EdPuzzle Issues Explained!

There have been a few issues with EdPuzzle and Google Classroom and I'm going to try to explain why these things are happening and how you can keep yourself rolling with this wonderful tool! Thank you to the teachers who have collaborated and experimented with this to give us some great information!!

There are a few things we can be on the lookout for, but there are a few things we must keep in mind:

- EdPuzzle only does WHAT you tell it to do, and only does that WHEN you tell it to do it. It is not in constant contact with Google Classroom and only looks there when you tell it to.
- Once an EdPuzzle is created and assigned properly, don't mess with it.
- EdPuzzle only really listens to what you tell it IN EdPuzzle. Changing things in Google Classroom for an EdPuzzle assignment will only lead to heartache.

Common Problems so far

1. Everyone else in class can see the EdPuzzle, but a few students are having an error message.
   a. Go to EdPuzzle, go to My Classes, choose that class, and IMPORT STUDENTS. Remember, EdPuzzle only does what you tell it when you tell it. If a kid joined your classroom after you had imported classes, their name will not be on the list and EdPuzzle will not let them participate. It only looks for new students when you tell it to look for new students.
2. One class can see my EdPuzzle, but the rest get an error telling them to have the teacher to add them to another class.
   a. You cannot Re-Use an EdPuzzle post in Google Classroom. When you create and assign for one class, EdPuzzle only knows about that one and won't let anyone else view it. Make sure you are assigning to all of the proper classes in EdPuzzle itself.
3. I had an EdPuzzle scheduled, but it just goofed everything up.
   a. EdPuzzles can only be scheduled through EdPuzzle. You CANNOT do this within Google Classroom. When you POST TO GOOGLE CLASSROOM, you can go into that assignment in your Google Classroom, change the name a bit, maybe add a Topic, but nothing else. It will mess it up.
4. I posted a link to my EdPuzzle, but no stats show up for the kids.
   a. If you assign this way, you are skipping the security of EdPuzzle and it will record nothing for your students. It only knows they have a link and an account at that point. It doesn't know they are associated with a Google Classroom in any way. The only way to make the stats show up and be compatible with Google Classroom is to Post to Google Classroom.

We'll add to this as time goes on, but this might clear up some issues some have been having. If you have any questions, please let me know.