



Plan Your Visit

Our interactive exhibit galleries are open for play!

We strongly encourage visitors to reserve or purchase a timed-entry ticket in advance to help us manage capacity and provide plenty of space for physical distance between groups of visitors. Unticketed visitors will only be permitted as capacity allows.

General Admission / Masks Encouraged: *Visitors will not be required to wear a mask. They should expect that many visitors will not be wearing masks.*

Summer Hours (Starting June 15) - *Please Note Changes*

Wednesday to Monday: 10 am to 4 pm

Thursdays: 10 am - 8 pm

(closed Tuesdays)

~ open on Mondays from 10 am - 4 pm ~

Member Mornings

Thursdays: 9 am to 10 am

Closed for Refresh:

Monday, Sept. 12 to Wednesday, Sept. 14

Purchase or Reserve your Tickets

General Admission Tickets

Wednesday to Monday: 10 am to 4 pm - Masks Encouraged

Thursdays: 10 am to 8 pm - Masks Encouraged

During times designated "Masks Encouraged," visitors will not be required to wear a mask. They should expect that many visitors will not be wearing masks.

Use code **TIX22** for \$1 off per person for all advanced sales, online or by phone.
Please call the Museum with any questions or if you need help.
Tickets are available up to 10 days in advance.



Price Types

Adult/Child: Admission is \$10 per person.

Child under 1: Children are free before their first birthday.

Adult/Child Member*: This price type is available on this form, however, tickets are always available for Members. Click [here](#) to reserve Member tickets.

Discounts

Do you qualify for a ticket discount*? Use the following codes at checkout with the Adult or Child price types:

TIX22 - Use for full-price advanced timed-entry ticket purchases made online or by phone for \$1 off per person.

ACM - Use this code for ½ price admission if you are a member of a museum in the [Association of Children's Museums Reciprocal Network](#).

BLUESTAR - Use this code if you or a family member is currently serving in the United States Military for free admission through the [Blue Star Museum](#) program. Qualifying families must

show a **Geneva Convention common access card (CAC)**, a **DD Form 1173 ID card** (dependent ID), or a **DD Form 1173-1 ID**. (Valid for up to 6 family members.)

MFA - Use this code if you have a **SNAP benefits card** which qualifies you for \$2 admission through [Museums for All](#). (Valid for up to 4 family members per SNAP card.)

VP/GC - Use this code if you have a **KidsPlay Visit Pass or Gift Certificate**.

Do you have a Library Pass or Agency Voucher? Follow these instructions:

Library Pass: Enter the **library code** at the top of the pass for ½ price admission. (Valid for up to 6 family members per library pass.)

Agency Voucher: Enter the **agency code** at the top of the pass for free admission. (Valid for up to 4 family members per voucher.)

**Eligibility for member rates and discounted rates will be verified upon arrival.*

Private Playtime / Birthday Parties / Exclusive Rentals

Would you like to have the Museum all to yourself?

We have added private playtime options for your safety and enjoyment!

[Reserve private rentals](#)

For additional options please call the Museum (860) 618-7700

Event hosts may choose for their event to be “Masks Required” or “Masks Encouraged”

They must inform their guests of this decision in advance to set expectations.

What to expect when you visit

Our risk-reduction measures include:

- We currently offer times designated "Masks Encouraged" and "Masks Required."
 - Masks Encouraged: Visitors will not be required to wear a mask. They should expect that many visitors will not be wearing masks.
 - Masks Required: All visitors (ages 2+), staff, and volunteers are required to wear a mask covering mouth and nose at all times within the Museum.
 - The Museum will continue to require all staff and volunteers to wear a mask that covers their mouths and noses in the public spaces of the Museum during both "Masks Encouraged" and "Masks Required" times, except for facilitators when they can maintain a 6' distance from the audience during a program.
- Managing capacity with advanced timed-entry ticketing.
- Rigorous cleaning and disinfection based on CDC recommendations.
- Providing handwashing stations and hand sanitizer throughout the galleries.
- Providing disinfecting wipes and "Wash Me Bins" for used exhibit components.
- Encouraging, but not enforcing, one-way traffic flow.

