

Privacy Policy for Flowsi CRM para Instagram

Effective Date: 10/312024

1. Introduction

Flowsi CRM para Instagram ("we," "us," or "our") is a Chrome extension designed to enhance customer relationship management (CRM) for Instagram users. This Privacy Policy outlines how we collect, use, and protect your information when you use our extension.

2. Information We Collect

We collect the following types of information:

- **User Authentication Information:** We use Chrome's identity API to authenticate your Instagram account securely. We do not store your Instagram credentials.
- **Cookies and Local Storage:** We may store session data locally in your browser using cookies and the storage API to enhance your user experience and maintain session continuity.
- **Usage Data:** We may collect information about how you use the extension, including interactions with the KANBAN board and other features, to improve our service.

3. How We Use Your Information

We use the information we collect for the following purposes:

- To provide and maintain the Flowsi CRM extension and its functionalities.
- To improve user experience by customizing features based on user preferences.
- To send notifications related to CRM tasks and updates within Instagram.
- To analyze usage patterns to enhance our services.

4. Data Sharing and Disclosure

We do not share, sell, or lease your personal information to third parties. The data collected is used solely for the functionalities of the Flowsi CRM extension. We may share information if required by law or in response to valid requests by public authorities.

5. Data Security

We take your privacy seriously and implement appropriate technical and organizational measures to protect your information from unauthorized access, loss, or misuse. However, no method of transmission over the internet or method of electronic storage is 100% secure.

6. Your Rights

You have the right to:

- Access the information we hold about you.
- Request correction of any inaccurate information.
- Delete your data stored in the extension by clearing local storage or uninstalling the extension.

7. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at contact@flowsi.com.br