

# Support and resources for people and communities affected by recent racist, anti-migrant or far-right activity

Information and support available in London for migrants, refugees and asylum seekers and resources promoting community cohesion and solidarity

In response to recent racist, anti-migrant and far right protests, [London Plus](#) and the [London Communities Emergencies Partnership \(LCEP\)](#) have begun to compile this list of resources and sources of support, in the event that they are needed. It aims to help the voluntary, community and faith sector signpost those affected to support and advice. It also suggests resources that reinforce community cohesion and oppose racism, hate, hostility and anti-migrant sentiment.

Thank you to our colleagues at the [VCS Emergencies Partnership](#) for sharing many of these resources.

**This is a public resource, so please feel free to share with anyone who may find it useful.**

*For contents and ease of navigation, please use the document outline pane on the left of the document; you may need to click on the icon for this to appear.*

*If there are any resources missing that would be useful for us to include please email [info@londonplus.org](mailto:info@londonplus.org). Please include: the name of the organisation, weblink (if applicable), email/contact number, and a brief description of what services the organisation offers.*

*Please note this list is a working document and not yet complete. **Last updated: 11 Sept 2025***

## Where can I find support and information?

### Sharing insights

Voluntary, community and faith sector groups are encouraged to share any local insights with London Resilience/GLA; if you observe any concerning activity around asylum hotels please email [LSATDuty@london.gov.uk](mailto:LSATDuty@london.gov.uk)

London Plus and LCEP (London Communities Emergencies Partnership) are working closely with resilience structures in London to support the voluntary, community and faith sector in London to be better connected and coordinated.

If you have any further information to share about this situation as it develops, or for further discussions, please reach out to [info@lcep.london](mailto:info@lcep.london). Any insights gathered will be shared with the London Resilience Unit as appropriate.

You can sign up for the [London Resilience newsletter](#) – representing a community of people doing incredibly important work to support our city to better prepare, respond and recover from emergencies.

## Communications

Early messages of solidarity, and strength are critical. Communities who feel targeted or at risk of being targeted need to know there are more friends than enemies and more places of safety than danger.

**British Future** provide a practical guide to messaging to [combat hatred and prejudice](#).

**Migrants Rights Network** - [Words matter campaign](#), [Islamophobia and Migration blog](#)

**Muslim Council of Britain** [community advice on how to stay safe](#).

**NCVO** published these webinar recordings on [responding to opposition](#) and [communicating in a crisis](#).

**Hope Not Hate** provide the following guidance which you might want to share:

- [Staying safe amidst far-right activity](#)
- [Attacks on Organisations](#)
- [Keeping Safe Online](#)
- [Safety and Security](#)

## Community cohesion

**Belong Network** have blogged on preventing tension and conflict in communities: [preventing tension and conflict in communities](#) and [good practice on building shared ground and addressing community tensions](#).

**Involve** share a framework on [building community cohesion](#).

## Misinformation

**Migrants' Rights Network** have assembled a variety of [London local resource guides](#) to use alongside their [Know Your Rights Guide](#) in supporting migrant Londoners amid disinformation.

With misinformation rife across social media, **NCVO** advise against sharing any content without ensuring it's from an official or verified resource. Instead, seek guidance and support from local emergency services and your Local Resilience Forum. [Watch this really useful video to see how charities and community organisations can handle online misinformation.](#)

## Safe and welcoming spaces for migrants, refugees and asylum seekers

### London map of services for migrants, refugees, and newly arrived communities

**Walk-In Immigrant Support Service – UCTS** (Barking & Dagenham) Immigrant Support Service that is located in Dagenham Library, open Monday to Friday 10am to 4pm.

**Jesuit Refugee Service UK** (Tower Hamlets) Volunteers at JRS UK provide a warm welcome at their Centre in Wapping, visit people in detention, help in the office, host refugees, facilitate peer support groups, fundraise – and much more!

**West London Welcome** (Hammersmith and Fulham) provides a safe and positive environment for refugees, migrants, and asylum seekers, offering a range of services including English classes, advice, food, and social activities.

**Islington Centre for Refugees and Migrants** welcomes and supports refugees, people seeking asylum and migrants. It offers support and advice for asylum seekers and refugees, including support with welfare rights, housing, and immigration.

**Muswell Hill Welcomes** (located in Haringey) This interfaith collaboration provides a safe space for refugees and asylum seekers, offering activities like family cooking, English lessons, and drop-in sessions.

**Safe Havens in the City of London** (City of London) These locations offer a safe place to go during the day, with locations like the Portsoken Community Centre and Shoe Lane Library providing support and resources.

**Notre Dame Refugee Centre** (located in Leicester Square, Westminster) offers practical support and a warm welcome to refugees and asylum seekers since 1996. They offer an advice line and a drop in service.