Advanced Timed Ticketing is strongly recommended as unticketed visitors will only be permitted as capacity allows. We encourage you to:

- Purchase or reserve tickets online or by calling the Museum (860-618-7700) to help manage capacity. (Limited tickets are sold for each 15-minute entry time. Larger groups may call the Museum for assistance in scheduling your visit.)
- Print your tickets or have them ready on your mobile device. As a backup, please note your ticket numbers for an easy check-in upon arrival.
- Arrive within 5 minutes of the time stated on your ticket. Entry for early or late arrivals will be permitted only as capacity allows.
- Call the Museum if you are unable to visit on your scheduled date and time for any reason including if you or anyone in your group is feeling unwell or has [CDC-defined COVID-19](#) symptoms. We are diligently monitoring our capacity. Please call the museum to reschedule so we can make your tickets available for other visitors.

All visitors must:

- Enter through the doors of 61 Main Street (Main Entrance). The back doors at 34 Water Street are exclusively for CFLC Library Patrons. No exceptions will be made.
- Wear a mask covering mouth and nose at all times within the Museum (ages 2+) during "Masks Required" times.
- Eat or drink only in the designated areas.
- Maintain a comfortable distance from visitors who are practicing social distancing. We use a wristband system to let visitors choose red or green wristbands to indicate their comfort level interacting with other visitor groups. Red means that visitors would like to keep their distance from others, while green means that it is okay to play closer together.

KidsPlay's staff and volunteers must:

- Wear a mask that covers their mouths and noses in the public spaces of the Museum during both "Masks Encouraged" and "Masks Required" times, except for facilitators when they can maintain a 6' distance from the audience during a program.

- Stay home if they are experiencing COVID-19 CDC-defined symptoms or other illnesses defined in [KidsPlay's Health and Wellness Guidelines](#).
- Frequently disinfect high-touch areas including interactive exhibits and restrooms.
- Wash hands and use hand sanitizer frequently.

FAQ:

[Will everyone including children have to wear masks?](#)

[Are you handing out masks?](#)

[Are you taking temperatures?](#)

[What if I feel unsafe after entering the Museum?](#)

[How have the cleaning and disinfection protocols changed?](#)

[Can I bring in my own food?](#)

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[What is advanced timed ticketing? How does it work?](#)

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[Are discounts available?](#)

Will everyone including children have to wear masks?

As of 3/20/22, we are adding "Masks Encouraged" times to our schedule. During these times, visitors may choose if they would like to wear a mask. During "Masks Required" times, all visitors (ages 2+) are required to wear masks that cover their mouth and nose.

Are you handing out masks?

As a non-profit, we cannot afford to provide masks to all our visitors. We will not be distributing masks to visitors. All visitors are expected to bring their own masks. A limited number of masks will be available for purchase at the admissions desk.

Are you taking temperatures?

At this time, KidsPlay Children's Museum is not taking the temperature of visitors.

What if I feel unsafe after entering the Museum?

If you feel unsafe after entering, please ask to speak with a manager or contact us after your visit at Info@kidsplaymuseum.org. We value your feedback and will work with you to find a solution.

How have the cleaning and disinfection protocols changed?

We have increased cleaning and disinfection frequencies throughout the Museum. We have added sanitation wipes and hand sanitizer stations within the Museum and exhibits.

“Wash Me Bins” are available for used loose parts and manipulatives (e.g. blocks/pretend food).

Staff will circulate throughout the day, continuously monitoring and disinfecting high-touch areas, coordinating the collection of used loose parts, and reminding visitors to place used loose parts in the “Wash Me Bins”.

Bathrooms are open and sanitized frequently.

The Museum will conduct a deep cleaning each day. During this time, all high-touch areas such as tabletops, countertops, buttons, magnet walls, benches, seats, handrails, trash cans, doorknobs, light switches, and restrooms will be cleaned and disinfected, and a fresh set of loose parts will be laid out for visitors.

The Museum will continue to source and use cleaning and disinfecting products that are recommended by the Centers for Disease Control and Prevention (CDC) and EPA-approved.

Can I bring in my own food?

As of 3/20/22, we will have limited seating for eating snacks. Please keep food in the designated area.

Will there be water available from the fountain?

Our water fountains are now open and you may bring water or purchase bottled water at the Museum.

Are strollers allowed?

Visitors are allowed to keep their strollers with them or use the designated stroller parking area.

Ticketing & Admissions

Can I purchase tickets onsite?

