

Privacy Policy

Phoenix Paint Works

Mildura, Victoria

Last updated: 31/07/2025

Information We Collect

We collect information you provide directly to us through forms on our website, including:

- Name and contact details
- Email address
- Phone number
- Project details and service inquiries
- Any other information you choose to provide

We also automatically collect certain information when you visit our website:

- IP address
- Browser type and version
- Device information
- Pages visited and time spent on our site
- Referral source

How We Use Your Information

We use the information we collect to:

- Respond to your inquiries and provide quotes
- Communicate about our painting services
- Improve our website and services
- Send occasional updates about our business (with your consent)
- Comply with legal obligations

Information Sharing

We do not sell, trade, or rent your personal information to third parties. We may share your information only in the following circumstances:

- With your explicit consent
- To comply with legal requirements

- To protect our rights and safety
- With trusted service providers who assist in operating our website (subject to confidentiality agreements)

Data Security

We implement reasonable security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. However, no internet transmission is completely secure, and we cannot guarantee absolute security.

Your Rights

You have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your information
- Withdraw consent for marketing communications
- Lodge a complaint with the Office of the Australian Information Commissioner (OAIC)

Cookies and Analytics

Our website may use cookies to enhance your browsing experience. You can disable cookies through your browser settings, though this may affect website functionality.

Data Retention

We retain your personal information only as long as necessary to fulfill the purposes outlined in this policy or as required by law.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these external sites.

Updates to This Policy

We may update this privacy policy from time to time. Any changes will be posted on this page with an updated revision date.

Contact Information

If you have questions about this privacy policy or wish to exercise your privacy rights, please contact us:

Phoenix Paint Works

Email: sales@phoenixpaintworks.com

Phone: 0422036321

Address: Mildura, VIC

This privacy policy complies with the Australian Privacy Principles under the Privacy Act 1988.