

MLU Terms & Conditions (T&Cs)

To be displayed at checkout to ensure clarity and legal compliance:

1. Introduction

- These Terms & Conditions (“T&Cs”) govern enrollment in the Masterful Leadership University (MLU).
- By enrolling, the Client agrees to these T&Cs and the Service Agreement outlined above.

2. Program Description

As detailed in the Services section above: workshops, masterclasses, hot seats, 1:1 coaching, community, and resources.

3. Fees & Payment Terms

- Full payment or installments as per selected option.
- Payments must be received before access is granted.
- Late payment may result in delayed or denied access.

4. Enrollment & Program Access

- Begins September 1, 2025.
- Late joiners pay full price or may opt for waitlist.
- Official Start date Nov 1, 2025

5. Early Bonus Benefits

- Two additional coaching sessions with Benjamin Owen.
- Hotel & meals included during Dubai workshops. (£1000 in value)

6. Cancellation & Refund Policy

You may cancel your enrollment within 14 days of purchase and before program materials have been accessed for a full refund.

Cancellations made 15–30 days before the start date are eligible for a part (50%) refund.

No refunds are provided within 14 days of the start date or once program access has been granted.

However, you may transfer your enrollment to a future cohort or another team member by written request.

7. Rescheduling & Transfers

- you may transfer your enrollment to a future cohort or another team member by written request before the program begins.

8. Participant Conduct

- Commitment to confidentiality, respectful behavior, and active participation.

9. Intellectual Property

- All materials remain the property of MLU; participants may not reproduce or distribute without permission.

10. Limitation of Liability

- MLU is not liable for indirect or consequential losses.
- Maximum liability may be limited to the fees paid.

11. Governing Law & Jurisdiction

- Governed by the laws of the UAE (or your preferred jurisdiction).
- Disputes resolved via mediation/arbitration in the UAE.

12. Data Privacy

- Participant data processed in accordance with applicable privacy laws.

13. Amendments

- MLU reserves the right to update promotional material or schedules, with notice.

14. Agreement Acceptance

- Enrollment constitutes acceptance of these T&Cs.