Unticketed visitors will only be permitted as capacity allows. We strongly encourage visitors to purchase or reserve their tickets in advance on our website or over the phone. Use discount code TIX22 for \$1 off tickets purchased in advance. If you need to use cash for your payment, please call the Museum at 860-618-7700 to reserve your ticket.

What is advanced timed ticketing? How does it work?

All visitors are strongly encouraged to reserve or purchase a timed-entry ticket in advance to help us manage capacity. For larger groups, please call the Museum to schedule your visit.

Groups should arrive within 5 minutes of the time stated on your ticket. Entry for early or late arrivals will be permitted only as capacity allows.

Please print your tickets or have them ready on your mobile device. As a backup, please note your ticket numbers for an easy check-in upon arrival.

What if I arrive late for my timed ticket?

Please arrive within 5 minutes of the time stated on your ticket. Entry for early or late arrivals will be permitted only as capacity allows.

What if I buy timed tickets and can't come on that day/time?

If you or anyone in your group feels unwell or develops [CDC-defined COVID-19](#) symptoms between now and your planned visit, contact the Museum to reschedule.

We are diligently monitoring our capacity, so if for any reason you cannot attend on your scheduled date and time, please call the Museum so we can make your tickets available for other visitors. Please call 860-618-7700 or email info@kidsplaymuseum.org to reschedule tickets.

Are discounts available?

Yes

We offer a \$1 discount for purchasing advanced timed-entry tickets online or by phone. Use code **TIX22**.

Museum tickets are available for the following discount rates:

Member: Bring your membership card or staff can look up your membership ID.

Member Guest: Must be purchased by a KidsPlay Museum Member.

[ACM Reciprocal](#): Bring your membership card from a participating museum.

Visit Pass: Bring your visit pass or gift certificate to KidsPlay Museum.

Museums for All: Bring your SNAP Benefit or EBT card

Library Pass: Bring the pass checked-out from your local library.

Blue Star Museums: May 21 to Sept. 5 Bring your Geneva Convention common access card (CAC), DD Form 1173 ID card (dependent ID), or a DD Form 1173-1 ID card.

Visitors must present proof of eligibility upon arrival to use these discounted rates.

What is KidsPlay's Wellness (Sick) Policy?

With the health and wellness of our patrons, employees, and volunteers in mind, KidsPlay Children's Museum, Inc. advises those who may be ill to remain home.

Illnesses of specific concern include:

- Suspected or diagnosed COVID-10 (fever, fatigue, dry cough, difficulty breathing, and/or loss of taste or smell)
- Suspected or diagnosed flu (headache, fever/chills, lethargy, cough)
- Diarrhea or vomiting (within 24 - 48 hours)
- Conjunctivitis or "pink eye" infection or other contagious infections that require antibiotic therapy.
- Cold (a fresh sneezy and runny cold or persistent cough and sneezing)
- Impetigo (infectious skin disease which shows up as small pimples that turn into red blisters in a circular pattern)
- Lice
- Rash
- Strep Throat (individual must be on antibiotics for 24 hours before coming to the museum)
- Any of the following contagious diseases: measles, mumps, rubella, roseola, chickenpox, and shingles. Children with chickenpox may not come until all of the sores are crusted and there are no new eruptions.

In the case of a suspected or confirmed COVID-19 case, contact your healthcare provider. Do not come to the Museum.

In the case of fever, vomiting, or diarrhea, the individual must be symptom-free for 24 hours before coming to the Museum. For any other contagious infection that requires antibiotic therapy, the individual must complete 24 hours of antibiotic therapy and be fever-free (without fever reducers) before coming to the Museum.

Patrons, employees, and volunteers can help limit the spread of germs and prevent infection:

1. Avoid close contact with people who are sick.
2. When you are sick, keep your distance from others to protect them from getting sick too.
3. Cover your mouth and nose with a tissue when coughing or sneezing, then throw the tissue in the trash.
4. Wash your hands often with soap and water. If soap and water are not available, use hand sanitizer.

5. Avoid touching your eyes, nose, or mouth.
6. Clean and disinfect frequently touched surfaces and objects (counters, sinks, doorknobs, etc.).
7. Practice other good health habits. Get plenty of sleep, be physically active, manage your stress, drink plenty of fluids, and eat nutritious food.

The Museum's staff may ask a patron, employee, or volunteer to leave if they appear sick for the health and safety of others.