Listed below are items pertaining with technology, associated with DGF schools reopening with COVID parameters:

- Device repair and replacements for staff and students will be initiated by creating a help desk ticket. You can create a ticket by doing one of the following: email at rebelhelpdesk@dgf.k12.mn.us or call 218.477.6810   To respond in a timely manner and reduce in-person interaction time, ticket submissions are required.
- Device pickup and exchange for remote learners will happen at your child(s) school office. Onsite learners can visit either help desk area.
- Google Meet is recommending at least 4MB download and 3MB upload for each active participant that will be utilizing HD (high definition) video quality in a classroom web conference. SD (standard definition) video quality in a classroom web conferencing is recommending at least 2MB download and 1MB upload.
- Internet speeds can be verified by visiting fast.com.
- For optimal network connectivity, please shut off or disable any streaming device during school hours. Smart TV's, XBox, Nintendo, Roku are a few examples that consume Internet bandwidth.
- Midcontinent provides Internet services within Dilworth, some rural, and will be providing services within Glyndon starting the last quarter of 2020. Midcontinent's education assistance program options can be found here.
- Arvig provides Internet services within Glyndon and some rural areas. Arvig's education assistance program options can be found here.
- DGF's student information system is Synergy. This platform will be utilized to share and collect information between individual students and their families. Parent login access and mobile app information can be found here. Student login access and mobile app information can be found here.