

Encouraging Team Communication and Collaboration Certificate

During my fall semester at the University of North Carolina Wilmington in 2021 I took a Communication Research Methods course. Through this course I had to take computer based training to learn how to demonstrate team leadership by encouraging effective communication and overcoming communication problems. This course lasted half an hour and had many different sub disciplines to learn.

This shows my ability to:

- Correct imbalances in team communication
- Achieve collaboration within groups
- Overcome challenges with team communication

Overview

Managing teams successfully involves ensuring that team members can communicate with you and with one another and that they will collaborate effectively as a team. To achieve this, clear channels of communication are required for both on-site and virtual teams.

In this course, you'll learn how to demonstrate team leadership by encouraging effective communication and overcoming communication problems. You'll explore strategies for encouraging team collaboration. Finally, you'll learn about tools and technologies that are commonly used for virtual teamwork and key considerations for establishing virtual communication guidelines.

Prerequisites

None

Library ID

ID: atm_01_a03_bs_enus

Target Audience

All levels of employees that lead and manage teams; anyone wishing to develop and refine their leadership skills in a team environment.

Objectives

Fostering Effective Communication

- match characteristics of healthy team communication with examples
- recognize strategies for overcoming the team communication issues of overcriticism and groupthink
- recall strategies for dealing with interrupters and noncontributors
- identify examples of strategies for fostering collaboration through team-oriented assignments
- recognize strategies for using team-oriented messages to foster collaboration in action
- classify examples of virtual team technologies as being for communication or conferencing
- identify key areas for consideration when setting guidelines for virtual teams
- recognize techniques for improving team collaboration through communication