

Terms & Conditions

Terms and conditions acceptance

1. Time Solutions Sp. z o.o., with its registered office in Wrocław, Poland, at al. Wisniowa 36a lok. 311 entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for Wrocław-Fabryczna in Wrocław – VI Commercial Department of the National Court Register under No. 0000360527, renders 'TimeCamp' services via the following Internet website [//www.timecamp.com/](http://www.timecamp.com/) on principles set out in this terms and conditions document.
2. By you (the user) accepting these terms and conditions, the user confirms to have read, understood and accepted its contents.
3. Accepting these terms and conditions is a condition to use products and services provided by Time Solutions Sp. z o.o.
4. All users are obliged to observe these terms and conditions.
5. Time Solutions Sp. z o.o. reserves the right to modify the provisions of these terms and conditions without notifying the user of the implemented modifications. The user may at any time familiarize their self with the current effective privacy policy version on our Internet website [//www.timecamp.com/](http://www.timecamp.com/).
6. Further use of products and rendered services after additional modifications in the terms and conditions have been implemented, shall constitute the consent to accept these modifications. Refusal to accept these modifications shall preclude the user from using the offered products and services.

Services Description

1. All software, used by users in accordance with its application and purpose defined in these terms and conditions, available on the following website [//www.timecamp.com/](http://www.timecamp.com/) and provided by Time Solutions Sp. z o.o. shall be deemed as service or product.
2. The use of any new services and products available on aforementioned website, after the user has accepted the terms and conditions shall be subject to its provisions.
3. Time Solutions Sp. z o.o. is exclusively entitled to decide on functionality, the use, subject matter and the range of particular services and products as well as to cease rendering these services.
4. Time Solutions Sp. z o.o. is exclusively authorized to decide on the contents and the nature of the software as well as to freely add, change or remove particular elements.

Access and the Use of Services

1. Time Solutions Sp. z o.o. services and products are exclusively designated for personal use and must be used only in accordance with their purpose, application and their general characteristics.
2. Time Solutions Sp. z o.o. services and products can be accessed solely by logging on particular website.
3. Every user is assigned a particular password and login which must not be used by third parties without the user's consent. The user is responsible for keeping and proper security of his password and login.
4. The user must be at least 13 years of age to be able to register and to access his or her TimeCamp account.
5. The user undertakes to use the services and products in accordance with their use, purpose and in the manner consistent with both these terms and conditions and provisions of currently effective law.
6. The user bears full responsibility for all contents, phrases and entries added to the network in connection with the use of offered services and products.
7. The user understands and has become familiar with technical requirements necessary to use the services and products and has no objections in respect thereof. The user is aware of risk and threats connected with electronic data transmission.
8. Time Solutions Sp. z o.o. reserves the right to access individual users' accounts for the technical and administrative purposes and for security reasons. The obtained information in such a manner shall not be processed or made available to third parties unless required by provisions of law.

Trademarks and Copyright

1. All services and products offered by Time Solutions Sp. z o.o., which constitute specific works, are its exclusive property and are covered by an act on copyright and neighboring rights
2. Website addresses as well as their contents and layouts are protected by the aforesaid acts.
3. Prior written consent of Time Solutions Sp. z o.o. is required for any not permitted personal and non-personal use of offered services and products. Such consent is required in particular when disseminating and publicizing particular elements(e.g. photos, films, texts) in other Internet services, printed publications, books, multimedia presentations and in other electronic media as well as for the disposal or use of its work (adaptations, alterations, modifications)
4. Unauthorized lending, sale, granting of further licenses and sublicenses to the offered products and services by the user without express consent of

Time Solutions Sp. z o.o. is prohibited. Such acts are not deemed to be the proper use of services.

5. The user must not modify or change the purpose and use of offered services and products. Misleading others as to the existence of cooperation, association, relationship or acting on behalf of Time Solutions Sp. z o.o. is prohibited.

