Clearing your browser's cache

For Chrome

On your computer, open Chrome.

At the top right, click More .

Click More tools Clear browsing data.

At the top, choose a time range. To delete everything, select All time.

Next to "Cookies and other site data" and "Cached images and files," check the boxes.

Click Clear data.

Relaunch Chrome

See if that helps. If not try the following:

> Reset your browser settings:

Click the Chrome menu on the browser toolbar.

Select Settings.

Click Show advanced settings and find the "Reset browser settings" section.

Click Reset browser settings.

In the dialog that appears, click Reset.

Relaunch Chrome.