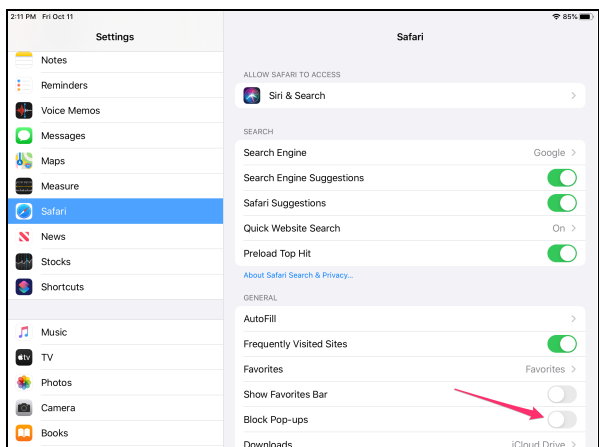


Family Advice for Using Wonders/Open Court/Exact Path Digital Content on iPads

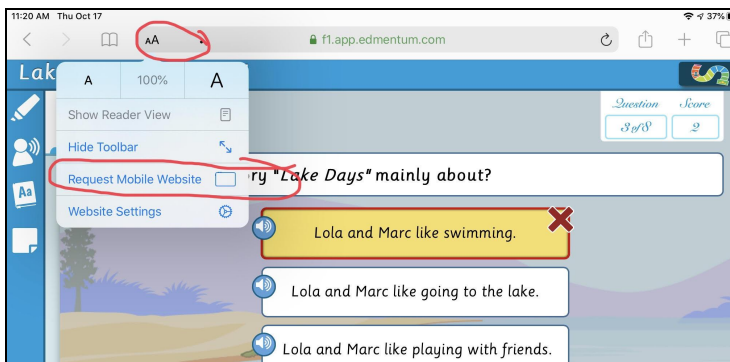
We are getting some reports of struggles with digital content on iPads. Here are some steps a parent or student can try if they are unable to get something to load in Wonders, or can't see buttons to submit or move forward.

1. Close all tabs in Safari each time a new login for any program is started.
2. Make sure the Pop-Up Blocker is set turned off. [Click here to see full directions.](#)



3. Log out of the ConnectedED or Exact Path in the current tab and close the Safari browser. (Double push the home button and flip up Safari to close it.)

4. Change the view in Safari to "Mobile Website" [Full directions here.](#)



5. Do a hard restart of your device (hold down the home button and lock button at the same time until the screen goes black and the white apple appears)
6. Clear the Safari cache: Settings/Safari/Clear History and Website Data
7. Update the iOS on the device.

Additional hint - the ConnectedED screen show to the right will NOT work for Millard Students. Student must login through the myportal.mpsomaha.org