Payments

1. The use of offered services available on [//www.timecamp.com/](http://www.timecamp.com/) is free of charge for the first 30 days. During your trial period, the credit card is not required.
2. After that period if the user wishes to continue using our services he will be requested to make a payment according to currently effective price list.
3. All payments shall be non-cash transactions, conducted electronically by external professional entities.
4. Default in payment according to currently effective price list means resignation from the provided services.
5. The user shall be given a 14 day period notice of all changes in the price list.
6. Payment service provider is company PayLane Sp. z o.o.

Refund Policy

1. Regardless of the billing cycle, we provide no refunds or credits for unused time of the service or plan downgrades if you decide to close your account before the end of your subscription period.
2. There will be no exceptions in order to treat all users equally and to keep our administrative costs low for the ultimate benefit of our customers.
3. Once you decide to subscribe, we need you to provide your credit card details, number of operator seats and subscription period – however, we will not charge you immediately after submitting your details, but upon the end of your free trial. We do not offer refunds on already processed payments – this policy is the same for all customers – and you are responsible for all charges in your subscription.
4. You can cancel your license at any time in the Settings under Subscription tab. After canceling, your license will stop working immediately. Credit from previous payments will be lost and is not refundable.

Account Closing

1. The user may close their account at any time. Account closing means that the further use of services with the use of current password and login shall no longer be possible.
2. The user is responsible for closing their account.

3. Closing the account by the user before the end of settling period for which a payment has been made does not obligate Time Solutions Sp. z o.o. to refund the amount for the unused period.
4. Time Solutions Sp. z o.o. reserves the right to close user's account due to gross infringement of the provisions of these terms and conditions or in the event of illegal use of the offered services.
5. Time Solutions Sp. z o.o. shall not be liable for damage suffered by the user arisen due to the suspension or closing the account by the user or for other reasons arising from the user's fault.

Guarantee and Limited Liability

1. Time Solutions Sp. z o.o. guarantees the highest quality of its operations to ensure accessibility and continuity of offered services and products in accordance with their use and purpose. No long distance data transmission, however, guarantees 100% security, continuity and accessibility of the provided services.
2. Time Solutions Sp. z o.o. does not guarantee compatibility of offered services and products with other producers' software. The user shall bear responsibility for the choice and consequences following from the use of other software including its applicability to user's objectives.
3. Time Solutions Sp. z o.o. stipulates that opinions given by users do not reflect in any possible manner its views and opinions. Time Solutions Sp. z o.o. does not monitor or control users' opinions on a continual basis; if, however, any opinions in breach with these terms and conditions should be revealed efforts shall be immediately made to remove them as soon as possible.
4. Time Solutions Sp. z o.o. shall bear no liability in particular for the following reasons:
 1. All negative consequences being the result of force majeure.
 2. Phrases and entries added to the network in connection with the use of offered services and products.
 3. Unlawful and inconsistent with these terms and conditions users' operations while using offered services and products.
 4. Disturbances in accessibility of offered products and services not caused by Time Solutions Sp. z o.o.
 5. Damage suffered by the user arisen due to the suspension or closing the account by the user or for other reasons arising from the user's fault.
 6. Damage suffered by the user as a result of a third party using their data that enable them to access the provided services and products.

7. Damage following from the use or the impossibility to use offered products and services including damage actually suffered, the loss of expected benefits, data loss, damage or computer crash, the costs of substitute equipment and software, shut-down, company reputation infringement.
8. Consequences of failure to perform or improper performance of obligations undertaken by other users even though such an obligation has been undertaken using offered products and services.

Privacy Policy

Principles of user privacy protection including personal data protection have been described in a separate [Privacy Policy](#).

Final Provisions

All disputes arising in connection with these terms and conditions shall be primarily resolved amicably.

All disputes that cannot be amicably resolved shall be submitted for resolution by Common Court of Law at the location of Time Solutions Sp. z o.o. registered office.

The provisions of Civil Code, the act on copyright and neighboring rights, an act on electronic services providing and other provisions of effective law shall be applicable in issues not governed by these terms and conditions.