**Summary of Survey Findings**

*About the E-Pilot*

Parks and greenways are critical parts of New York City's cycling and pedestrian infrastructure, and often the most comfortable and scenic routes. NYC Parks is committed to ensuring our public spaces can safely accommodate the diverse ways that New Yorkers engage with them, including electric micromobility devices like e-bikes and stand-up e-scooters.

After a successful first year collecting information from the public and NYC Parks staff during the pilot period from June 20, 2023, to May 31, 2024, we have committed to extending the electric micromobility pilot period through May 2025, in coordination with our partners on the City Hall Electric Micromobility task force.

*Next Steps*

By extending the pilot period through May 31, 2025, we can continue to gain insights and test new methods for how electric micromobility can be safely managed for the benefit of all park users, and how to prevent heavier vehicles like mopeds from being operated in parks. Lessons learned will inform long-term practices for electric micromobility in our parks. We will use the results of this survey to identify safety initiatives, design interventions, and public education campaigns to address the concerns voiced by park users, reduce conflict from competing uses, and ensure public safety.

*What We Heard: NYC Parks E-bike and E-scooter Pre-Pilot Survey*

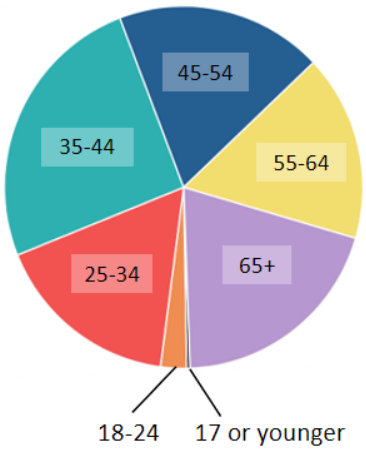
To educate the public about the pilot rule and solicit feedback on electric micromobility devices and safety on greenways and park drives, we conducted a 12-week survey (June through September 2023) coinciding with the beginning of the initial pilot period. The survey was shared via the NYC Parks website, local organizations' email lists, and signs placed at greenways and park drives across the city. The survey was offered in English, Spanish, Chinese, and Bengali. Note: Because the survey was self-selecting rather than a random sample, the survey likely overrepresents users who are particularly interested in the issue.

We received 5826 responses from individuals across all five boroughs. The demographics of respondents and their use of park drives and greenways in NYC tended to vary:

- **Respondents were overwhelmingly New Yorkers:**
    - 99% of respondents live in NYC
    - Borough distribution:
        - Manhattan: 37%
        - Brooklyn: 37%
        - Queens: 18%
        - The Bronx: 4%

