

Privacy Policy - iKolilu Parent Portal

Last Updated: March 14, 2025

Introduction

Welcome to iKolilu Parent Portal. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application (the iKolilu Parent Portal). Our App is designed to provide parents with an overview of their children's activities in school by fetching data from the main school management platform.

This Privacy Policy complies with the Data Protection Act of Ghana and other applicable laws.

Information We Collect

Information Received from the School Management Platform

We receive the following information from your child's school management platform:

- Student attendance records
- Academic performance data
- Extracurricular activity participation
- Behavioral reports
- School announcements and events
- Communication between teachers and parents

Information You Provide to Us

We may collect personal information that you voluntarily provide when using our App, including:

- Parent and child names
- Contact information (email address, phone number)
- Login credentials for the App
- School identification information
- Communication preferences

Automatically Collected Information

When you use our App, we may automatically collect certain information, including:

- Device information (device type, operating system)

- App usage data
- Log information
- Location information (if permitted by you)

How We Use Your Information

We use the information we collect to:

- Display your child's school activities and progress
- Enable communication between parents and school staff
- Send notifications about important school events or your child's performance
- Improve and optimize our App's functionality
- Comply with legal obligations

Data Storage and Security

All data is stored securely in compliance with the Data Protection Act of Ghana. We implement appropriate technical and organizational measures to protect your personal information against unauthorized or unlawful processing and against accidental loss, destruction, or damage.

Data Sharing and Disclosure

We do not sell your personal information to third parties. We may share information with:

- The school management platform to synchronize data
- Service providers who assist us in operating our App (all bound by confidentiality agreements)
- Law enforcement or other governmental agencies when required by law

Children's Privacy

Our App is designed for use by parents and guardians. We do not knowingly collect personal information directly from children under the age of 18. All children's data is provided through the school management platform with appropriate parental consent as required by Ghanaian law.

Your Rights Under the Data Protection Act of Ghana

Under the Data Protection Act of Ghana, you have the right to:

- Access your personal information
- Request correction of inaccurate information
- Request deletion of your information

- Object to processing of your information
- Data portability
- Withdraw consent

To exercise these rights, please contact us using the information provided in the "Contact Us" section.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date.

Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact us at:

IKOLILU GHANA LIMITED

Hs No 2,Adunlee Close,Off Adunlee Street Awudome Accra - Ghana (GH)

tim@ikolilu.com

+233243548900

Compliance with Ghanaian Law

This Privacy Policy is designed to comply with the Data Protection Act of Ghana. By using our App, you consent to the collection and use of your information as described in this Privacy Policy.