



United Nations

Department of
Economic and
Social Affairs



D-8 Organization for
Economic Cooperation

Capacity Building Workshop on Implementing New Approaches to E-government for SDG Implementation

Istanbul, Türkiye
17 - 18 November 2022



Venue: *Wyndham Grand, Levent, Istanbul, Türkiye*

Day 1 – 17 November 2022	
09:00-09:55	Welcome and opening remarks • Amb. Isiaka Abdulqadir Imam, Secretary General, Developing Eight Organization for Economic Cooperation • Mr. Alvaro Rodriguez, UN Resident Coordinator, Türkiye (virtual) • Dr. Safa Uslu, Head, International Relations Department, Digital Transformation Office, Türkiye • Mr. Juwang Zhu, Director, Division for Public Institutions and Digital Government, UN Department of Economic and Social Affairs (Opening remarks to be delivered by Mr. Deniz Susar, Governance and Public Administration Officer, UN DESA) Moderator: Ms. Cristina Alicia Rodriguez Acosta, Inter-Regional Adviser, Public Administration, UN DESA
09:55-10:05	Group picture
10:05-11:00	Session 1 – Principles of Effective Governance for Sustainable Development and Trends in E-Government · Review of the March 2022 Workshop results · Principles of Effective Governance for Sustainable Development · 2022 E-Government Development Index (EGDI) and innovative practices from around the world • Ms. Cristina Alicia Rodriguez Acosta, Inter-Regional Adviser, Public Administration, UN DES • Mr. Deniz Susar, Governance and Public Administration Officer, UN DESA

	Moderator: Mr. Punjul Nugraha , Director-II, Economy and External Relations, D-8
11:00-11:30	Coffee break
11:30-13:00	Session 2 – Conducting a Situation Analysis Innovation and Digital Government Capability Assessment with a focus on individual capacities, organizational structures for coordination, national to local governance and partnerships. <i>This is an interactive session that will require active participation of all member states and participating organisations.</i>
13:00-14:00	Lunch
14:00-15:30	Session 3 – Identifying Priorities and New Approaches for Inclusive Service Delivery with a focus on: · Promoting Digital Skills and Changing Mindsets · Enhancing Institutional Coordination for Effective Public Service Delivery · Establishing Smart Cities · Partnerships for Technology Transfers ● Ms. Marielza Oliveira, Director for Partnerships and Operational Programme Monitoring Communications and Information, UNESCO - Artificial Intelligence and Digital Transformation Competency Framework for Civil Servants ● Ms. Federica Irene Falomi, Economic Affairs Officer at UN Technology Bank for the Least Developed Countries, Türkiye Moderator: Mr. Bülent Açıkgöz, RCO Partnerships and Development Finance Officer, UN RCO Türkiye
15:30-16:00	Coffee break
16:00-17:30	Session 3 - .. (continued) ● Mr. Deniz Susar, Governance and Public Administration Officer, Digital Government Branch, UN DESA ● Mr. Dursun Yıldırım Bayar, Head of Department, Department of Smart Cities, Ministry of Environment, Urbanisation and Climate Change, Republic of Türkiye Moderator: Mr. Bülent Açıkgöz, RCO Partnerships and Development Finance Officer, UN RCO Türkiye
18:30	Welcome dinner hosted by the D-8 Secretary-General at the venue
Day 2 – 18 November 2022	
09:00-12.30	Session 4: Developing a Road Map and Action Planning for Innovation and Digital Government This session will include digital transformation for Inclusive Service Delivery to Realise the Sustainable Development Goals, and turning action plans into results. It will highlight latest developments, and specific cases from the D-8 Member States.

