policy, with your prior consent or where we have other legal grounds permissible under applicable laws.

When interacting with third-party services potentially available on our platforms, such as third-party social media widgets, share buttons, and/or login mechanisms, this Privacy Policy does not extend to such features, which are subject to the respective third-party privacy policies.

DATA RECIPIENTS

In addition to Walgames Platform (Walgames), your data may be accessible by others under the following circumstances:

OTHER PLAYERS AND USERS: Social features constitute a fundamental aspect of our games. Other players and users may view your profile data, in-game activities, and read messages you have posted.

PARTNERS COLLABORATING WITH WALGAMES PLATFORM (WALGAMES): Walgames Platform (Walgames) engages partners to provide various services. These partners process your data solely as per Walgames Platform (

Walgames)'s instructions to deliver the Service, encompassing hosting, player support, advertising, analytics, and fraud prevention.

OTHER COMPANIES AND PUBLIC AUTHORITIES: To combat fraud and illegal activities, we may exchange data with other companies and organizations and provide it to public authorities in response to lawful requests. Additionally, we may disclose your data based on your consent, to comply with the law, or to safeguard the rights, property, or safety of us, our players, or others.

ADVERTISING AND SOCIAL MEDIA PARTNERS: The Service incorporates features from our partners, including social media interaction tools and in-game advertising. These partners may access your data and operate under their respective privacy policies. We recommend reviewing their privacy policies to understand their data processing practices.

INTERNATIONAL DATA TRANSFERS

Given the global nature of our Service, your data may be transferred worldwide. As different countries may have varying data protection laws, we implement adequate safeguards to protect your data, as elucidated in this Policy. Such safeguards employed by our partners may include standard contractual clauses approved by the EU Commission and Privacy Shield certification for transfers to the US.

YOUR RIGHTS AND OPTIONS

Opt-out of Marketing Communications: You can opt-out of receiving promotional communications, such as marketing emails, by following the instructions provided in such communications.

Opt-out of Targeted Advertising: You have the option to opt-out of interest-based advertising on mobile applications by adjusting the privacy settings on your Android or iOS device to "limit ad tracking" (Apple iOS) or "opt-out of interest-based ads" (Android). For personalized in-game offers opt-out, you can utilize the options available in the game settings.

OTHER RIGHTS: You possess the right to rectify your data, request deletion of your data, object to how we use or share your data, and restrict how we use or share your data. You may also withdraw your consent, for instance, by disabling GPS location sharing in your mobile device settings. We commit to addressing all requests promptly. In case of unresolved privacy or data use concerns, you may contact our U.S.-based third-party dispute resolution provider (free of charge) or your local data protection authority within the European Economic Area for unresolved complaints.

COOKIES AND SIMILAR TECHNOLOGIES

We and our partners utilize cookies and similar technologies to furnish and personalize the Service, analyze usage, target advertisements, and prevent fraud. You can disable cookies in your browser settings, though doing so may impair certain features of the Service.

DATA PROTECTION MEASURES

To ensure a secure player experience, we continuously develop and implement administrative, technical, and physical security measures to safeguard your data from unauthorized access, loss, misuse, or alteration.

DATA RETENTION

We retain your data for as long as your account remains active or as necessary to provide the Service. Periodically, we de-identify unused game accounts and review and de-identify unnecessary data. If you request the removal of your personal data, we will retain it as necessary for legitimate business interests, such as complying with legal obligations, resolving disputes, and enforcing agreements.

AGE LIMITATIONS

We do not knowingly collect or solicit personal data from individuals under the age of 15 or knowingly allow such individuals to use our Services. If you are under 15, refrain from providing any data about yourself to us. If we become aware of collecting personal data from a child under 15, we will promptly delete it. Parents or legal guardians of minors using our Services must ensure compliance with this Privacy Policy and supervise their children's activities on the Walgames Services.

YOUR CHOICES AND CONTROLS

We strive to offer meaningful choices regarding the personal information we collect. Specific options available to you may vary depending on our relationship with you, such as the Walgames Services you utilize. Examples include:

Requesting access to, correction, or deletion of personal information collected from you.

Modifying your email marketing preferences, such as unsubscribing from marketing emails.

Adjusting privacy settings on third-party websites to limit information shared with us.

Altering browser or mobile device settings to block, manage, delete, or limit tracking technologies like cookies.

Some regions provide individuals with specific choices concerning their personal information by right under local law.

CONTACT US

For inquiries, concerns, or requests related to this policy, reach out to our game customer service via the provided email address:

topmafia.support@walgames.com