

Hanna Boorum
Full-Stack Software Engineer | Customer Experience
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As a Full-Stack Developer with an extensive background in customer experience, I bring a creative approach to problem-solving, and pride myself on being personable and growth-focused. Whether it's helping customers or learning a new coding language, I bring curiosity and a continuous improvement mindset to everything I do. I seek an opportunity at a forward-thinking company, where I can bring my client-centered focus to a software development role.

Skills

HTML, CSS, JavaScript, React, Node.js, Express.js, SQL, PostgreSQL, MongoDB, Heroku, Ruby on Rails, Git, GitHub, Adobe Illustrator, Adobe XD

Projects

- **Planterest:** A Pinterest-like image board site for plant-lovers. Once registered/logged in, users can start creating, editing, and deleting boards as they please. This was my largest and most complex solo project. Built with Ruby and Ruby on Rails backend and React frontend.
- **The Dog Spot:** I worked collaboratively on a small team with two other cohort members to create this full-stack web app that allows shelters around the country to list their adoptable dogs for national exposure. Built with Express/MongoDB/Mongoose backend and React frontend.
- **Catalyst Productivity:** A simple and beautiful to-do list app that allows users to add and cross off tasks as they finish. This solo project utilizes 2 external APIs to get the user's current weather and display motivational quotes. Built using an Airtable API and React frontend.

Experience

Software Engineering Fellow

Remote

General Assembly

1/21 – 4/21

General Assembly is the leader of the tech bootcamp industry that provides top-notch education to empower individuals across all fields to learn the skills to do what they love in an increasingly technological world.

- Built fully responsive, full-stack web applications using both front-end and back-end languages both individually and when working in teams
- Applied knowledge of over 400 hours of in-demand languages and computer science concepts including algorithms, data structures, and databases to develop stable, high-quality code

Director of First Impressions

Riverwoods, IL

Second Opinion Partners

9/18 – 12/20

Second Opinion Partners is a small financial services firm that focuses on providing excellent customer service and holistic advice to clients.

- Delivered compassionate customer service to ensure customer satisfaction after every interaction
- Utilized background knowledge of HTML to maintain and update WordPress website as needed

Summer Management Intern

Oakbrook Hills, IL

Hilton Oakbrook Hills Resort & Conference Center

6/18 – 8/18

Hilton Oakbrook Hills Resort & Conference Center is a top destination for conferences and events on a Chicago suburban estate with golf, dining, and recreational amenities.

- Shadowed the manager of each department to learn best practices and gain high-level knowledge
- Delivered compassionate customer service to ensure customer satisfaction after every interaction

Education

University of Illinois, Urbana-Champaign, IL

B.S. Food Science and Human Nutrition with a concentration in Hospitality Management

Honors: Dean's List

General Assembly, Remote

Certificate: Software Engineering Immersive