

2026 FEES + POLICIES



SERVICE	DESCRIPTION	FEE
INDIVIDUAL OT	Individual OT sessions cost \$72.50 per 15-minute unit. A standard session is 50 minutes. These are commonly used codes: - CPT: 97530-GO - Therapeutic Activity for functional performance - CPT: 97535-GO - Activities of Daily Living (ADLs)	\$290 / 4-unit visit
COMPREHENSIVE ASSESSMENT	This fee includes the initial interview, administration and interpretation of assessments, comprehensive written report with recommendations and treatment goals, and feedback meeting to review the report. An optional school or community observation (if appropriate) is an additional \$150. - CPT: 97167-GO - OT evaluation (high complexity) - This rate is not applicable to school-based assessments and IEEs.	\$1200
SCORE SUMMARY ASSESSMENT	This fee includes initial interview, administration and interpretation of assessments, a brief score report, recommendations, goals, and feedback meeting. This service may be appropriate for clients updating an existing occupational therapy treatment plan. These are commonly used codes: - CPT: 97166-GO - OT evaluation (moderate complexity) - CPT: 97168-GO - OT re-evaluation	\$1000
CONSULTATIONS + MEETINGS	This fee includes phone calls, virtual, and in-person meetings (i.e., school meetings, educational consults, caregiver training, business development consulting) and is billed at the standard hourly rate for a therapy session in 15-minute increments when the meeting exceeds 10 minutes. - For in-person meetings that take place away from the clinic, the minimum amount billed is 60 minutes. - Some consultations require time outside that may be billable.	\$72.50 / 15 min (minimums apply in some cases)
WORKSHOPS	This fee includes workshops for your group/organization, virtual or in-person. - The minimum billed for a workshop is 75 minutes. - The purpose of the workshop is to focus on a particular subject or project. Some workshops require preparation time that may be billable. Proposals available upon request.	\$350 / hr (\$350 min)
SCHOOL-BASED + INDEPENDENT EDUCATIONAL EVALUATION (IEE)	This fee includes review of educational records, administration of assessment measures that include parent and teacher rating scales/input, school observation, written report, discussion of the report with school staff, discussion of report with parents, and virtual participation in the IEP team meeting, up to 2 hours.	\$2500
OT GROUPS	The total cost of each group varies based on the content, equipment, number of participants, and the number of times the group meets. Because the group experience is an important part of each program, we cannot offer a per-session rate.	\$100 - \$180
INSURANCE PREPARATION	The fee for phone calls with your insurance company or preparation of insurance claims is billed at a rate of \$40 in 15-minute increments when it exceeds 5 minutes. There is a fee of \$30 for us to respond to requests from insurance carriers in writing (via fax or mail). After 30 pages are faxed or mailed, there is a \$0.10 fee/page.	\$30 / fax \$40 / 15 min
POLICIES Rate Adjustments: Our current session fees are listed in this document. In order to continue providing high-quality therapy services, we reserve the right to adjust our rates periodically. Families will be provided with at least 30 days' written notice of any changes. Written notice may be delivered via email, mail, or through our client portal. Any questions regarding rate changes can be directed to the practice owner.		

Non Refundable Deposit: There is a \$100 non refundable deposit to hold initial appointments. This fee must be paid with a credit card through this client portal. The deposit is applied towards the cost of the initial appointment.

Cancellation Policy for Individual OT: For individual OT sessions, a 24-hour notice is required for cancellations. If you do not provide notice or miss your session, you will be charged the full session fee.

Cancellation Policy for Group-Based OT:

- Your registration is complete once payment is made in full.
- Your payment includes a \$100 non-refundable deposit per group.
- For all groups:
 - Cancellations > 4 weeks before start will be refunded (minus \$100 non-refundable deposit).
 - Cancellations > 2 weeks before start will be refunded 50%.
 - No refunds within 2 weeks of your group's start date.

Sick Policy: If your child is sick, please let us know (via email and text the office at 323-641-3662) as soon as possible, and we will reschedule.

Attendance Expectations and Appointment Cancellation: Clients are required to establish recurring/standing appointments; drop-ins are less effective. Regular attendance of scheduled therapy sessions is crucial to meaningful progress. Therefore, we require everyone to follow our 80% Attendance Policy and respect our 24 Hour Cancellation Policy regarding appointments.

Late Pick-Ups: Please arrive on time to your child's visit. Late pick-ups are a safety concern because we cannot provide proper supervision after your child's session. If you are going to be late picking up your child, please call or text the office at 323-641-3662. If you are more than 5 minutes late, you will be charged for the additional time in 15-minute increments.

Returned Checks: There will be a \$30 charge for returned checks.

Late Fees: A late fee of 1.5% per month will be calculated on balances more than 30 days late. Invoices for services are sent monthly via the client portal unless requested (i.e., weekly). Invoices for evaluations are sent on the day of the assessment and are due at the time of service.

Travel Time: For sessions, consultations, or meetings that take place **outside of the clinic**, travel time may be billed. Travel is billed at a rate of **\$40 per hour**, rounded to the nearest 15 minutes. This ensures therapists can provide quality care while accommodating off-site appointments.

Insurance and Superbills: Hiller Therapy does not accept in-network insurance; payment is the family's responsibility. You may submit a superbill to your PPO insurance for potential out-of-network reimbursement. Group sessions are billed under CPT 97150-GO, with ICD-10 codes assigned as appropriate. Superbills are issued monthly after sessions. Please let us know at registration if you would like to receive one. Here are [helpful tips](#) about insurance coverage for OT.

Billing and Invoices

- Monthly Invoices: Sent on the 1st of each month.
- Statement for Insurance (Superbill): Sent on the 10th of each month. This document includes CPT and ICD-10 codes and should be submitted to your insurance provider. The superbill reflects payment in full, as many insurers require this for reimbursement. Do not submit the invoice itself to insurance, as it does not include the necessary coding.
- Payment: The credit card on file is billed automatically on the day the invoice is sent.
- Alternative Payment Methods: If you prefer to pay by a method other than credit card, please let us know in advance. When alternative arrangements are made, payment is due prior to services, typically at the start of each month or group.

Right to Receive a Good Faith Estimate (GFE) of outpatient costs: Under certain circumstances, health care providers need to give patients who do not have insurance or who are not using insurance an estimate of the cost for medical items and services, including outpatient rehabilitation services. Depending on when you schedule your service, your provider may be required to provide a GFE between 1 and 3 business days after you schedule. You can also ask your health care provider for a Good Faith Estimate before you schedule an item or service. If you receive a bill that is substantially more than your GFE, you can dispute the bill. Make sure to save a copy or picture of your GFE. For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises or call 1-800-985-3059.

Leah Hiller Therapy's Employee Identification Number (EIN): 82-4073887