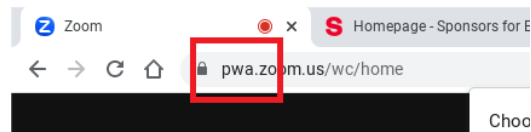


# Instructions for Zoom Screen Share Mic Issue

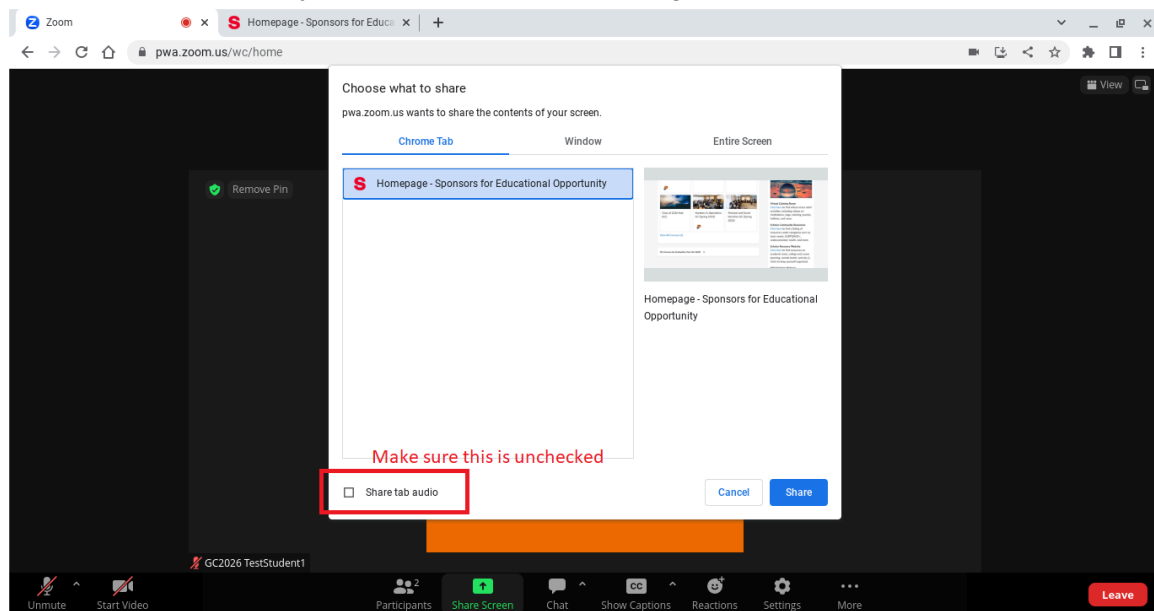
Many scholars were reporting that their mic is force-muted when they try to screen share on Zoom. We found that this issue occurs when using Zoom PWA (Progressive Web App) on Chromebooks. To see if you are using Zoom PWA, check if “pwa” is in the URL:



**Here are 2 solutions to prevent being force-muted when sharing your screen:**

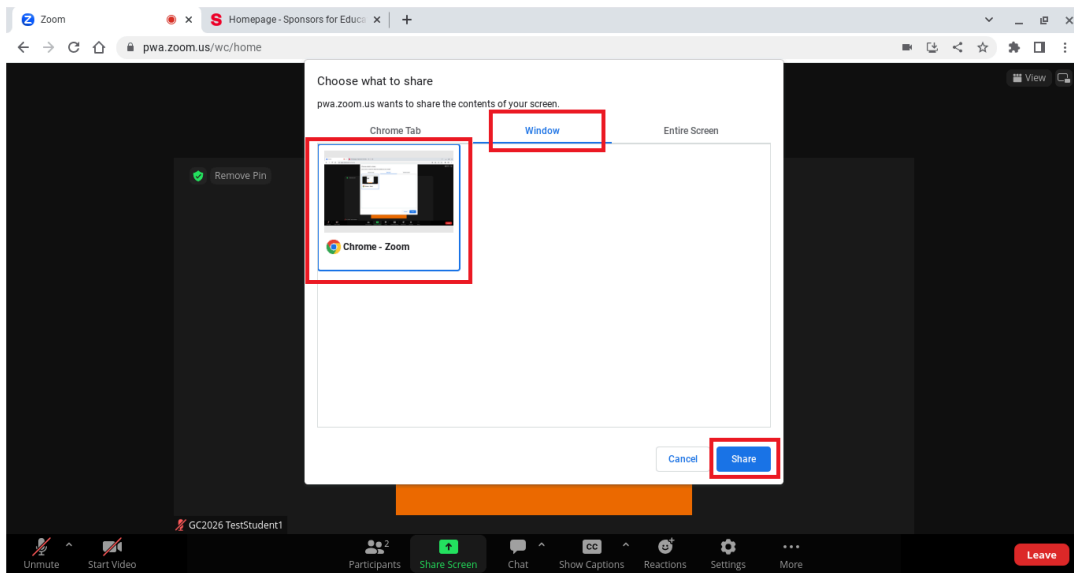
## **Method 1:**

When sharing a Chrome Tab, ensure the “Share tab audio” is unchecked. Then you will be able to unmute your mic while screen sharing.



## **Method 2:**

Select to share your “Window” **instead** of a “Chrome Tab.”



If you are still having mic issues after trying these 2 methods, please email [gc.support@seoscholars.org](mailto:gc.support@seoscholars.org).  
If you are not using Zoom PWA but also have this issue, please email us too.

Best,  
SEO Online Learning Team