        - Staten Island: 2%

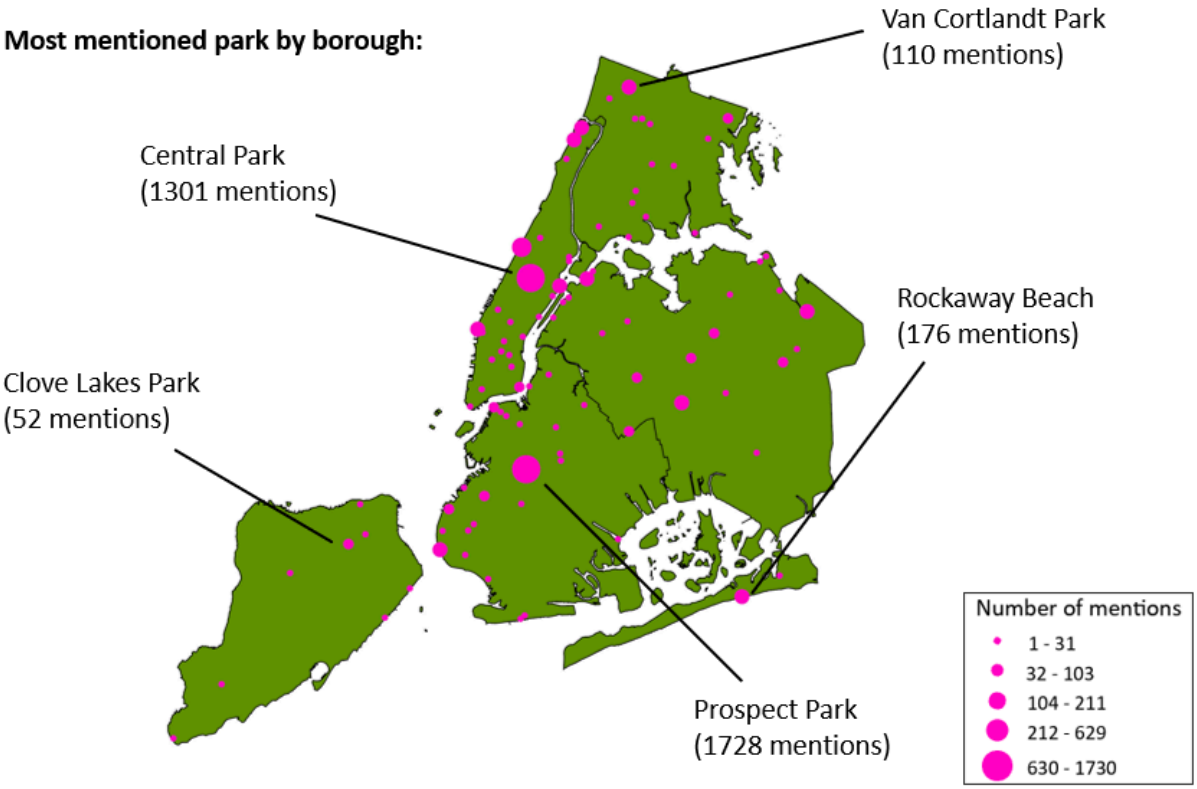
- **Respondents varied evenly in age:**
    - 17 or younger: >1%
    - 18 to 24 years: 2%
    - 25 to 24 years: 17%
    - 35 to 44 years: 25%
    - 45-54 years: 19%
    - 55 to 64 years: 17%
    - 65 or older: 20%




- **Respondents were frequent park users**
    - 91% of respondents reported visiting their regular park at least once per week.
    - Respondents identified over 90 distinct parks when asked which park they regularly visit

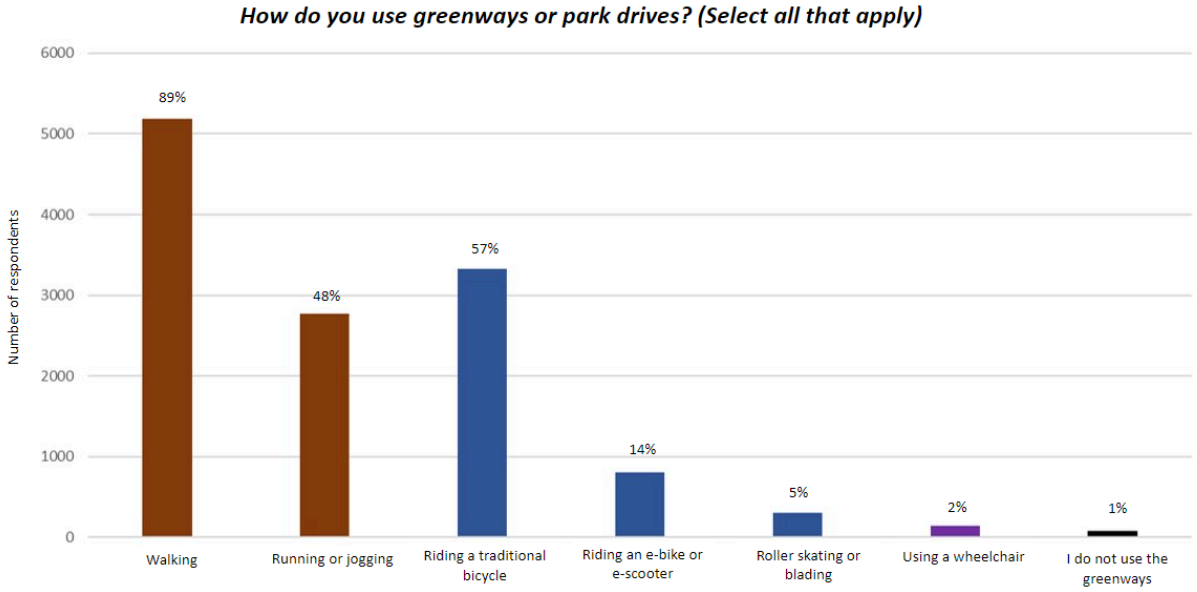
***What park do you visit the most frequently?***

