

# European Touch Championships

## The On-Siders

### Event Crew Opportunity



**Are you awesome at helping others achieve their goals? Then we want you to join our team as part of the 'On-Siders' Events Crew!**

Delivering the largest ever European Touch Championships will require a dedicated group of volunteers to work as an efficient team across all aspects of the tournament delivery. England Touch will provide support and guidance before and during your appointment and will take into account your experience and skills to ensure you have a role (or roles) that is suitable.

**Dates** - Monday 27th July to Saturday 1st August 2020

**Location** - University of Nottingham

**Provided** - Tournament Kit, lunch/refreshments, ticket to afterparty (over 18s only), Front Row access to the premier European Touch tournament, Volunteer role training.

**NB:** *There is no accommodation provided but a reduced rate can be obtained for the University Halls.*

The On-Siders will be our MVPs (Most Valuable Players) because they'll be the driving force behind our team on event days. On-siders are now being recruited for the 2020 European Touch Championships in Nottingham between 27th July and 1st August.

The Euros is the premier competition for Touch Associations across Europe for their most talented players, coaches and referees. Following on from the success of the 2018 event with a crowd of ~4500 people in attendance, we're going to need your help again.

## So, if you're not planning on participating, why not volunteer as part of the On-siders Event Crew?

It's another terrific way to get involved without missing out on all the fun!

Volunteers are extremely important and are an integral part to any sporting competition or tournament. There is no way this massive event could be staged without the involvement of volunteers.

**Here's a few reasons**

**why we think volunteering is  
awesome...**

- Being part of the event and supporting the sport
- Helping put smiles on the faces of participants and spectators
- Develop professional skills
- Undertake a new challenge
- Stay active and socially conscious
- Be part of a like-minded community
- Meeting lots of interesting people
- That sense of achievement that you're making a difference
- To extend current or learn new skills and build your CV
- To gain experience in sporting events and tournament organisation

## What's on offer?

- Many roles to choose from, catering to a variety of individuals.
- People and groups needed from 27th July - 1st August
- Come along and register your family members too, a great bonding opportunity
- Free meals, shirt, shorts (other kit?) as well as other branded goodies!
- The chance to meet new people, create new opportunities and build lifelong experiences.
- Networking - meet Touch players, coaches and referees from across Europe (and the world?)
- Gain new skills and improve on existing ones.
- Students - enhance your employability!

## What Qualifications and Experience is required?

- Effective verbal communication and negotiation (including across a language barrier)
- Patience, initiative and ability to resolve problems - Customer Service Orientation
- Team-Player
- Creative, enthusiastic and outgoing
- Awesome at working in a fast-paced and reactive environment
- Professional approach to be the face of the Tournament
- Multi-tasker and detail orientated
- Adaptable to switch between roles
- Experience and interest in Touch
- Relevant IT skills where the role requires

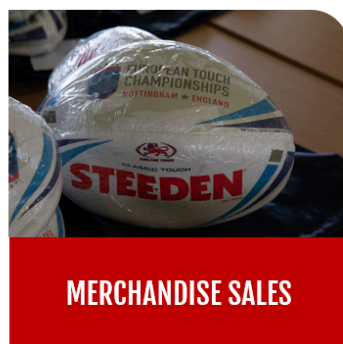
# What does each of the volunteer areas do?

Each area will require volunteers for different times of the day and for different length shifts:

- **The Admin Hub** is where the athletes, coaches, and spectators come to ask questions and respond to various requests across the whole event.
  - Manage team requests and enquiries
  - Direct people around the site
- **The Results Hub** is where the back end of the sport happens, and the results service is ran throughout the event.
  - Input of results and scorers into computer programme
  - Collate statistics
  - Accreditation of athletes and coaches
- **Street Crew**, volunteers in this area will assist with parking and directions including the safety and directing of Athletes, coaches, and spectators throughout, including pre, during and post event.
  - This role will also play a major part of the opening ceremony and presentations.
  - Carparking and tickets
- **Field of Play and Ground Crew** are required to guide the athletes, Coaching Staff and Spectators around the venue and ensure that all do so in a safe and friendly manner.
  - Setup/packdown fields before/after play
  - Report scores and incidents during games
  - Maintain safe playing areas, communicating to teams, officials and spectators as necessary
- **Broadcast/Media Crew** will take on the role of social media, behind the scenes and interaction and reaction of the event
  - Work with the Media Manager to create content for Social Media and Websites
  - Support the live filming and streaming of games
  - Setup photo opportunities and interviews - print and web
- **Merchandise Sales Crew** will look to maximise sales of products, including apparel, balls and other merchandise. This will also include programme sales and information on onsite vendors.
  - Proactive Sales
  - Customer facing



