

January 1, 2024

VIP Services Management

Casino Marketing

NUSTAR Resort and Casino

Kawit Island, South Road Properties, Cebu City, 6000

Dear Managers,

I am writing to further explain the incident on January 1, 2024, in which I was not able to fully comply with the 10-membership acquisition for NUSTAR Rewards.

I sincerely apologize and will try harder in the membership acquisition.



Ryle Tyron Valiente

VIP Host, VIP Services

Casino Marketing | NUSTAR Resort and Casino

Local Number: 72645 | Email: VIP.Services@nustar.com.ph