**Most mentioned park by borough:**




- **Respondents mostly used greenways and paths for recreation, not transportation**
    - 60% use these facilities only for recreation, 34% of respondents use parks greenways and drives for *both* recreation and transportation, 2% use these facilities for transportation only, while 4% did not use them.

- **Respondents mostly use greenways and park drives to walk, jog, or ride a traditional bicycle**




- **Respondents demonstrated mixed awareness of different park facilities**
    - The term "greenway" was familiar to 78% of respondents, with 11% saying they were unfamiliar and 11% unsure with the term
    - The term "park drive" was familiar to 77% of respondents, 12% unfamiliar, and 11% unsure with the term park drive.

- **Respondents demonstrated a strong understanding of different forms of micromobility devices**
    - 98% reported being familiar with "e-bikes," 96% said they were familiar with "e-scooters", and 95% said they were familiar with mopeds.

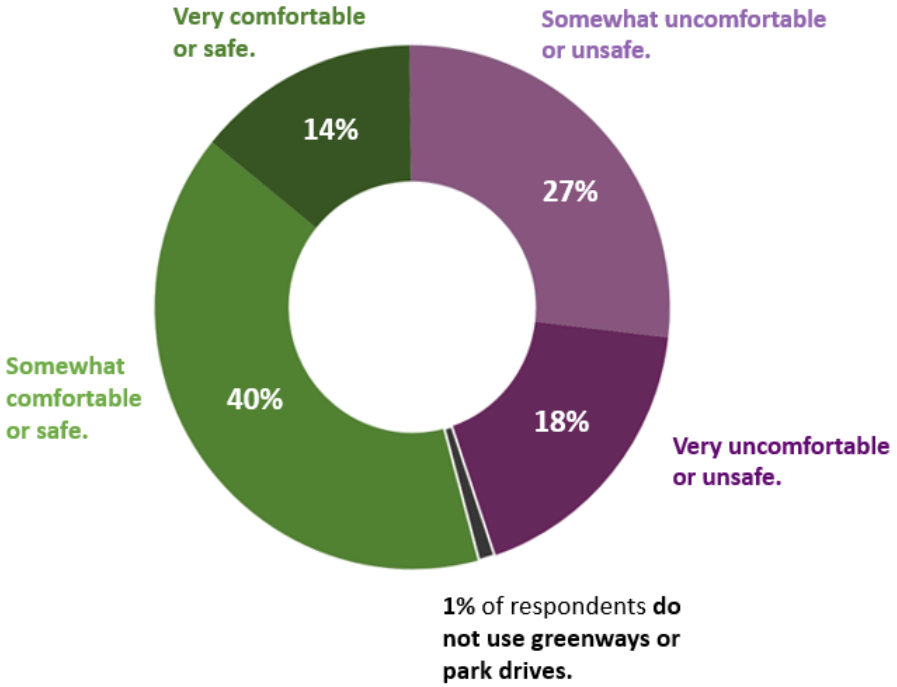
*Safety focus*

Results showed perceptions of safety were relatively split with approximately 54% indicating that they generally feel safe and comfortable on park drives and greenways, compared to 45% feeling unsafe or uncomfortable. Respondents noted that speeding vehicles – including bikes, e-bikes, and e-scooters – were the top safety concern.

