

Anusha Agarwal

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Professional Synopsis

An accomplished ERP consultant with **6.5+ years** of experience in **SAP Implementation, SAP Support and Project Management**. Extensively worked in UK and India, with clients in Pharmaceutical, Energy, Manufacturing, Telecommunications, Electronics, and Service industries.

A confident leader and excellent team player with strong business acumen and the ability to adapt to different cultures and international work environments.

Prince2 Certified Practitioner and SAP certified professional in ABAP Netweaver 7.0.

Experienced in **SAP ERP Upgrade** life cycle implementations, **SAP CRM Implementation** with **SAP BW 7.0 Implementation/Migration**.

Proficient in Basic modules of SAP, Supported clients in various versions of SAP ERP, Primary areas of expertise include in MM, SD, PP, PS and FI/CO and CRM modules.

Experienced in preparing technical specification from functional specifications, gather requirements, perform Unit and string tests, and review others' codes and documentation.

Expertise in ABAP/4 Development Workbench, RICEF Development objects.

Interaction with End Users, Business Process Owners and SAP R/3 functional consultants for finalization of functional specifications and report formats.

Multi-site implementation experience, Able to lead, Multi-task, adapt to changes, and manage complex projects.

Good knowledge of Business process re-engineering concepts with excellent communication and interpersonal skills.

Education

Master in Business Administration (IT & Systems) from **ICFAI University, Dehradun**.

2007 to 2009; ICFAI Dehradun; 360° Flexible learning program; GPA 6.1/10.

Bachelor in Engineering (IT) from **University of Pune**.

2002 to 2006; D. Y. Patil Inst. of Engg. and Tech; GPA 6.0/10.

Certifications

Prince 2 Certified Practitioner on 25th March 2011.

SAP Certified Development Associate – ABAP with Netweaver 7.0 on 3rd April 2009.

Sun Certified Java Professional Version 5.0 on 30th December 2008.

Oracle Certified Development Associate, Oracle 9i on 17 July 2007.

Work Experience

SAP Technical Lead at **Mercurius I.T. India (Pvt.) Ltd.** Dec 2012 - Present.

SAP Technical Lead at **Mercurius I.T. Ltd. UK.** Sept 2010 – Nov 2012.

SAP/ABAP Technical Consultant at **Mercurius I.T. India (Pvt.) Ltd.** Jan 2008 – Aug 2010.

SAP/ABAP Developer at **Force Motors Limited.** Nov 2006 – Jan 2008.

Projects

Mercurius I.T.

Client: Market Leader in European Contracts Logistics Service - Pharma/Biotech/Healthcare

Role: SAP Tech Lead, March 2012 -- Present

Responsibilities Include:

Team Management

Handling of the team of technical and functional consultants on various SAP day to day issues.

Daily status review meetings on system performance and offshore team management.

Involved in every aspect of the feasibility checks done for the realization phase that included Workflows, reports, Enhancements, Data upload techniques(BDCs, BAPIs, LSMWs, IDOC), Module Pool Programs, Smartforms.

Taking care of all the documentation and responsible for all the deliveries done from Onsite or Offshore Development Centre.

Interfacing of SAP ERP with the external world with SAP PI.

Data Migration/Layouts in SAP SD and FI/CO Domain.

Client: A Telecommunication company PLC UK, Europe (SAP Implementation, Roll-out & SAP Support)

Role: SAP Tech Lead, March 2011 -- Present

Responsibilities Include:

SAP PS and SAP SD process harmonization and Reporting on profitability and budgets.

Rollout of SAP SD and SAP PS to 4 European locations, including translations.

SAP DART Extraction for Financial Auditing Purpose.

Client: A Specialist in Gas Analyzer Solutions PLC UK (SAP Upgrade and Support).

Role: SAP Tech Lead, May 2010 -- Present

Responsibilities Include:

SAP CIN Implementation for the Indian Subsidiary Company.

SAP Upgrade from version R/3 4.6C to ERP 6

Recommended the Strategy for Upgrade, was part of core team to design the process of SAP Upgrade.

Lead a team of 4 for adjusting the upgraded ERP 6 system, With Unicode Compatibility Checks.

Also was directly responsible for delivering results for the adjustment of SAP standard programs and 'Z' programs and Layout sets to comply with new syntax restrictions incorporated in the SAP ERP6.

SAP Maintenance Support and New Developments

Creation and Customization of Smartforms and SAP Scripts with Driver programs.

Client: An Engineering Solution Company PLC UK/USA/Germany (SAP Implementation/Support).

Role: SAP Tech Lead, February 2010 -- Present

Responsibilities Include:

SAP Implementation – SAP ERP, SAP RPM, SAP BW

Was responsible for leading a team of 4 in designing and implementing the process for extracting process information from SD and PS module for display the Adobe Forms for SAP RPM Approval, Initiation and Closure Phases.

Was responsible for interacting with client offices in USA and in UK for gathering requirements for processes, distributing work among the team and delivering results.

Worked with team of 3 BW consultants and implemented custom exits for ETL process in SAP BW 7.

Client: A Manufacturing and Warehousing PLC, January 2008 – Present (SAP CRM Implementation, NW BW 7 Implementation, SAP ERP 6 Upgrade and SAP Support).

Role: SAP Tech Lead/ SAP Sr. Technical Consultant.

Responsibilities Include:

SAP CRM 7.0 Implementation

Recommended and implemented processes for interaction between SAP CRM 7.0 and SAP ERP 6.0, communication process with CRM Mobile is also set up.

Created various OO Classes for extracting relevant data for processes in SAP CRM and SAP ERP.

Created a custom OOALV based transaction for handling the special stock requirements of the client.

