

WACTCLC - Alma / Primo Call - Nov 20, 2018

Meeting Link:

<https://bigbend.zoom.us/j/765532272>

Recording:

<https://bigbend.zoom.us/recording/share/FNbw9Jdn1gv5fiylfLDWkNK9A4Mo1kqwR4EFzs7h2R2wIumekTziMw>

Attendees:

Amy Herman - Olympic College
Cara Beth - Grays Harbor (Cara Beth - Grays Harbor)
cchitty
Charly Eaton (Edmonds)
Cheyenne Roduin
Dan Moore
Elena Bianco - Skagit Valley College
George Babcock -- Edmonds
Howard fuller
Jennifer McCool (BTC)
jonathan.miller
Julie.Bishop (Skagit)
Katherine Kelley - LWTech
Kirsti Thomas (Seattle Colleges)
Laura Staley - Renton Tech
Lesley at Pierce
Lily (SPSCC)
Naoko Yasuda - Highline
Nicole-Bellevue
Nina Pitts - Peninsula
npavlov
Paula Laine @ Bellevue
Ryer Banta - Centralia College
Shellie Whittaker
Tammy Siebenberg# Yakima

Traci Taylor - BTC
Tria Skirko
Troy Farnham - LCC
Wade Guidry
Xinhang Hu

Considerations for shared discovery and shared delivery within WACTCLC

Original Vision (2015)

From [SBCTC Resolution 2015-02-01](#)

- By creating a combined catalog of community and technical college library resources: All students system-wide will have access to the collective resources of the community and technical college system similar to the legislatively-funded catalog for the publicly funded universities.
- By providing **timely delivery of resources to students**: Speed the delivery of non-digital resources via an existing Oregon/Washington library courier system.
- By providing **student-initiated interlibrary borrowing**: All students system wide will have the same access that the legislature funded for public university students related to student-initiated interlibrary loan service.
- By providing **simplified searching to all library resources**: All students will be able to search shared and local, digital and non-digital resources with a single modern search tool.

Who does this conversation impact?

The libraries, staff and patrons of all WACTCLC institutions.

General Considerations

How do shared discovery and shared delivery impact staffing?

How do shared discovery and delivery impact collection development?

Shared Discovery Considerations

What does shared discovery look like?

- Statewide, or Regional?
- For students? For faculty? For community users?

Taking FOMO (fear of missing out) into account. does providing too many search results overwhelm the user?

Taking into account the possibility of unmet expectations. Does exposing material to users that may not be shareable or deliverable across institutions frustrate more than enlighten?

Instruction Commission [2017 / 2018 Work Plan](#) - Includes objectives touching upon equity, diversity and inclusion. How does shared discovery or delivery support or work against those objectives.

Collection development - How would transparent exposure of library collections across institutions help or hinder collection development?

Shared Fulfillment Considerations

Bigger schools, with bigger collections, might be more burdened than smaller schools by resource sharing requests. How to ensure equitable participation and equal amounts of “skin in the game” across institutions.

Impact on BAS programs (for example, Bellevue has 13 BAS programs); Would BAS programs allow their materials to be physically shared?

Another example: BSN program at Olympic pays for a lot of content and materials specifically for their programs. Would institutions willingly share such materials?

Electronic vs Physical sharing: Each would need to be considered separately.

One idea posited: A prototype program within a subset of participating institutions, perhaps in a contiguous geographic area.

What kind(s) of resource sharing models would be most appropriate / useful?

- Patron anywhere
- Delivery-based sharing (either postal or courier)
- Electronic resource sharing

How to take community users into account?

How to take ctcLink into account? Will ctcLink impact near-term library workloads, for example.

What kinds of service parameters would need to be taken into consideration:

Frequency of delivery

Level of delivery (to each institution, or to central hubs)

Equitable participation among institutions

Collection development

Chat Transcript

00:23:07 Tria Skirko: Wade, we can't hear you.
00:23:07 Nicole-Bellevue: We can't hear you Wade
00:26:17 Nicole-Bellevue: Bellevue has 13 BAS programs
00:26:35 Nicole-Bellevue: The college doesn't fund resources
for these programs
00:26:35 cchitty: In my conversations with people at Summit
institutions I've heard similar concerns about the needs of
particular institutions not being met very well by the compromises of
the shared catalog
00:27:04 cchitty: (Saint Jean at Shoreline)
00:28:45 Nicole-Bellevue: Amy- wow 7 slices of JSTOR!!
00:32:37 Amy Herman - Olympic College: 13 BAS programs!!!
00:35:51 Wade Guidry:
<https://docs.google.com/document/d/1KYNN2oKDxZx60wzyuepuQ50GBWVr4EOnLKCZfGIFVvc/edit?usp=sharing>
00:36:22 cchitty: table?
00:36:52 Dan Moore: Clark's a powerhouse
00:36:56 Tria Skirko: Wow Clark!
00:40:42 Dan Moore: Clark is a part of both consortia?
00:40:46 Shellie Whittaker: VAnancouver area?

