Privacy Policy for Jatayu

Effective Date: 1st November, 2023

1. Overview

This Privacy Policy describes how Vijay_CR("We") collects, uses, and discloses information about users of the Jatayu] mobile application (the "App"). By using the App, you agree to the collection and use of information in accordance with this policy.

2. Information We Collect

2.1 Device Information:

We may collect information about your mobile device, including the device model, operating system version, unique device identifiers, and mobile network information. This information helps us optimise the App for your device and network. Also, this information helps us to establish your identity by ensuring that the App is being used on the same device onto which it was initially installed.

2.3 Location Information:

With your consent, we may collect and process information about your precise location even when the App is in background. This data is used to provide location-based services, such as assignment of leads in "Home" tab basis your current location and leads in "Day Planner" tab. Both the "Home" tab and "Day Planner" are features that help you plan your day better and be productive as leads near your location are assigned based on your location.

Since the App is used by users who are paid based on their performance which includes the distance travelled to meet the lead and since it is not possible to keep the App open all the time, it becomes necessary to capture the location in background as well.

3. How We Use Your Information

We use the collected information for the following purposes:

To provide and maintain the App's functionality

To personalise your experience within the App and improve your productivity

To communicate with you and respond to your inquiries

To analyse patterns and improve the App's performance

To calculate accurate payouts of the users

4. Third-Party Services

We may use third-party services that collect, monitor, and analyse information to improve the App's functionality and user experience.

5. Security

We prioritise the security of your information and implement appropriate measures to protect it from unauthorised access, alteration, disclosure, or destruction.

6. Consent to Collection

By using the App, you consent to the collection, use, and sharing of information as described in this Privacy Policy.

7. Changes to This Privacy Policy

We may update our Privacy Policy to reflect changes in our data practices. We will notify you of any significant changes by posting the new Privacy Policy on this page.

8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at hello@credresolve.com.