

Shipping Policy

Effective date: September 18, 2026

This Shipping Policy applies to consumer orders placed through the Tribal Trail online store for delivery within the United States.

Where We Ship

We currently sell and ship consumer orders only within the United States. Availability to particular U.S. states, territories, military addresses, or other destinations may depend on the shipping options presented at checkout.

Fulfillment

Orders are fulfilled from U.S. inventory using Amazon Multi-Channel Fulfillment (MCF). Fulfillment and carrier selection may vary by order and destination.

Shipping Charges

We offer free standard shipping on orders over \$49, calculated using the merchandise subtotal after applicable discounts and before taxes, unless otherwise stated at checkout. Orders that do not qualify for free shipping will be charged the shipping rate shown at checkout.

Estimated Delivery

The estimated total delivery window shown at checkout or in your order confirmation is based on the fulfillment and carrier information available for your order. Delivery estimates are not guarantees and may change because of carrier delays, severe weather, high-volume periods, address issues, or other circumstances outside our reasonable control.

Tracking

When tracking information is available, it will be provided through the order confirmation, shipping confirmation, customer account, or other contact details associated with the order.

Address Accuracy

Please review your shipping address carefully before submitting an order. If you notice an error, contact us immediately. We will try to update the address before fulfillment begins, but changes cannot be guaranteed after an order has entered processing.

Delivery Issues

If tracking shows a delivery problem, your package arrives damaged, or you receive the wrong item, contact us promptly with your order number and relevant details. We will review the issue and, where appropriate, work with the fulfillment provider or carrier to resolve it.

Lost or Missing Packages

If your package has not arrived within the estimated delivery window, please check the tracking information and contact us. We may need to investigate with the carrier or fulfillment provider before issuing a replacement or refund.

Changes and Cancellations

Orders may only be changed or cancelled while operationally possible. Once an order has entered processing or fulfillment, it may no longer be possible to stop or modify shipment.

Returns

Returns are governed by our Return & Refund Policy. Do not send a return to an Amazon facility or to our business address without first receiving return authorization and instructions from us.

We are not responsible for delays caused by events outside our reasonable control, including severe weather, natural disasters, carrier disruptions, labor disruptions, governmental action, transportation interruptions, or other force-majeure events. This does not limit any remedy that cannot lawfully be excluded.

Events Outside Our Control

Responsibility for loss or damage will be determined in accordance with applicable law and the circumstances of the shipment. A carrier scan or delivery confirmation may be considered when investigating a missing-package claim, but it will not automatically defeat rights that a customer has under applicable law.

Risk of Loss and Delivery

Contact Us

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