Police Leavers Partnership: Privacy Notice

This Privacy Notice explains how the Police Leavers Partnership (PLP) collects, uses, and protects your personal information when you engage with our services, participate in research, or use our platform.

Who We Are

The Police Leavers Partnership is the Data Controller for the personal information you provide. This means we are responsible for safeguarding your data and ensuring it is used lawfully and transparently. In joint research projects, additional institutions may share responsibility for managing your data. If applicable, this will be outlined in the relevant Participant Information Sheet.

Why Do We Need Your Data?

We collect and process personal data to:

- Support your transition from policing to civilian employment.
- Provide personalised services and resources tailored to your needs.
- Analyse and improve the platform's features and offerings.
- Conduct research to better understand the challenges faced by police leavers and enhance our support services.

What Data Do We Collect?

We collect the following types of data:

- **Personal Information**: Name, contact details, role within policing, and career preferences.
- **Usage Data**: Interactions with the platform, including courses accessed, chatbot usage, and survey responses.
- **Survey Data**: Information you provide in pre- and post-use surveys, which may include feedback on your experience and anonymised insights for research.

How Do We Use Your Data?

Your data is used for the following purposes:

1. **Service Delivery**: To personalise your experience and provide tailored recommendations.

- 2. **Improvement and Development**: To refine our platform, tools, and content based on user feedback.
- 3. **Research and Insights**: To analyse trends, evaluate the effectiveness of our services, and contribute to understanding the needs of police leavers.

How Do We Protect Your Data?

PLP is committed to ensuring your data is secure. We use:

- Encryption to protect sensitive information.
- Access controls to limit data handling to authorised personnel only.
- Regular system audits to maintain high-security standards.

Who Do We Share Your Data With?

We will not share your personal information with third parties without your consent unless required by law. If data sharing is necessary (e.g., for joint research), it will be anonymised wherever possible and explicitly outlined.

How Long Do We Keep Your Data?

We retain personal data only as long as necessary:

- User account data: Retained for the duration of your use of the platform and deleted
 1 month after inactivity.
- Survey responses: Retained for up to 6 months, after which data will be anonymised for research purposes.

Your Data Rights

Under data protection legislation, you have the following rights:

- Access: Request a copy of the personal data we hold about you.
- Rectification: Correct inaccuracies in your data.
- **Erasure**: Request deletion of your data where applicable.
- **Restriction**: Limit the processing of your data.
- Data Portability: Request transfer of your data to another service provider.
- Objection: Object to certain types of data processing.

To exercise these rights, please contact us at info@policeleavers.org.

Feedback and Support

If you have any concerns about how your data is handled, you can contact:

- PLP Privacy Team: info@policeleavers.org
- Information Commissioner's Office (ICO): Visit www.ico.org.uk or call 0303 123 1113.

Updates to This Privacy Notice

This Privacy Notice may be updated periodically to reflect changes in data protection regulations or our operational practices. The latest version will always be available on our website.