


[Slide deck](#) from 9/1/22 Session

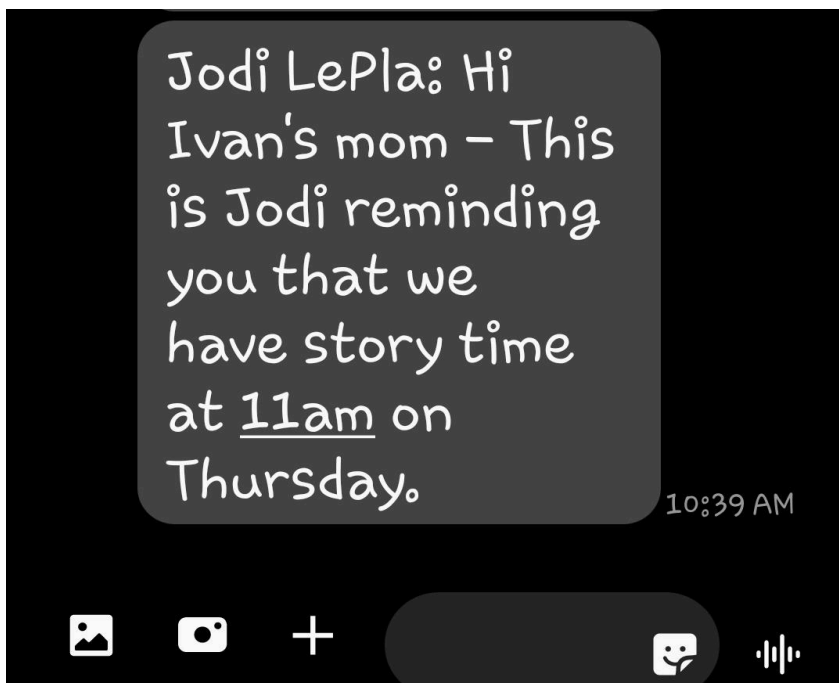
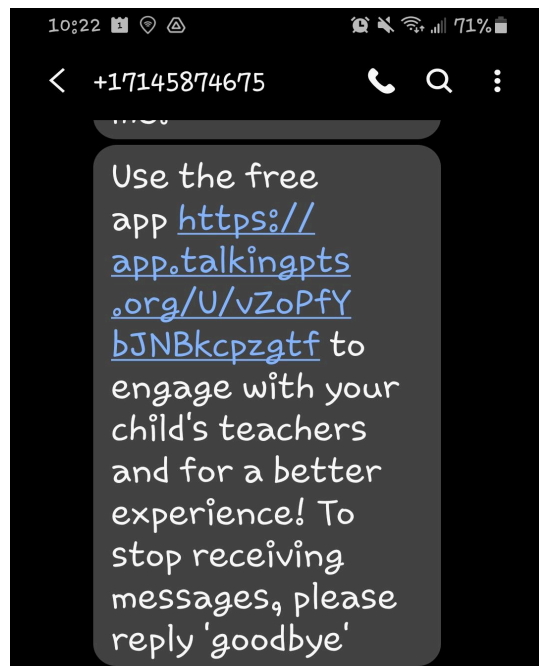
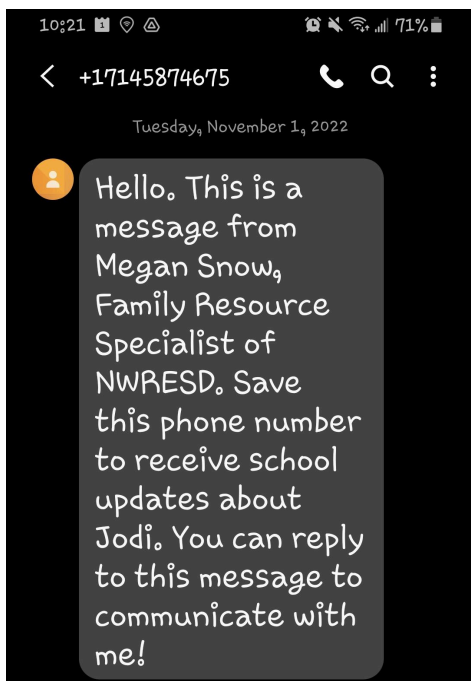
[Slide deck](#) from Fall 2023 session

