# **Privacy Policy**

Last Revised: May 07, 2021

This Privacy Policy explains our practices regarding the collection, use, disclosure, and protection of information that is collected through our Service, as well as your choices regarding the collection and use of information.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions.

#### Your personal data

When you use Massager App, you may, in the process, give us data directly, from third parties, or through the App themselves (including through your interaction with the Apps) and we collect these data.

These data are, for example:

- Usage activity about how you interact with us such as purchase history, what content you viewed, and which areas of our App you visited.
- Information about your mobile device such as model operating system, identifier and similar information:

We receive from your device the following data:

- Name and version of the operating system
- Token that allows you to send you notifications
- Unique user ID (UUID or identifierForVendor)
- Device name
- Application Version
- Language
- A country
- IP address
- Device Model
- The information you enter to use the features of the application.

The information that we request will be retained by us and used as described in this Privacy Policy.

• Other information that helps us in providing and servicing the App.

If you contact our customer support, then we may also receive information from you as part of that contact. Oftentimes this is your name, email and information about your device.

#### Use of Data

We use the collected data for various purposes:

- To provide and maintain our Service
- To notify you about changes to our Service
- To provide customer support
- To gather analysis or valuable information so that we can improve our Service
- To monitor the usage of our Service
- To detect, prevent and address technical issues

### Sharing of Your Information

User data is private and not transferred to third parties.

## How we protect your information

We care about the security of your information and use commercially reasonable physical, administrative, and technological safeguards to preserve the integrity and security of all information we collect and that we share with our service providers. However, no security system is impenetrable and we cannot guarantee the security of our systems 100%. In the event that any information under our control is compromised as a result of a breach of security, we will take reasonable steps to investigate the situation and where appropriate, notify those individuals whose information may have been

compromised and take other steps, in accordance with any applicable laws and regulations.

### The amount of data processed

The user has read the functionality of the application and agrees to the processing of data to the extent to which they are used in the application.

#### Shelf life

User data processed in the application is stored from the moment of application installation and throughout the period of application use.

## Children's Privacy

The Service is intended to be used by children under 13 only with significant parental involvement and approval.

## Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

#### Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at support@kongri.tech