**Women for Refugee Women** (located in Islington) supports refugee and asylum-seeking women in London through a range of creative and educational activities. Their Rainbow Sisters solidarity group for LGBTQ+ women provides a vital safe and welcoming space for women to celebrate their sexuality.

**South London Refugee Association** (located in Lambeth) prioritises advice for asylum seekers, new refugees at risk of destitution & families, individuals with no recourse to public funds on homelessness, housing issues, destitution, welfare benefits, asylum support and immigration issues.

**Dost Centre for Young Refugees and Migrants** (located in Newham) – Creating a community for young refugees and migrants in London. Find Dost on Insta: dost\_centre

**Refugees Welcome in Richmond** provides befriending and language support and assistance in finding accommodation to people fleeing conflicts, or persecution around the world, who arrive in Richmond.

**[Welcome Hub: for refugees and asylum seekers](#)** (Waltham Forest) The Welcome Hub hosts a range of activities, advice and support for people who are new to Waltham Forest and to the UK, including migrants, refugees and people seeking asylum. The Welcome Hub hosts a weekly friendly Migrant Community Drop-in supported by multilingual volunteers of migrant backgrounds and council teams. The Drop-in is open to anyone. Come along for help with filling forms, finding support, information about local services, English classes, volunteering opportunities, workshops and more.

**[Waltham Forest Migrant Action](#)** provides support for local migrants, asylum seekers and refugees, and to advocate and campaign for the rights of migrants in the UK. Their weekly Support Centre offers migrant visitors free advice on immigration, accommodation and welfare issues. They also provide a warm welcome, tea and biscuits, and opportunities to socialise and practice speaking English.

**[Lewisham Refugee & Migrant Network](#)** provide advice and support for people in Lewisham and surrounding boroughs.

**[Welcome Hackney](#)** service for refugees, migrants, and people seeking asylum, is available to Hackney residents seeking support and guidance. The team is contactable via their email address, [welcomehackney@hackney.gov.uk](mailto:welcomehackney@hackney.gov.uk), for any queries. Alternatively, the team runs a drop-in Welcome Hub every Thursday between 1.30pm and 4.30pm at Dalston CLR James Library. No appointment is necessary. You can find more information about the support the team can offer at the website.

For more information, check out the **[Mayor of London's Migrant Londoners Hub](#)**

## Hate crime

### Reporting acts of violence & hate crime:

**Muslim Council of Britain** have produced this guide to [identifying and reporting hate crime](#)

**[CATCH \(Communities Against Hate\) Partnership](#)** can be contacted directly for specialist advice and support.

The **Met Police** have a dedicated [support for victims and witnesses](#) of a crime page that can guide you through what happens if you experience or witness crime.

**Inclusion London** have a dedicated [resource page on hate crime](#), with particular attention to support for deaf and disabled people's organisations.

**Victim Support** provide [information for victims of hate crime](#). Get support through their free Support line on 08 08 16 89 111, start a [live chat](#) or access [My Support Space](#) a free, online resource to help you cope following crime.

**Protection approaches** offer [hate crime awareness sessions](#) for community and faith organisations.

[Migrant Help](#) offers support; partners can contact the First Response Centre on 08088 010 503 or via their website.

[Exit Hate](#) offers support to people who want to walk away from extremism.

## Property safety and crime prevention

### Protect your properties:

1. Review your business continuity plans
2. Consider guidance on what makes your buildings safer - recognising some are quick fixes, but many may take longer to implement (more details below)
3. Don't forget the vacant buildings - these can be easy targets

Learn more about risk management through ProtectUK's full [guide to risk management](#).

HOPE Not Hate have produced this guide: [Staying Safe Amidst Far-Right Violence](#)

Gov.UK offer funding for [protective Security Schemes for places of worship](#).

[Muslim Council of Britain](#) and [Tell Mama](#) both provide advice and resources around mosque safety.

### LFB Fire safety guidance:

If you have concerns about fire safety and the risk of arson in your home, place of work, community hub or place of worship, London Fire Brigade have tools and advice to help.

Their [Home Fire Safety Checker](#) tool allows you to carry out a thorough check of your home in only a few minutes. There is advice for reducing [arson risks at home](#) and reducing [arson risks for businesses](#). Their website also contains [useful advice about fire safety for businesses](#).

There is also further advice for businesses on [Fire as a weapon](#) and [A guidance document](#) has been developed in collaboration with the Home Office, National Counter Terrorism Security Office (NaCTSO) and the National Fire Chiefs Council (NFCC).

If you have a fire safety concern (e.g. blocked fire exits, accumulated rubbish) that cannot be rectified by the responsible person at a business or place of work, it can be reported [here](#) (select 'concern about a building' from drop-down menu or use 24/7 contact number if urgent).

LFB can be contacted on [community.engagement@london-fire.gov.uk](mailto:community.engagement@london-fire.gov.uk) if there are any further questions or concerns.