Resources from Talking Points

- [Getting started Guide](#)
 - [Click here](#) to download our Getting Started Guide that will show you how to sign up, set up your class, and send your first message
 - [Getting started](#) 9 min YouTube from July 2022
 -  [Creating an account on talkingpts.org](#)
 - [Sharing Class with Other Teachers](#)
 - [Viewing Co-teacher's communications in shared class](#)
 - [Notifications](#) - note some settings are best customized from the APP vs web
 - You can set your available "office" hours in the profile settings of your app. Select 'Profile' then 'Notifications' then 'Set Office Hours' and input the start and end times of the days you'd like to receive notifications of messages.
 - [Set office hours](#)
 - [Get notified via email with browser setting](#)
 - [Help Center](#) - Articles and Videos
 - [YouTube Channel](#)
 - [Webinar](#) : TalkingPoints for Schools and Districts Introduction
 - [Tips & Tricks Webinar](#)
 - [Security and Privacy](#)
 - [Help Center](#) - Articles and Videos
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First messages: When you send your first message, your families will get 3 messages

1. Intro and reminder to save this phone number as your name
2. Prompt to check out the app - SMS is just fine though if families do not want another app
3. The message you sent



Translation

Intro email and next steps in Spanish

< +14156875036



Hola. Este es un mensaje de Rosa Walker de Northwest Regional. Guarde este número de teléfono para recibir actualizaciones de la escuela sobre Jodi. ¡Puedes responder a este mensaje para comunicarte conmigo!

¡Utilice la aplicación gratuita <https://app.talkingpts.org/U/GaWjzjttS5fgtrGTF> para interactuar con los maestros de su hijo y tener una mejor experiencia! Para dejar de recibir mensajes, por favor responda "adiós"

Hi Rosa, glad to hear TalkingPoints has been a great tool for your family communications! To have a human translator check any translated message you receive, you can use the "help me understand" button (guide linked below). Families using the app can also request a human translation if the message they receive is confusing (second guide below). Let me know if you have any other questions!

[What is the "help me understand this message" button?](#)

Can I get a translation reviewed if it doesn't make sense?

 Paige DeLozier

[View Original Message in TalkingPoints for Families](#)

Learn how to view the message that was sent in English before it was translated.

 Paige DeLozier



Get support from TP on

translations

Parent Accounts

- Resources for Families
 - [TalkingPoints for Families](#) (Back to School Night, Curriculum Night or parent meetings are great opportunities to introduce TalkingPoints to your families. Our Powerpoint for Families presentation explains how TalkingPoints 2-way messaging with translation works and how you and your families can use it to engage in meaningful conversation about your students.) We also have the Powerpoint for Families translated into our top 6 languages!
 - [TP for Families resource collection](#)
 - [TP on the Web](#)
 - [Sending Photos & Videos](#)
 - [Families App Tutorial](#) - (12 min long) this tutorial is great for families. It is about their experience using the app. Getting logged in
 - 0:00 Intro & What/who is TalkingPoints. How does it work
 - 2:08 What does Parent App look like - Set home language & App Set-up

- 4:00 Main Dashboard - st time Class Code to Join, Send message
 - 6:09 Text to Speech, Help Me Understand (translation support), Messaging Options
 - 7:50 Announcements
 - 8:37 Need Help Support - bottom of home screen
 - 9:09 Message Tab
 - 9:51 Profile Tab, Leave Class, View all classes, Inactive classes, Support Actions
 - [Getting Started Guide for Families](#)
 - [Joining a class](#)
 - [TP for Families One Pager](#)
 - [YouTube Playlist](#)
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Questions from Chat

- Using it on our personal cell, does it share our personal number?
 - It does not share your number - message will show in App or as an SMS text message or from web browser
- So do families have to have the app to receive our messages, or does it just go straight to their phone?
 - App and website are linked = 1 account. Teachers can access/text from app or browser. Families can receive messages as a SMS text message, from the app or logging into browser
 - Families can choose to download the app or receive to their mobile device like a regular text message or web browser
 - [SMS vs App for Families](#)
 - [SMS instructions](#)
 - App instructions
 - [Web Browser](#)
 - [Difference between TP app and browser](#)
- If a child has SDI, OT, PT, SLP, and vision services, is there a way to add the family as a contact without the family getting 5 separate notifications?
 - Working on the explanation for this question
- I don't see how to turn notifications off for the weekend. In notifications the only option is office hours. Not days.
 - You can set your available "office" hours in the profile settings of your **app**. Select 'Profile' then 'Notifications' then 'Set Office Hours' and input the start and end times of the days you'd like to receive notifications of messages.
- Are there tutorials in other languages to help families learn how to use the app?
 - [Translated letters for families](#)
- Will this be taking the place of Seesaw?
 - You can still use Seesaw to communicate with families if you choose. Or you can use TP for communication and Seesaw for other activities
- like WhatsApp, does this work across national borders?
 - I am still looking to confirm this, but I assume that any app that works using Wifi will work in any country.
 - For SMS messages - rates and fees still apply