

Mom Parts Privacy Policy

Effective Date: October 1, 2026

Mom Parts respects your privacy. This Privacy Policy explains how we may collect, use, store, and share personal information when you visit our website, register for an event, purchase a product or membership, subscribe to communications, or participate in the Mom Parts Community.

1. Information We May Collect

Depending on how you interact with Mom Parts, we may collect information such as:

Information You Provide

- Name
- Email address
- Phone number, when requested
- Billing address
- Membership information
- Purchase and transaction history
- Event registrations
- Form and survey responses
- Communications you send to us
- Community posts and comments
- Information you voluntarily share during Community participation

Payment Information

Payments may be processed through third-party payment processors.

Mom Parts generally does not directly store complete credit or debit card numbers.

Technical and Usage Information

Our website and service providers may automatically collect information such as:

- IP address
- Browser type
- Device information
- Pages visited
- Approximate location derived from technical information

- Website interactions
- Email engagement
- Referral source
- Cookies and similar technologies

2. How We Use Your Information

We may use personal information to:

- Create and manage your account
- Provide access to the Mom Parts Community
- Process purchases and registrations
- Provide programs, resources, and member benefits
- Communicate about your membership or purchases
- Send event information and reminders
- Provide customer support
- Respond to questions
- Deliver newsletters or marketing communications you have agreed to receive
- Personalize or improve our services
- Understand how people use our website and programs
- Maintain financial and business records
- Prevent fraud or misuse
- Protect the security of our services
- Fulfill legal or regulatory obligations

3. Email and Marketing Communications

If you choose to receive marketing, educational, or promotional emails from Mom Parts, you may unsubscribe at any time using the unsubscribe link included in those communications.

Unsubscribing from marketing emails does not necessarily prevent us from sending transactional communications related to:

- Purchases
- Membership access
- Billing
- Event registrations
- Account security
- Important service updates

4. Community Information

When you voluntarily post, comment, participate in a discussion, or otherwise share information inside the Mom Parts Community, that information may be visible to other Community members.

We ask members to respect one another's privacy, but **we cannot guarantee that another participant will keep information confidential.**

Please consider this before sharing personal or sensitive information in Community spaces.

5. Information Shared During Live Gatherings

Live events may involve group discussion and personal reflection.

What you choose to disclose in these settings may be heard by other participants.

Mom Parts Community gatherings are not psychotherapy, and information shared in these settings is not protected by therapist-client privilege merely because a facilitator is a mental health professional.

6. How We Share Personal Information

We may share information with service providers who help us operate Mom Parts, including providers that assist with:

- Website and Community hosting
- Payment processing
- Email delivery
- Video conferencing
- Scheduling
- Analytics
- Customer support
- Accounting
- Legal services

These providers may process personal information as necessary to provide services to us.

We may also disclose information:

- When required by law or valid legal process
- To protect the rights, property, or safety of Mom Parts or others
- In connection with a merger, acquisition, sale, restructuring, or transfer of the business
- With your consent or at your direction

7. Sale of Personal Information

Mom Parts does **not sell personal information to advertisers.**

We do not intentionally provide personal information to unrelated third parties for their independent direct marketing purposes without appropriate disclosure or consent.

8. Cookies and Similar Technologies

Our website and the platforms we use may use cookies, pixels, and similar technologies to:

- Operate website features
- Maintain login sessions
- Remember preferences
- Understand site usage
- Analyze performance
- Measure email or marketing effectiveness

Depending on your device and jurisdiction, you may be able to manage cookies through your browser or platform settings.

9. Third-Party Services

Mom Parts may use third-party platforms such as **Kajabi**, payment processors, video-conferencing services, analytics tools, and email providers.

Those services maintain their own privacy policies and security practices.

When you interact directly with those platforms, their privacy practices may also apply.

10. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information.

However, no online platform, email system, payment system, or electronic storage method can be guaranteed to be completely secure.

We therefore cannot promise absolute security.

11. Data Retention

We may retain personal information for as long as reasonably necessary to:

- Provide services

- Maintain membership or transaction records
- Comply with tax, accounting, or legal obligations
- Resolve disputes
- Enforce agreements
- Protect legitimate business interests

Different categories of information may be retained for different periods.

12. Your Privacy Choices and Rights

Depending on where you live, you may have rights regarding your personal information, which may include the ability to:

- Request access to certain personal information
- Request correction of inaccurate information
- Request deletion of certain information
- Withdraw certain consent
- Opt out of certain communications
- Request additional information about how your data is used

Not all rights apply in every jurisdiction or circumstance.

We may need to verify your identity before completing certain requests.

13. Children

The Mom Parts Community is intended for adults age 18 and older.

We do not knowingly collect personal information through the Community from children under 18.

14. External Websites

Our website, emails, or Community may contain links to websites or services operated by other organizations.

We are not responsible for the privacy practices or content of those third-party sites.

15. Legal Requirements

We may preserve or disclose information when reasonably necessary to comply with applicable law, lawful requests, court orders, or other legal obligations.

16. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our services, technology, business practices, or legal obligations.

The current version will be posted with an updated effective date.