

TERMS AND CONDITIONS

Last updated: October 2025

Welcome to **Kadangyan Health and Wellness Store** (“we,” “our,” or “us”). By accessing and purchasing from our website (<https://www.kadangyanwellness.com/home>), you agree to be bound by these Terms and Conditions. Please read them carefully before using our site or placing an order.

1. General

These Terms govern your use of our online store and your purchase of products. We reserve the right to update, modify, or change any part of these Terms without prior notice. Continued use of the website constitutes acceptance of such changes.

2. Product Information

We make every effort to ensure product descriptions, images, and prices are accurate. However, minor variations in color, packaging, or formulation may occur.

All our health and wellness products are intended for **general well-being only** and are **not intended to diagnose, treat, cure, or prevent any disease**.

3. Ordering and Payment

Orders are accepted through our social media platforms or DragonPay gateway that will be sent to your valid email address after ordering through our form. Main modes of payment are, but not limited to:

- E-wallets / Bank Transfer
- Credit or Debit Card

An order confirmation will be sent to your email once payment is received or verified.

We reserve the right to cancel or refuse any order if:

- Payment verification fails;
 - The product is out of stock; or
 - The order is suspected of fraudulent activity.
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4. Shipping and Delivery

We deliver nationwide in the Philippines via our accredited couriers. Same day deliveries are applicable to Metro Manila as long as the payment is settled before 5PM.

Standard delivery times are **2–7 business days** depending on location. Delays may occur during holidays, bad weather, or unforeseen logistical issues.

Shipping fees are displayed in the email sent after ordering. Free shipping may apply to qualifying orders as stated in our promotions.

5. Health and Safety Disclaimer

Before consuming any supplement or fermented product, consult your physician, especially if you are pregnant, nursing, taking medication, or have existing health conditions.

We are not responsible for any adverse effects resulting from misuse, storage errors, or failure to follow usage instructions.

6. Pricing and Promotions

All prices are in **Philippine Pesos (₱)** and include applicable VAT unless otherwise stated.

Promotions or discount codes are valid only for the specified period and cannot be combined with other offers.

7. Intellectual Property

All website content, including images, text, product descriptions, and trademarks, are the property of **Kadangyan Health and Wellness Store** and protected under Philippine intellectual property laws. Unauthorized use or reproduction is strictly prohibited.

8. Limitation of Liability

We shall not be liable for indirect, incidental, or consequential damages arising from product use, late delivery, or site inaccessibility. Our total liability shall not exceed the amount paid for the purchased product.

9. Governing Law

These Terms are governed by the laws of the **Republic of the Philippines**, and any disputes will be resolved in the proper courts of **Manila**.