

Terms and Conditions

These terms and conditions are for the use of our website and online shop. Please read these terms in full before you use this website. If you do not accept these terms and conditions, please do not use this website. Your continued use of this website confirms your acceptance of these terms.

Wild Hogs Hedgehog Rescue is a small charity, staffed by volunteers only. We do not operate at the scale of large websites and cannot provide the same level of service that you may expect from larger operators. We do however, care about our supporters and we will do what we can to resolve any issues you may have.

All shop orders are packed and posted by one volunteer! She will do her best to get your order out as quickly as possible, but please be patient. Delivery can take up to 21 days, especially during busy times. Parcels are sent by the lowest cost carrier to keep prices low. The last date for Christmas posting is December 16th. We are unable to post overseas.

We try to reuse packaging where possible to help the environment and keep costs down, Many companies send us fragile items like pencils in bubble wrap and polystyrene bits, we're not buying those, just reusing where we can.

If you are not happy with anything you have received we will refund you if goods are returned in resaleable condition within 14 days for the cost of the goods minus the postage we have had to pay. Please pack carefully.

Please carefully examine parcel contents and NOTIFY US IMMEDIATELY.

THE SUPPLY OF ALL PRODUCTS IS SUBJECT TO AVAILABILITY.

Website access

1.1 It is not necessary to register with us in order to use most parts of this website. However, you will need to enter your details to book events tickets, and place orders.

Use of website

1.2 This website may be used for your own private purposes and in accordance with these terms and conditions.

1.3 You may print and download material from this Website provided that you do not modify or reproduce any content without our prior written consent.

Website uptime

1.4 All reasonable measures are taken by us to ensure that this website is operational all day, every day. However, occasionally technical issues may result in some downtime and accordingly we will not be liable if this website is unavailable at any time.

1.5 Where possible we always try to give advance warning of maintenance issues that may result in website downtime but we shall not be obliged to provide such notice.

Visitor provided material

1.6 Any material that a visitor to this Website sends or posts to this website shall be considered non-proprietary and non-confidential. We shall be entitled to copy, disclose, distribute or use for such other purpose as we deem appropriate all material provided to us, with the exception of personal information, the use of which is covered under our Privacy Policy.

1.7 When using this website you shall not post or send to or from this Website any material:

(a) for which you have not obtained all necessary consents;

(b) that is discriminatory, obscene, pornographic, defamatory, liable to incite racial hatred, in breach of confidentiality or privacy, which may cause annoyance or inconvenience to others, which encourages or constitutes conduct that would be deemed a criminal offence, give rise to civil liability, or otherwise is contrary to the law in the United Kingdom;

(c) which is harmful in nature including, and without limitation, computer viruses, Trojan horses, corrupted data, or other potentially harmful software or data.

1.8 We will fully co-operate with any law enforcement authorities or court order requiring us to disclose the identity or other details of any person posting material to this website in breach of Paragraph 1.7.

Links to and from other websites

1.9 Throughout this website you may find links to third party websites. The provision of a link to such a website does not mean that we endorse that website. If you visit any website via a link on this website you do so at your own risk.

1.10 Any party wishing to link to this website is entitled to do so provided that the conditions below are observed:

(a) you do not seek to imply that we are endorsing the services or products of another party unless this has been agreed with us in writing;

(b) you do not misrepresent your relationship with this website; and

(c) the website from which you link to this website does not contain offensive or otherwise controversial content or, content that infringes any intellectual property rights or other rights of a third party.

1.11 By linking to this website in breach of clause 1.10 you shall indemnify us for any loss or damage suffered to this website as a result of such linking.

Disclaimer

1.12 Whilst we do take all reasonable steps to make sure that the information on this website is up to date and accurate at all times we do not guarantee that all material is accurate and, or up to date.

1.13 All material contained on this website is provided without any or warranty of any kind. You use the material on this website at your own discretion.

Exclusion of liability

1.14 We do not accept liability for any loss or damage that you suffer as a result of using this website.

1.15 Nothing in these terms and conditions shall exclude or limit liability for death or personal injury caused by negligence which cannot be excluded or under the law of the United Kingdom.

Law and jurisdiction

These terms and conditions are governed by English law. Any dispute arising in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the Courts of England and Wales.

Payment Methods Accepted

We accept;

PAYPAL - Click the Paypal button from your shopping cart page. You will be offered PayPal which are the trusted leader in online payments. PayPal helps protect your credit card information with industry-leading security and fraud prevention systems. When you use PayPal, your financial information is never shared with us. You do not need a Paypal account to purchase items through this website.