



Clients Rights and Responsibilities

The following is a statement of rights and responsibilities of all clients.

Clients have the right to:

- receive humane care and treatment, with respect and consideration.
- privacy and confidentiality when seeking or receiving care except for life threatening situations or conditions.
- confidentiality of your records
- receive accurate information concerning the nursing care plan, resources, educational materials, or any other supplemental information.
- ask about reasonable alternatives to care at J Atifa RN Support Services LLC or outside facilities.
- participate actively in decisions regarding one's nursing care plan, resources, educational materials, or any other supplemental information recommended.
- accessible information regarding the scope and availability of services
- be informed about any legal reporting requirements.
- a copy of your record upon request and written authorization
- file a complaint with J Atifa RN Support Services regarding any concerns related to the privacy, confidentiality, or security of your record.
- review and amend your record.
- a copy of any fees and charges related to your services.

Clients have a responsibility to:

- provide complete information about one's concern, to enable proper evaluation and development of a nursing care plan, research conducted or the development of resources or educational materials, or any other supplemental information recommended or requested.
- ask questions to ensure an understanding of the concern and documentation provided.
- show respect to employees of J Atifa RN Support Services LLC
- reschedule/cancel an appointment based on the policies and procedures outlined.
- pay for services in a timely manner using the payment platform indicated in the policies and procedures.



Acknowledgment

I, _____, have received a copy of the clients rights and responsibilities.
(First and Last Name)

(Signature)

(Date)



SUPPORT SERVICES, LLC