

FREQUENTLY ASKED QUESTIONS: DOORWAYS COUNSELLING SERVICE RURAL AVALON

1. Am I able to attend DoorWays more than once?

YES! Clients are able to access services more than one time. DoorWays counsellors practice a “session a time” and the service is available on an as needed basis

2. Can I see the same Counsellor?

YES! Absolutely! DoorWays counsellors are given their DoorWays schedules months in advance and should be able to tell you the next time/location that they are working with the DoorWays service.

3. Can I pre-book my appointment?

YES! It is recommended that you call 24-48 hours before you wish to be seen for a face to face appointment, clients can also be accommodated on the day of a clinic either by virtual/telephone or in person if space permits.

4. When am I able to access DoorWays Services?

DoorWays is available Monday – Friday 8:30 a.m. – 4:30 p.m. by virtual/telephone appointment throughout Rural Avalon by calling (709) 945-6513. In person appointments are available at each Rural Avalon location as follows:

Monday – Whitbourne Community Services Building, Whitbourne.

Tuesday – Placentia Health Centre, Placentia; St. Mary’s Health Centre (bi-weekly)

Wednesday – Taylor Building, Harbour Grace

Thursday – Dawe Building, Bay Roberts

Friday – Holyrood Community Services Building, Holyrood.

*** DoorWays is also available at the following schools for enrolled students: Laval High School, Placentia; Baccalieu Collegiate, Old Perlican; Carbonear Collegiate, Carbonear; Crescent Collegiate, Blaketown; Roncalli High School, Avondale. Check with the school Guidance Counsellor for more information.

5. Are the counsellors at DoorWays different than the counsellors at Mental Health and Addictions Services?

No! The counsellors of Mental Health and Addictions Services in Rural Avalon are the same counsellors you would see in the DoorWays Counselling Service, you decide when you want to attend an appointment based upon your own schedule.

Have more questions? Reach out!

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