00:40:50 Nicole-Bellevue: Clark is quite large

00:43:00 Lesley at Pierce: Same, Nina. We have one part-time ILL person at Pierce

00:43:18 cchitty: I'm curious about the breakdown of requests; most of our loans at Shoreline are to public libraries, so I don't know how these numbers relate

00:43:31 Laura Staley - Renton Tech: At Renton, it's my morning sponge activity while I'm on the desk.

00:43:34 Tammy Siebenberg, Yakima: Yakima has 1 ILL person who also does circ and reserves.

00:43:42 Amy Herman - Olympic College: ILL is done by our full time circ supervisor who also does all of her other job duties. Staffing sounds like a huge issue for most of us.

00:43:58 jonathan.miller: We have two techs (myself included) who are in charge of ILL, cataloging, circulation, workstudies, etc. So we won't be able to have any dedicated staff for ILL alone.

00:44:26 Elena Bianco - Skagit Valley College: Yep. At Skagit we have our one full-time Circulation person (who I believe is an 11-month position) do ILL, along with Reserves, managing Circ desk...

00:46:23 hfuller: You are correct in that any CTC student/employee may walk into an CTC library and borrow material using their 'home' school ID

00:48:37 Amy Herman - Olympic College: As a geographically isolated college, we see next to no students from other CTCs.

00:48:48 cchitty: I envision easier patron-initiated borrowing increasing, but as far as borrowing goes I don't know that we would utilize the consortium more; we favor other libraries nearby for returnables regardless of affiliation, for instance other libraries on the west of the Cascades

00:48:57 cchitty: shoreline

00:49:01 Lesley at Pierce: Pierce is near several colleges and we still don't see many :)

00:49:54 Lily (SPSCC): I don't think many know that they can use their "home" college ID to borrow from other CTC libraries.

00:50:10 Amy Herman - Olympic College: I'm sure if we promoted the ability to get things in person at other libraries we'd see a rise.

00:50:20 jonathan.miller: We've had it happen, I think, 3 times in the nearly 9 years I've been at LWTech.

00:51:02 cchitty: It's pretty newsworthy when it happens at shoreline too

00:51:38 Laura Staley - Renton Tech: We get three or four students from other schools a quarter.

00:52:50 Cara Beth - Grays Harbor: Laura, do you add the students to your system manually?

00:53:20 Laura Staley - Renton Tech: Yes, we do.

00:53:39 Tammy Siebenberg, Yakima: Cara, at Yakima we would add students from other schools as internal patrons.

00:54:34 Cara Beth - Grays Harbor: That would seem to be best practice.

00:54:59 Cara Beth - Grays Harbor: (I'm actually in Tech services)

00:55:56 cchitty: Some other consortia make the patron's home institution register them and issue them a special card before they go to another library, so there are other models- shoreline

00:55:57 Amy Herman - Olympic College: "You don't bring up CTCLink at dinner parties" hahahahahaha! I love it!

00:58:17 Lily (SPSCC): We are.

00:58:18 Laura Staley - Renton Tech: ILL delivery - USPO

00:58:26 Amy Herman - Olympic College: Olympic is just USPS I think

00:58:32 Nina Pitts - Peninsula: All postal for us, out here in the hinterlands. :-)

00:58:40 Cara Beth - Grays Harbor: Grays Harbor delivery is via USPS

00:58:45 Elena Bianco - Skagit Valley College: Delivery via mail for outside of SVC - we have courier between WIC and MV campuses

00:58:52 Charly Eaton (Edmonds): USPS at Edmonds

00:58:55 hfuller: Postal -- we've looked into currier service but it was to expensive. And it was and extention of the Orbis currier

00:58:57 Xinhang Hu: We are on the Summit courier service as EWU's dropsite.

00:59:49 Nina Pitts - Peninsula: We investigated SUMMIT once, but the courier connection couldn't be arranged.

01:03:04 Lesley at Pierce: Gotta run to another meeting!

01:05:45 Tammy Siebenberg, Yakima: Bye.

01:06:10 cchitty: Bye

01:06:28 Amy Herman - Olympic College: This is been really helpful to get thoughts of "folks on the ground."

01:06:28 Nicole-Bellevue: Happy Thanksgiving!

01:06:30 hfuller: Thank you. this was a good first conversation.

01:06:34 Dan Moore: Yeah, happy break all!

01:06:37 Dan Moore: Eat yummy foods

01:06:39 Nina Pitts - Peninsula: Great conversation - thanks for the insight so far. Happy Thinksgiving, all!