***Please share your sense of safety and comfort related to traffic and movement of people on the greenway or park drive you visit the most.***

**54%** of respondents feel at least **somewhat comfortable or safe.**

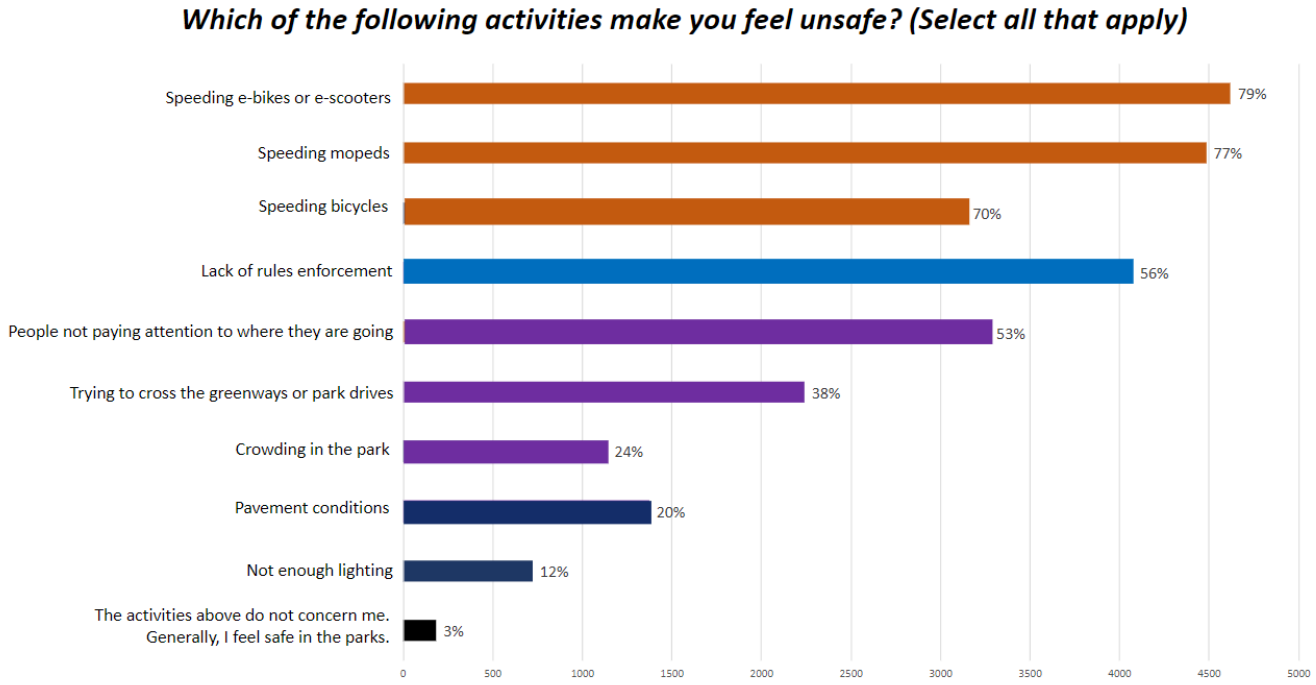
**45%** of respondents feel **somewhat uncomfortable or unsafe, or less so.**




**1%** of respondents **do not use greenways or park drives.**

We asked respondents to share specific locations where they observed unsafe activities on greenways and park drives, and to describe the unsafe activities. We heard the following:

- **Responses focused largely on signature parks:**
    - The top park with safety concerns mentioned per borough were:
        - Prospect Park (672 mentions)
        - Central Park (506 mentions)
        - Rockaway Boardwalk (96 mentions)
        - Van Cortlandt Park (60 mentions)
        - Clove Lakes Park (24 mentions)
- **Respondents listed different safety concerns**
    - Top concerns were: presence of mopeds (38%), bikes not yielding to pedestrians (22%) and speeding (20%)
    - These responses are being used to help prioritize locations for joint details with NYC Parks Enforcement Patrol and NYPD to help support enforcement of unsafe behavior and vehicle types not permitted on our greenways and park drives, such as mopeds.


Which of the following activities make you feel unsafe? (Select all that apply)
Speeding e-bikes or e-scooters
79%
Speeding mopeds
77%
Speeding bicycles
70%
Lack of rules enforcement
56%
People not paying attention to where they are going
53%
Trying to cross the greenways or park drives
38%
Crowding in the park
24%
Pavement conditions
20%
Not enough lighting
12%
The activities above do not concern me. Generally, I feel safe in the parks.
3%
0
500
1000
1500
2000
2500
3000
3500
4000
4500
5000