

# Eco Bday FAQ

- How much does it cost to rent a Party Kit?

\$55 for up to 12 children. +\$3 for each additional child.

This includes:

- ~Personalized Virtual Invitation
- ~Delivery and Pickup
- ~Plates/Cups/Utensils
- ~Decorations
- ~Games/Crafts
- ~Cookie Cutters

\*Everything is reusable to make celebrations more sustainable. Items are sanitized in between customers. The Box is dropped off the day before and picked up the day after using contactless porch drop off and pickup.\*

- What area do you service?

Service area is limited to Olympia, Tumwater and Lacey. (Feel free to message me to discuss arrangements for parties outside this area for an additional mileage fee.)

- When is the payment due?

A non-refundable deposit of \$25 is required to book your party. Payment in full minus the deposit amount is due the day of the party.

- What happens if an item gets lost or broken?

You are responsible for any breakages, non-repairable damage or loss of Party Kit equipment. Replacements will be charged at the purchase price of the new equipment item(s).

- What if I need to cancel or change my booking?

Cancellations or date changes must be made at least 72 hours in advance of the original party booking. If you choose to cancel less than 72 hours before the party booking this will result in a forfeiture of your \$25 deposit.