

A Surge in Predatory Claims & Demand Letters



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(Including ADA website claims, ADA accessibility lawsuits, & workers' comp filings)

7/20/26

OVERVIEW

Women-owned, independent F&B businesses across LA are facing a surge of ADA website claims, ADA brick-and-mortar accessibility lawsuits, and workers' compensation filings that many members believe are without merit. These demand letters often target small operators who lack the legal resources to fight back. Many businesses settle out of fear rather than because they're at fault.

Regarding Her is making this issue a priority. Check back here for our progress, key resources, and updates as they become available. Also, feel free to comment within this document about any ideas, thoughts, or feedback you may have.

WHAT WE NEED FROM YOU

Regarding Her is tracking these incidents to understand the scope and pattern of what's happening across our community. This data helps us advocate for our members with LA City Council and identify real solutions.

If your business has received an ADA website claim, ADA accessibility lawsuit, or workers' compensation filing recently, tell us. Comment below, send us a DM, or text Leah directly.

We're looking for details on what type of claim you received, when it happened, and who filed it. This information stays confidential and is used only to identify patterns across our community.

Every business that shares its experience gives us stronger evidence for advocacy and a clearer picture of who is being targeted and how. Your story could be the one that helps protect the next business from the same situation.

WHAT WE'VE BEEN UP TO

Here's a look at the work we've done so far. Action items for members are highlighted in coral.

DATE	ITEM	UPDATE
7/14/2026	Hosted July Share & Solve	During our meeting, multiple members raised concerns about

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		receiving demand letters from law firms alleging ADA website accessibility violations, ADA accessibility lawsuits, and workers' compensation issues.
7/14/2026	Contacted Office of Mayor Karen Bass	- Meeting scheduled for Tuesday, 8/4 at 12PM. - If you'd like to join us and share your story, please let Leah know and she'll add you to the invite.
7/17/2026	Spoke with a woman-owned tech firm about ADA and how they can help.	- If you have received a demand letter regarding ADA digital compliance, please share your website URL with us via Leah or comment here within this document. - We are working with a tech firm that may be able to provide support.
7/20/2026	Investigation into SpotHopper platform	Regarding Her is investigating this platform as well as two others as possible replacements for Accessibe. More on this soon.

EXPLORING NEW SOLUTIONS

We're also exploring stronger solutions for our members, including legal & tech partnerships, member education, and policy advocacy. These efforts are designed to help businesses fight existing claims and prevent future ones.

We'll share more details as these solutions develop. Your input right now directly shapes what we build next, and you are welcome to fill out our survey, linked [here](#), to share your thoughts.

If you'd like to get updates on the solutions we find, please let Leah know and she'll add you to our Bullsh*t Demand Letter email & Circle group.