## Supporting staff and colleagues

**Prioritise your people:** The safety and security of your staff, volunteers and the people you support is paramount. The EP have pulled together a few basic suggestions that partners may want to consider:

1. Communicate with them, raise their awareness and make sure you give them up to date guidance on how to keep themselves and others safe
2. Consider travel times and routes
3. Be careful about your brand and how that brand identity may put your people at risk
4. Review your policies, contact details and emergency plans

**British Islamic Medical Association** [statement on far right extremism](#) includes recommendations on how to support staff in the workplace. They also run a [Support Service](#) providing legal and pastoral help to those facing threats at work relating to their Muslim identity or supporting causes such as Palestine and standing up against Islamophobia. You can email the service in confidence at [support@britishima.org](mailto:support@britishima.org) or call 0203 551 2497.

**Health and Safety Executive** provide guidance on [violence and aggression in the workplace](#).

**CIPD's** advice on [supporting your workforce through a crisis](#).

## VCS Organisational support

[Charity Commission statement and guidance for charities](#).

Organisations that may be at risk, where they have directors listed online have been advised to get the personal details of those directors removed. In circumstances such as these, Companies House may be prepared to demonstrate more discretion and flexibility in hiding personal information from public view. Companies House suggested to send an email to [enquiries@companieshouse.gov.uk](mailto:enquiries@companieshouse.gov.uk) detailing: (i) the information (i.e. the relevant directors' correspondence addresses and company registered address) of the companies to be made private (incl. company numbers for each relevant company); and (ii) the reasoning and background to the request. It would be best to include as much detail as possible given such requests would be for Companies House to exercise their discretionary powers.

## Training

[Protection Approaches](#) offer relevant training, including active bystander training, hate crime awareness and community builder training.

[SAFE \(Security Advice for Everyone\)](#) delivers free security advice on community security, learning from past terror attacks, hate crime, online security, women's safety and much more.

**Trauma-Informed Practice training** from Thrive LDN offers free, pre-recorded training to support individuals and organisations.

## Mental health support

**Kings College London** have produced this [Mental Health and Psychosocial Support \(MHPSS\) Directory for Refugees and Migrants in London](#)

**Wimbledon Guild** offers free 1:1 counselling for refugees based in the Merton borough. You can find [more information here](#).

**Bayo**, hosted by the Ubele Initiative CIC, is a digital directory that hosts Black-led initiatives, community groups and mental health services.

**The Black, African and Asian Therapy Network (BAATN)** is the largest community of Counsellors and Psychotherapists of Black, African, Asian and Caribbean Heritage.

**Explore Healing Justice London's** [Aftercare Menu](#) to practice coping skills following a trauma or major event or watch their [Anchoring Resilience workshop video](#).

There is also support and help from the following general listening and online services:

- **Samaritans** are here to listen at any time of the day or night, call 116 123.
- **Shout's 24/7 crisis text support** is there when you need immediate assistance, text "SHOUT" to 85258 to start a conversation.
- **Mind's support line** is open 9am to 6pm, Monday to Friday, call 0300 102 1234.
- **Good Thinking** is London's online wellbeing service that supports anxiety, stress, low mood, sleep problems and other concerns.

## Children and young people

**British Red Cross** offer [workshops on Empathy and Migration and Coping With Challenges for young people](#). More information can be found on their web page including resources about how to talk to children about conflict:

- [Understanding people's experience of migration](#)
- [Positive images - a toolkit to teach young people about migration and development](#)
- [Talking to children and young people about race and racism](#)
- [Dealing with emotional and physical distress](#)

**Open source** provide [guidance for young people on how to spot 'fake news'](#) and [understanding hate crime for children](#).

**The Muslim Youth Helpline** is contactable any day of the week between 4pm and 10pm, call 0808 808 2008.

## Longer term

[The NaCTSO Counter Terrorism Crime Prevention Toolkit](#) is aimed at small organisations. It contains helpful, low-cost solutions to deter crime and counter terrorism e.g. making it difficult to gain access to premises, increasing chance of detection and reducing access to contents and victims.

[A 5-step process for risk management is outlined here](#) - including guidance around CCTV, doors and locks, windows, shutters and grilles – as well as how to develop a security culture.

[Protect UK's E-Learning package](#) is a good place to start with developing understanding and practice in this area. They have also provided [Run Hide Tell](#) guidance.

*This document has been collated by the team at London Plus, LCEP and our partners. Whilst we have systems in place to ensure that as much as possible, we are sharing trusted and legitimate organisations, they have not been officially verified or approved by ourselves. This document is for signposting and information only.*

*All contact details in this document are being shared in order to facilitate connections to join up London's response to the emerging concerns about far-right violence, disinformation and discrimination. The UK GDPR and DPA 2018 do not prevent the sharing of personal data where it is appropriate to do so. We've taken into account the relevant ICO guidance and the risk involved in not sharing the information. We have deemed this level of information, sharing appropriate. Information is being shared under the specific category 'supporting vulnerable adults and children'.*