

Thank you for your interest in participating in Heartland Howloween. Before you proceed to purchase tickets, we strongly recommend you to go through the following terms and conditions. By purchasing a ticket to this event, you agree to these terms and conditions.

- By opting to purchase, allocate or possess tickets to Heartland Howloween, you automatically agree to our terms and conditions of use. If you have problems with any of the clauses listed below or do not agree with the risk allocations mentioned here, please do not purchase tickets or try to enter the Heartland Howloween premises.
- The ticket you purchase represents a revocable license for you to access Heartland Howloween 2025. This license can be revoked at any time by the issuer at its sole discretion, without any prior notifications or compensation options. If the license is revoked, you will not be granted entry at the venue, and/or you will no longer be allowed access to the premises.
- If a ticket license is revoked before October 10th, 2025 due to the purchaser and/or the ticketholder breaking the Terms and Conditions outlined here, no refund will be issued for the revoked license. If a ticket license is revoked before October 10th, 2025 due to a disciplinary action occurring outside of these Terms and Conditions, refunds will be issued on a case-by-case basis, where Heartland Furies retains the full right to make the final refunding decision.
- By purchasing tickets to Heartland Howloween you certify that you have sufficient legal capacity to enter this purchasing agreement. This includes being of legal age to agree to a purchasing agreement. You understand and agree that a parent or legal guardian must purchase tickets for any minor (anyone under 19) who intends to use the tickets for entry into Heartland Howloween. If the minor ticket user is under 16, they must be accompanied to and at Heartland Howloween by an adult who is 19 years of age or older. All minors will receive a neon colored wristband that is not to be removed or tampered with at Heartland Howloween. Any evidence of a minor removing their wristband will be grounds for revoking access to Heartland Howloween.

- The purchaser has to assume full responsibility of the Heartland Howloween tickets, once (s)he receives it. Heartland Howloween has no liabilities - financial, legal, or otherwise - in case the delivered tickets are stolen, lost, damaged, destroyed or rendered unusable in any other way. If a ticket is legally purchased for a third party, it will be honored at the door. If delivered tickets are transferred to a third party, Heartland Howloween and Heartland Furies assume no liabilities of transferred tickets.
- Once Heartland Howloween tickets have been scanned and redeemed for an event badge, the event badge can be used for re-entry to Heartland Howloween 2025. Should the event badge be lost, the original Heartland Howloween ticket may be used for re-entry with proof of prior check-in.
- Kindly note that <https://www.zeffy.com/ticketing/heartland-howloween--2025> is the sole authorized source for purchasing Heartland Howloween tickets. If you obtain your ticket(s) from any other unauthorized source, you take on the risks of those tickets turning out to be counterfeit or reported to be stolen. The issuer has the right to dishonor such stolen/counterfeit tickets and declare them as void.
- Heartland Howloween and Heartland Furies follows a common 'zero-tolerance policy' towards unauthorized drug usage or possession of unauthorized drugs at the venue. Heartland Furies enforces the same policy towards alcohol usage or possession at Heartland Howloween. This same policy applies towards any type of behavior/actions that can be interpreted as lewd or obscene. If you are found in possession of prohibited items (non-peace bonded weapons, unauthorized drugs, alcohol) at Heartland Howloween and/or if you indulge in any objectionable action, your participation in the event will be terminated immediately. Your event ticket(s) will become void from that point on.
- Heartland Howloween and Heartland Furies assumes no liability or responsibility if you become ill with "con crud" or the phenomenon of contracting an illness after coming into contact with a large amount of people who do not live with you. This includes the flu, COVID-19, or other seasonal illnesses. If you are feeling unwell, please stay home

from this event. You are allowed to wear a medical facemask at any time during this event, this is up to each individual's comfort.

- Smoking/Vaping inside the Heartland Howloween event is not allowed at any time. There is an outdoor smoking area with disposal methods provided.
- Heartland Howloween maintains a 'common sense costume dress code' where costumes are expected to be rated PG-13 before 8pm. Any props that could be considered weapons must be peace bonded. This means they must be clearly bound inside of their covering/holster with a secured binding or high-visibility tape. No props resembling firearms are permitted unless clearly marked as a prop weapon (orange tip) and peace bonded. Weapon props may only be removed from their covering in the photo booth area for posing purposes only.
- By attending this event you agree to allow Heartland Furies to use your image and likeness for any current or future promotional material. Heartland Furies reserves the right to professionally photograph and publish images of Heartland Howloween for advertising purposes. Casual photography (selfies, friend group photography) is allowed and encouraged!
- The Heartland Howloween ticket(s) cannot be used for any promotional/advertising purposes (*including sweepstakes and competitions*) without our prior approval. Any proven record of such activities will result in immediate seizure and cancellation of your ticket(s).
- Please note that Heartland Howloween tickets cannot be redeemed against cash, credits, or any other benefits.
- Heartland Furies has the right to investigate if there has been any violation of the Heartland Howloween ticketing terms and conditions. In case of any conflicts, the decision of Heartland Furies will be deemed final (*i.e., the issuer will remain the final arbiter in cases of disputes*).
- If Heartland Howloween is canceled in its entirety due to any unforeseen circumstances, Heartland Furies has the sole and absolute right to:
  - i) reschedule the event, or
  - ii) issue a partial/full refund, or
  - iii) not issue any refunds.

- All ticket sales are deemed as FINAL TRANSACTIONS. There will be no ticket returns/exchanges/cancellations.
- At the time of entering the event venue, you are required to produce a ticket or purchase one at the door.
- Heartland Furrries does not take any responsibility to personal/financial damages caused to you at the venue, or for any items lost/stolen/misplaced at the venue. Financial reimbursement claims on these counts will not be entertained.
- Please note that you purchase Heartland Howloween tickets on your own free will. As such, you do not have the right to initiate a chargeback claim or dispute on the provider of the credit card/debit card that had been used for the transaction. Further refund/return/cancellation requests will not be entertained either.
- In all cases of disputes between the ticket-bearer and the ticket-issuer, the decision of the latter will be deemed final. In case a dispute cannot be resolved, the help of an independent third-party arbiter will be sought.

We really hope you will have a great time at Heartland Howloween. You can get your tickets here <https://heartlandfurrries.weebly.com/attend.html>