

# User Testing Plan for Quizlet Tutor

The goal for this testing session is to test the retention of someone learning through a VUI interface. The prototype is designed to stress test the Learn feature by playing a MP3 file and having the user go through review questions. Specifically, the course material is preparation questions for the US citizenship test.

## Preferred Candidates

Ideally, the tester shouldn't be a US citizen. Someone who is preparing for a citizenship test right now. But there isn't a problem with US citizens because being one doesn't mean they understand basic facts about their country.

I have a coworker who is an Italian immigrant, and I plan on testing the app on my inlaws who are immigrants as well.

## Method

To simulate a driving experience I am going to use a VR headset and have the user wear it while a video of a VR car driving experience is playing. Then I will have them interact and talk to me while they are receiving a multitasking stimulus of paying attention to the road while talking to Quizlet Tutor.

## Prompt

*Thank you for taking the time to test this voice app. Just remember, we are testing is the app not you, so don't think we are measuring your performance. What we are doing right now is something called a "wizard of oz test", so think of it as a normal conversation between me and you, I play the role of the Google voice assistant and you just play yourself.*

*The app we are testing is a test preparation tool called Quizlet tutor. This allows you to prepare for tests on the go like on your commute to work.*

*In this situation, you are an immigrant to the United States that is preparing for your US citizenship test. You want to learn a new subject in preparation for the test. Your prompt for this activity is to activate Quizlet Tutor and learn a new subject while driving a car. To simulate the multitasking, we are going to have you wear this headset to simulate a*

*commute while you talk to the tutor. Pay attention to the road in the video while you interact with this prototype.*

*You can activate Quizlet Tutor by saying "Hey Google Launch Quizlet".*

The rest of the test, the user will talk with me as if I am the Quizlet tutor.

## Goal

I want to see if while multitasking if the user can drive, listen to a short lecture, and be able to answer the review questions at the same time.

Notes:

If they don't know, give them the answer

If they give the wrong answer, give them a hint.

Do you want the memory tip?