	● Dr. Atilla AYDIN, Unit Manager at the Department of Digital Transformation, Digital Transformation Office, Türkiye ● Pakistan ● Malaysia ● Nigeria ● Iran (Islamic Republic of) ● Indonesia ● Bangladesh Moderator: Ms. Marielza Oliveira, Director for Partnerships and Operational Programme Monitoring Communications and Information, UNESCO Morning coffee will be available during the session.
12:30-14:00	Lunch & Friday Prayer
14:00-15:30	Session 5: Establishing the D-8 E-Government Network Sharing information – Peer to peer collaboration Legal frameworks and requirements Communication mechanisms Moderator: Mr. Punjul Nugraha, Director-II, Implementation and External Relations, D-8
15:30-16:00	Coffee break
16:00-17:00	Closing and next steps UN DESA & D-8 Moderator: Mr. Deniz Susar, Governance and Public Administration Officer, UN DESA

Background

The United Nations Department of Economic and Social Affairs, in collaboration with the D-8 Organization for Economic Cooperation which includes Bangladesh, Egypt, Indonesia, Iran, Malaysia, Nigeria, Pakistan, and Turkey, organized a fully online capacity building workshop on innovative approaches to e-government for SDG (Sustainable Development Goals) implementation in March 2022. The objective of the workshop was to raise awareness of innovative approaches in E-Government policies and implementation strategies and increase participants' capacities on how to use them for the achievement of the Sustainable Development Goals.

This Workshop served as a particularly important platform to share diverse country practices, challenges, and innovative cases on the use and implementation of Information and Communication Technologies (ICTs) policies and strategies. Some of the most frequent areas of assistance and required support include (1) capacity development of public officials in digital government in terms of digital skills and talent. Further, support was requested in (2) enhancing collaboration between government agencies, as well as in (3) establishing smart cities. In addition, assistance was deemed necessary in (4) the adoption and sharing of open standards, and (5) the promotion of the production of indigenous ICTs access devices for public servants and the educational sector. Finally, D-8 Members require support in (6) technology transfers by exploring investment opportunities and bi- and multilateral cooperation, and in foreign investment in high-tech and other industrial parks. These areas of assistance are summarised in the Figure below:

Digital Skills and Adoption	Capacity Development of public officials in digital government skills
	Enhancing collaboration between government agencies
	Promotion of production of indigenous ICT access for public officials and the educational sector
(Emerging) Technology and Standards	Technology transfers by exploring investment and cooperation opportunities
	Adoption and sharing of open standards
	Establishment of smart cities

Drawing from the outcome and feedback from participants of March's virtual workshop, UNDESA and D-8 Organization are going to organize another capacity-building workshop entitled "Implementing New Approaches to E-government for SDG Implementation".

Objective

The Workshop of November 2022 is designed to build the capacity of relevant officials, who are responsible for shaping the digital transformation policy, for answering to the ever-growing challenges they face in implementing their respective digital transformation agendas. The Workshop will serve as a continuation of the online Workshop conducted in March, particularly to address the challenges presented during that Workshop. The Workshop is also aimed at enhancing the capacity of public officials in digital government skills, strengthening collaboration between government agencies, and promoting production of indigenous ICT access for public officials and the educational sector.

Target Audience

The target audience of the Workshop is relevant ministries or authorities from the D-8 Member States responsible for the policy and decision-making on e-governance and digital transformation. As such, the D-8 Member States are expected to nominate two participants, preferably one at the senior management level and another from the mid-management level.

Expected Outcomes

Participants are expected to actively contribute to the discussion to create a common understanding of the challenges faced by the Member States in their respective transition toward e-governance and digital public services and identify solutions and responses to those potentially arising challenges. The Workshop aims to provide recommendations that cater to and respond to generic or specific needs from each D-8 Member State to accelerate and strengthen their digital transformation efforts.

Language: The working language of the Workshop will be English, and no interpretation services will be provided.

Background Reading

- Presentations of the March 2022 Workshop: https://bit.ly/D8_March2022
- Report of the March 2022 Workshop: https://bit.ly/D8_March2022
- United Nations E-Government Survey 2022: <https://bit.ly/UNEGOV2022>
- [Curriculum](#) on Governance for the Sustainable Development Goals