Was responsible for interacting with the client for gathering requirements for Approx. 25 SmartForms for various SAP CRM Service related transactions namely, quotations, contracts, invoices, credit notes, proforma's., and Delivering the objects on time.

Responsible for creating and maintaining BAdI based Actions for Layout sets.

SAP NW BW 7.0. Implementation

ETTL process setup for SAP CRM Analytics (Service and Sales)

ETTL process setup for SAP ERP Analytics (Logistics)

Creation of Sources system, activation of data sources, info packages, DTP's, Process chains.

Activation of Delta data extraction process.

SAP Upgrade from version R/3 4.6C to ERP 6.0.

Lead a team of 4 ABAP developers for upgrade to ERP 6.0. From 4.6C. Standard Adjustments and Unicode checks were handled.

Adjustment of SAP standard programs and adjustment of 'Z' programs and Layout sets to incorporate changes related to new syntax restrictions incorporated in the SAP ECC6.

Recommended and implemented the change of Fax System from TobitFax to GoldFax.

Documented and Developed enhancements in the interface of SAP system with METRIX 5.0. Sales related data coming from the METRIX system is captured in the pricing of the sales order.

Responsible for writing tech specs, converting functional specs to tech specs and allocating jobs to the contractors and junior consultants.

Worked with the SD consultants for Creating/Modifying sales pricing routines (VOFM/VOK0) to implement the new VAT pricing system which was introduced in the UK/Ireland.

Margin Analysis – Gap Analysis.

Directly responsible for overhauling the clients sales process – worked extensively on scheduling of background jobs and BDC programs for interfacing with legacy systems.

ALE/EDI Setup between DORMA UK – DORMA Germany.

Set up an ALE/EDI interface to receive/post (inbound) sales orders in SAP and issue (outbound) invoices. For sales orders, we used Basic type ORDERS05 and Message type ORDERS, process code ORDE. For invoices, Basis type used was INVOIC02 and Message Type used was INVOIC (transfer IDoc immediately). We set up RFC-destination (transaction SM59), I/O File-ports (transaction WE21), and partners transaction WE20) – KU/customer and LS/logical system.

Client: A leading Private Label Supplier Ltd UK / A Premium Furniture manufacturer Plc UK / January 2008 – Present (Support).

Role: SAP Sr. Technical Consultant.

Responsibilities Include:

Development of **SAP SmartForms / SAP Scripts layout sets** and Driver Programs for Sales Orders, Sales Delivery Note, Sales Invoice, Material Purchase Orders, and Material Picking List, Transfer Order, Cheques & Payment Advices.

Development of **Classical/OO ALV Reports** for sales and finance departments.

Consumed **Web-Service** in SAP ECC6 for automatic compliance check of the created Sales order , Purchase order and Delivery based on parameters Ordering Party/supplier/Ship-to-party, End user , Country, Name and sending notifications about the screening result to the respective users for future reference.

Created Proxy in SAP to interact with the Web-Service (SPROXY, LPCONFIG).

Force Motors Limited.

Clients: MFT Pvt. Limited, FML and JHI Limited (Implementation / Support).

Role: SAP ABAP Consultant, November 2006 – January 2008

Responsibilities Include:

SAP ERP Implementation for MAN FORCE Trucks Pvt.

Preparing Blue Print for the Different Processes of SAP/SD and Various Automation Requirements. Documenting Requirement Details and Functional Design Specifications.
Created various custom screens and menus for the automated system with tab strips and table controls, using transaction codes SE51 and SE41.

Created various BDC's for automation and used BAPI's in the SD/FI and MM area.

Created user profiles and maintained authorizations for them.

Responsible for Change and transport systems, creating and managing requests to be transported to the Production server.

Rollout of Online Vehicle Order System (BAPI interface Over the WEB).

This system was meant for reducing the roundabout cycle time for order booking in selected areas, Sales order capturing over the web and OOALV reports provided to the customers.

Rollout of Truck in Box system.

SAP Scripts and SmartForms development with BAR Coding incorporated in the forms.

Configured Master Data in Sales and Distribution-Customer Master, Material Master, Configured the Business Cycle in Sales & Distribution involving Order Management, Availability Check, Shipping, Billing, and Account Determination, Return processing.

Customized Pricing in Sales Documents by defining Pricing Procedures and Conditions using Condition Technique. With emphasis on Copying Routines, Requirements & Formulas (VOFM/VOKO).

Automation of Stock Transfer for Cellular Manufacturing Process.

Event based programming and Screens were extensively used in this project, four different BDC programs were developed which were able to handle the various permutations and combinations of plants and storage locations. User validations were also taken care of.

Automation of FOC-CLAIMS Credits Process.

ABAP Query was developed and was converted into a SAP Report with modifications as needed.

Five SQL Queries and a Shell Script were developed and integrated together.

New Business Process for Processing Charges in Group Company Scenario.

Understand the Business process requirements and configuring new pricing procedure.

Reconciliation Accounts assignment as per pricing procedure using transaction VKOA.

Various GL Assignment at various levels e.g. during stock transfer, during PGI (Post Goods Issue) using transaction OBYC.

Customization for sales order types and to attach the same at organization, distribution channel & division level.

Customization for billing output type and attachment of the same to program and SAP-IMG.

Personal Details

Date of Birth	24-Oct-1986.
Permanent Address	Flat No. H101, Building D, IT Park, Kharadi, Pune - 411015
Extra Curricular Activities	Was an active member of the college technical festival organization committee. Conducted Seminars on Mobile Computing, Mobile Number Portability and Linux Installation and Maintenance.
Passport	F65986595
Languages	English and Hindi.

References

Available on request.