

ANNAKLAVA'S COMMISSION TERMS OF SERVICE [2025]

How it Works

- **References:** First, provide a clear, accurate, and up-to-date image of your character. I do **not** accept outdated or incomplete reference sheets, and I require a flat or cell-shaded image. If you have no reference sheet, any art with clear colors or color palette is fine. VRChat/Blender references are fine as long as there's a clear color palette available.
- **Avoid outdated details:** Do not ask me to add new details not present on your current reference sheet. If your character's design has changed, update your reference first before commissioning.
- **Be clear about what you want:** If you're unsure about your commission or indecisive about details, please have a clear idea before contacting me. I'm open to suggestions, but after 2 revisions of redrawing the idea, I might refund you.
- **Style:** I work in my own style. Please don't ask me to copy another artist's style or artwork.
- **Gender:** I primarily draw femme presenting characters.
- **Color Shading:** My shading style may result in colors differing slightly from your base palette due to lighting effects. If you need flat colors only, specify this upfront.
- **NSFW Content:** I accept NSFW references and I do NSFW and SFW art. However, please notify me beforehand what you want.
- **Completion Time:** Estimated delivery time is **3.5 weeks to 2 months** depending on complexity. Delays beyond **3.5 months** will result in a refund.

- Once I complete the work, I will give you a google drive or deviantart stash link
Process: You give me a ref sheet + ideas. You get a rough sketch as a WIP (Work in progress). I proceed to refine it or color it after your approval.
- When I send you the WIP, you're welcome to request changes at no extra charge if it's due to an error or missed detail on my part. However, revisions based on indecision are limited to 2 requests during this phase. Please review the work thoroughly before submitting any changes.
- Please provide all your details clearly in one go. I'd prefer not to receive additional requests like "*oh, and add this*" or "*and add that*" after each update. Once the work begins, unless it's an error or missed detail on my part, **please refrain** from asking for further revisions or additional details.

What I will draw:

- Furrries/Anthros/kemono,
- femme-presenting
- pin-ups, and sexy poses
- Various body types, nudity (tasteful or not), explicit, and other fetishes (within my boundaries, feel free to ask me) explicit nsfw and fetishes will incur a fee.
- Characters with clothing, lingerie
- Simple backgrounds
- Artistic freedom

What I won't draw:

- Humans, werewolves, centaurs, multi-limbed characters
- Extreme proportions/hyper body-types
- These extreme fetishes: watersports or scat, gore/violence, asphyxiation/choking
- Mecha, full-body goo, and vehicles
- Highly specific poses or micromanaging requests
- No immoral things like minors/beastiality etc
- Complex Backgrounds
- No commission upgrades to full-render

Commission process:

4) Payment & Fees

- **Payment Methods:** Pay via PayPal, Stripe, or Square. Payments are **due within 24 hours** of invoice.
- **NSFW Alts:** Tasteful Nudity free. Explicit Nudity/Fetish acts: %20 fee.
- **Complexity Fees:** Additional fees for complex designs:
 - Feathered wings: \$60, Dragon wings: \$20
 - Detailed tattoos: \$35, Extra limbs: \$50 each
 - Detailed clothing: \$10 and other complexities as listed.

5) Revisions & Cancellations & Refunds

- **Revisions:** After 2 sketch revisions, you'll be charged \$5 per edit. Major changes may incur higher charges. If revisions become excessive, I may refund you and resell the commission as a YCH.
 - **Cancellations:** If you're dissatisfied after multiple revisions, I will refund you, and your commission will be resold as a YCH.
 - I provide refunds based on the amount of work completed. For fully completed commissions, if you've expressed satisfaction with the WIP check-ins but later claim dissatisfaction, no refund will be issued.
 - Refunds are also available if we find that we're not compatible working together, or if I'm unable to fulfill your vision. This includes situations where excessive revisions are made due to indecisiveness or if you're consistently unhappy with the outcome.
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6) Additional Information

- **Timing:** I typically complete commissions in **2.5 weeks to 2.5 months** depending on complexity. Please allow at least 2 weeks to pass before requesting an update.
 - **Communication:** Do not inquire about your commission while I'm streaming unless it's your piece in progress and I'm streaming it.
 - **Contact:** For commission inquiries, email me at **annaklavasnow@gmail.com**.
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General Rules

- **Commission Inquiry Format:** Keep your commission inquiry brief; just a few character traits or a moodboard. No long text-dumps or excessive lore. Ideally it should be under 3-4 sentences.
 - **Reposting Art:** You can repost the art with proper credit. For NSFW, wait for me to post it first on patreon.
 - **Art Edits/Alterations:** Do not alter my art or pay another artist to do so without my permission.
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NO AI Rules

- **AI Programs:** Do not use my art in AI programs. If I find out, you'll be blacklisted.
 - **Sketch AI:** Do not have AI render/color my sketches. This will also result in blacklisting.
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Payment & Fees

- **Accepted Payments:** PayPal, Stripe, and Square only (USD). Square/Stripe preferred.
- **Payment Timeframe:** Payment must be made within 24 hours of the invoice.

- **Upfront Payment:** Generally required after sketch approval, unless otherwise specified (YCHs may differ).
 - **Tipping:** Not required but always appreciated.
 - **Complexity Fees:**
 - Feathered wings: +\$60
 - Dragon/Bat wings: +\$20
 - Hair on the spine: +\$30
 - Complex tattoos: +\$35
 - Additional limbs: +\$50 per extra
 - More than 6 colors: +\$30
 - Detailed clothing: +\$10
 - Explicit content/sexual acts or non vanilla fetishes will incur a 20% fee
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Revisions & WIP

- **Initial Sketch:** 1 WIP check free, 2 free sketch revisions (markings, anatomy mistakes don't count).
 - **Revision Fees:** After 2 free revisions, additional edits cost \$5 each (unless it's my mistake). If revisions become excessive, I may offer a refund and resell the art as a YCH.
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Turnaround & Work Flow

- **Completion Time:** Typically 2.5 weeks to 2.5 months, depending on complexity from transaction to completion.
- **Communication:** Please don't inquire about your commission during my twitch live streams unless I'm actively working on it.

- **WIP Feedback:** If you don't respond to a WIP I send you within 3 weeks, I'll finish your commission to completion without your input or offer a refund.
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Payment Plans

Available for commissions over \$500 (or adoptables). Payments must be completed within 5 weeks. Payment plans are available via Square, CashApp, or Stripe. PayPal payment plans incur an extra fee.

Adoptables TOS

- **Ownership:** You own full rights, including reselling.
 - **No Holds:** I do not hold adoptables or YCHs. Payments must be made within 48 hours.
 - **Payment:** Interest fees for payment plans; no holds on adoptables.
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Contact

Email me at: **Annaklavasnow@gmail.com** for inquiries or commissions.
Twitter: Annaklava

I use Paypal

END

Extra FAQ:

Q: What are your work hours?

A: I work weekdays and am unavailable on weekends. Responses are typically within 24-48 hours. Please note that turnaround time is based on **business days**, and queue order may vary. Rush fees can be discussed if needed.

Q: I'm very particular and sometimes considered a "nitpicky" customer. Will this be a problem?

A: To ensure a smooth process, please be clear about your preferences upfront without micromanaging me. Commissioning an artist involves trusting their creative vision. If you find yourself frequently unhappy with commissions or need exacting control (e.g., specific poses, colors, or details), you may be better off creating the art yourself.

If I feel your demands are becoming overly controlling, I will give you 1 warning and will cancel your commission.