# Winner's Writing Process

#### 1. Who am I talking to?

- a. 75% Men
- b. 25% women (my client gets a lot more of male customers compared to female customers)
- c. Aged between 25-65 years old
- d. People who live in Mauritius
- e. People who have been experiencing back, neck, shoulder pain and even high stress levels.

## 2. Where are they at now?

- a. They are passively looking at deals and massage posts on Facebook.
- b. Their shoulder, back or neck is hurting
- c. They know that they've been exposed to loads of stress in the last few weeks.
- d. Their pain and stress is affecting the quality of their sleep and they also have issues falling asleep at night.
- e. Awareness Level 3 They know that they need a nice full body massage to help them alleviate their stress and pain but they don't know our massage brand yet.
- f. Sophistication Stage 3 (massage is a timeless way to alleviate pain and stress, but the claims in the market are the same)
- g. Perceived cost is fairly high (money, time, effort)
- h. Effort and sacrifice, considering that they need to take time out of their day, and physically go there.
- i. Believe in the idea, they know that they will feel better after the massage and that their pain and stress will vanish.
- j. Trust and knowledge of the company is fairly low.

#### 3. What do I want them to do?

- a. Stop scrolling
- b. Click the WhatsApp link
- c. Book their appointment with the receptionist via message or call

## 4. What do they need to experience/think/feel to do that?

- a. Stop scrolling
  - i. Picture of a woman massaging a man
    - 1. Makes the people interested to stop scrolling as they know that they are looking for massages right now.
    - 2. Exponential beauty: there is a beautiful woman in the picture which will catch the attention of most men.

- 3. They can relate when they see a man getting massaged in the picture, it creates a sense of familiarity.
- b. Click the WhatsApp link
  - i. AD COPY
  - ii. Each Feeling Burned Out? Here's a Simple Fix for Stress and Body Pains!
    - Headline: Calling out the pain that the reader is feeling and telling them that they will get some simple fixes to relieve their stress and body pains.
    - 2. Headline: I'm using bold colour and emojis to attract attention and stop the scroll.
  - iii. If stress and tension are weighing you down, we've got the solution for you!
    - 1. Recalling the pain and directing them to a solution
  - iv. Our massages help lower stress hormones, ease muscle pain, and leave you feeling completely refreshed in just minutes. 🜿 💫
    - 1. Presenting our massages as a mechanism to achieve their dream outcome in a short amount of time.
  - v. Our Exclusive Bundles

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- 1. After getting some reviews from my family members, they say that people like knowing what the different types of massages I'm offering.
- 2. And I've also included the prices and the duration to give people as more information as possible about the product.
- vi. Full Body Relaxing Massage 1h 15 mins + Foot Reflexology (Rs 1200)
- viii. Pain Relief Ritual Deep Tissue Massage + Indian Head Massage + Foot Massage (pressure point) Rs 3500
- x. Swedish Massage 60 mins + Mini Facial (Rs 1400)
- xii. Deep Tissue Massage 90 mins + Indian head Massage
- xiii. Book now via WhatsApp and get 10% off—limited to the first 20 bookings! \( \overline{\infty} \)
  - 1. Here, I gave them a clear direction to the CTA and I also used some urgency to make them take action as fast as possible.

- c. Book their appointment with the receptionist via message or call
  - i. When they click the link, they will be driven to a WhatsApp page where they can either message our spa or call us.