

Lemon8 Payment FAQ's

What are your payment method/s?

Any payment details that you input will be set up through Lumanu. This is the only payment platform that we use.

You would have completed your Lumanu setup during onboarding, and have linked your banking information through that app.

How are payments processed? Do I need to send you an invoice?

We will invoice on your behalf directly. The payments will automatically deposit into the Lumanu account you set up during the onboarding process. You will also get an email each time the payment has been deposited to your account.

What if I submitted a post before the end of the month, but does not get approved until the next month?

Payments are distributed by the month content is posted, so these posts will be paid as part of the invoicing for the month it went live on Lemon8.

Please do remember to add the Live Link in the Palm portal, that is how we track the final date the content is live. Posts must be approved in order to be posted and paid in the program.

When will I get paid?

This payment schedule applies to Paid Shoutouts, Sparked Posts and Standard Lemon8 Content Posts.

Posts on the Lemon8 platform are paid as part of the invoicing group when they go live. For more clarity, please refer to the table below:

Content Went Live*	Payment Date**
May 1 to May 31 (EOD) 11:59pm PT	August 1 (EOD) 11:59pm PT
June 1 to June 30 (EOD) 11:59pm PT	September 1 (EOD) 11:59pm PT
July 1 to July 31 (EOD) 11:59pm PT	October 1 (EOD) 11:59pm PT
Aug 1 to Aug 31 (EOD) 11:59pm PT	November 1 (EOD) 11:59pm PT
Sept 1 to Sept 31 (EOD) 11:59pm PT	December 1 (EOD) 11:59pm PT
Oct 1 to Oct 31 (EOD) 11:59pm PT	January 1 (EOD) 11:59pm PT
Nov 1 to Nov 31 (EOD) 11:59pm PT	January 1 (EOD) 11:59pm PT
Dec 1 to Dec 14 (EOD) 11:59pm PT	January 1 (EOD) 11:59pm PT

**Content went live is the date creators upload the "Live Link" in the platform, to confirm the post is up on the Lemon8 app. This is not the date the content is approved or submitted.*

The payment schedule is according to the contract, where creators are paid Net-30 from the date payment is received by the company. We receive payment from the company (Lemon8) typically within Net-30. Combined this totals up to a Net-60 payment schedule. **These dates listed are under the assumption that Lemon8 has paid Palm on time

Do you deduct taxes automatically?

No, taxes are not taken out of the payment, as creators are responsible for managing and submitting their own taxes. 1099's will be distributed via Lumanu if/when applicable.

Creators may believe taxes are taken out of their payment if the invoice shows a small difference between the rates and amount received. As a reminder, there is a 3.49% transaction fee, which is typical with most digital payment providers. This payment fee has been outlined in all contracts in the payment details.