THE ADMIN HUB



MERCHANDISE SALES



FIELD OF PLAY



ACCREDITATION



STREET CREW



PRESENTATIONS



BROADCAST & MEDIA



TICKETING



## What will be expected of me?

The Euros On-Siders Event Crew will be a huge part of the success of the event – and each role has specific training and requirements. There are some standards we'd like everyone to uphold, whatever their role:

- Be a great ambassador, promoting diversity and inclusion at the event
- Be friendly and respectful to athletes, officials, members of the public and your fellow volunteers
- Show respect to all individuals and treat everyone equally, regardless of age, ethnicity, gender, sexual orientation, religion or disability
- Be aware of your use of language so as not to cause offence
- Follow the instructions and guidelines given by your supervisor
- Don't be under the influence of alcohol or drugs
- Avoid smoking or vaping while wearing your uniform
- Have fun and enjoy the event

## How will roles be allocated?

All roles will be allocated throughout June/July 2020. The Euros 2020 team will go through each application one by one and contact each applicant upon making decisions on their success.

An interview process will be followed (for new applicants, and for certain roles) by relevant on-the-job training for successful candidates.

We were blown away by the response we received in 2018 and expect 2020 to be even bigger and better. For those who are not initially allocated a role, you will be placed on our official waiting list and will be contacted by a member of the team should you be required.

## Do I need to arrange my own accommodation?

Yes please!

We're not going to be providing accommodation, so you'll need to arrange a place to stay, but a reduced rate can be obtained for the University Halls, if you need some help please mention this in the application stage.

## Do I need to wear a uniform if I volunteer?

Yes, you'll get an official Euros On-Siders Event Crew kit for the tournament, and there'll also be accreditation material to wear when you're on duty, to help everyone know who you are. You will need to wear this at all times during your shifts, and then change out of this when you are not on shift.

We'd recommend wearing comfortable footwear and being as prepared as possible for the July weather – we are in England after all!

## Will I get to watch any Touch?

It really does depend on the role, however the aim is to give people multiple roles of the duration, as to keep things interesting and also giving people opportunity to watch games too, 'field of play' roles will obviously see most on-field action. You will also get breaks where you can rest and watch the games.

## How long are the shifts?

They'll vary depending on the role, and we'll contact you individually with details of this in early July.

## Will I be paid?

All the volunteer roles are unpaid.

## What do I do in the event of an emergency?

This is very important stuff, so we'll go through it with you during training.

## University Students

Are you currently studying and need to complete volunteer hours or practical experience? Volunteering for the 2020 Euros is a great opportunity for you!

In just one weekend you can knock off plenty of your required hours whilst experiencing one of the biggest sporting events in the country. Add it to your CV and this could also help you in finding future employment.

## Event Ambassador FAQ's

- **Is there an age restriction on some volunteer roles?**

Yes there is, with 16 being the youngest accepted for an On-Siders Event Crew role.

Ages have spanned up to people in their 70's, so you are never too old to volunteer, as long as you have the right attitude and want to help out.

- **Can I work in an area that will help me gain experience towards my course?**

Every endeavour will be done to assist you in working in an area where you are able to gain assistance for your career transition. Please add this info to your application and let us know what skills you have and what you want to achieve.

- **I am doing a University course that involves a practical portion. Am I able to use this volunteering count towards my course?**

You will receive a Certificate of Appreciation and if applicable a letter can be written for you from England Touch to validate the volunteering hours that you have performed.

## It all sounds great, how do I apply?

Head to the below link and fill out your information by the **23rd Feb 2020** to apply.

<http://bit.ly/OnSidersEventCrew2020>

## Want to find out more?

Whether you can only help for a couple of hours, a day or the whole event, we need your help! We have a number of positions to be filled and we can suit it to your availability.

For more information contact [Euros@EnglandTouch.org.uk](mailto:Euros@EnglandTouch.org.uk)

# VOLUNTEERS — WE WANT YOU!

We are seeking volunteers to join our tournament team at the European Touch Championships 2020 in Nottingham.

Be part of an efficient team working across all aspects of the tournament delivery throughout the event 27 July – 1 August 2020.

Various roles are available in the following areas:

- Field of play and ground marshalls
- Tournament control and results hub
- Media
- Admin Hub

**For expressions of interest please complete the form.**

EUROPEAN TOUCH CHAMPIONSHIPS  
NOTTINGHAM ★ ENGLAND ★ 2020

**VOLUNTEER & PLAY YOUR PART!**

