Chromebook WIFI Connection-Forget WIFI

Issue:
When Chromebooks are connected to a Wi-Fi network, the Wi-Fi connection information is saved on the Chromebook.

So for example if a Chromebook were used in training or site turnover and it was connected to the site Wi-Fi, like the library open Wi-Fi network, the Chromebook will remember that network.

The Chromebook will connect to that network if the AARP network is not available (AARP router is unplugged). Also if the non-AARP network signal is stronger, the Chromebook may “jump” to the non-AARP network even though you initially logged into the AARP network.

To avoid this issue, we need to perform the following Forget Wi-Fi Procedure on all Chromebooks.

Forget Wi-Fi Procedure

- Sign in to the Chromebook
- At the bottom right, select the time to bring up the Quick Settings (Toolbox).
- Select Settings (gear icon)
- In the "Network" section, select Wi-Fi.
- Select Known networks.
- For each non AARP network in the list, select the network, then select More Actions (3 vertical dots) and then Forget.

The result should be that the only “Known” network on the Chromebook is the AARP network.

On initial login to a Chromebook, please confirm that the Chromebook is connected to the AARP network.

The AARP Wi-Fi SSID and password is changed each year. The SSID/Password will be communicated to you at the start of the tax season.