



Wakefield High School-TalkingPoints for Parents



What are TalkingPoints?

TalkingPoints allows teachers to communicate with parents via text messages easily-including parents who don't speak English. TalkingPoints is a two-way multilingual platform that allows teachers and parents to communicate in over 100 languages. Teachers use a web or mobile application to send messages to parents who receive them in their home languages as text messages or through the parent mobile app. Parents can reply in their own languages because TalkingPoints will automatically translate it to English for teachers. The software will sync directly to parent contact information in PowerSchool.

How can I ensure my contact information in PowerSchool is updated and correct?

Parents may verify their contact information through their PowerSchool portal. All changes must be made through the WHS Data Manager, Ms. Kim Cook. Ms. Cook can be reached at kcook2@wcpss.net or by calling 919.562.3600 x22249.

Why TalkingPoints?

Wakefield High School wants to improve communication to all families, especially those who don't speak English. We feel if we can bridge the communication gap between our school and community, student growth and achievement will increase.

WHS teachers found TalkingPoints to be a tremendous success last school year. In some cases, TalkingPoints engaged parents who did not respond to phone calls or email. Teachers will continue to reach out to parents through email, Remind, and phone calls. TalkingPoints simply gives our stakeholders another platform to communicate.

Additional Talking Points Information

[TalkingPoints Tutorial for Parents](#) (10-minute video) can be found by clicking the link or by visiting <https://talkingpts.org/families/>.



Icon for Talking Points in App Store or Google Play