



C-Pearl Group

D-302, Goel Tower, Anaura, Chinhath, Lucknow, Uttar Pradesh, IN, 226028

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Customer Service Report

CSR NUMBER

DGMH23110101

DATE

November 1, 2023

CUSTOMER NAME & ADDRESS

Director General of Medical & Health, Uttar Pradesh

CITY

Lucknow

STATE

Uttar Pradesh

ZIP CODE

226001

STATUS OF CALL

Warranty / AMC / On Demand

INSTRUCTION FROM

Mr. Harikesh Verma

NATURE OF PROBLEM

Problem Reported:

1. System lagged randomly
2. System serviced and checked.
3. RAM and System Motherboard Cleaned.
- 4.
- 5.

SYSTEM DOWN

Yes / No

MODEL

HP 280 G3 MT

SERIAL NO

INA810V4LZ

DATE

July 31, 2023

CALL REPORTED BY

Raj Kumar Gupta

TIME

05:40 PM

Customer Name & Signature

Your feedback is valuable for us to improve our services. Thanks in advance.