

Documentation

Poll

Module Factory

created with

shop version 6.6.1.1 and

plugin version 6.06.00

(deviations are possible if your shop or plugin version does not correspond to this)



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General

Foreword

The agency Bul Hinsche GmbH arose out of the need to make their own shop better. This is now more than 18 years ago.

After countless projects, interfaces, payment modules and shops for xt:Commerce, we have been a certified Shopware Solution Partner since 2011. Shopware quickly became our most important system. As a certified Shopware agency, we can offer you the ideal support according to your needs.

In addition to Shopware, Xentral is also one of the most important systems in our range. With the combination of the Xentral ERP and merchandise management solution with Shopware 5 or Shopware 6, you get what we believe to be the most flexible and scalable solution for your business.

Your needs and requirements are important. For us it doesn't matter whether you have purchased a plugin in our own module shop or Shopware Community Store, whether you have a community, professional or enterprise license, whether you are a startup, SME or corporation. Our goal is to make you and your company a happy and satisfied customer.

Support

Our plugins are certainly not 100% error-free - we stand by that. Therefore, we have quite agile support that always strives to help in a timely, efficient and customer-oriented manner.

If there is a support case, we need at least information about the plugin and shop version. Please note that we only provide free support if both are up to date and you have not made any changes yourself. If the case arises, please also check whether the problem exists in the standard Shopware theme (is understandable), since incompatibilities can also arise as a result of the graphic customization of the shop. These cannot be tested in our tests before publication and are therefore excluded from free support.

As a gesture of goodwill, we will look into your problem if your plugin or shop version is not too old. However, this decision is ours alone as to when we act out of goodwill.

In our case, support means not only fixing errors, but also helping. If something is unclear or incomprehensible, please feel free to write to us.

Tests

You can test all of our plugins for 30 days free of charge and to the full extent. We even ask for it. Only then can you be sure that the plugin is doing exactly what you hoped for or expected. Our support will also support you during this test period under the above conditions.

The plugin

Would you like to know how your customers found you? Or maybe you are interested in their opinion on functionalities in your shop. But you can also ask them for their opinion on your service. You can answer all these questions with our "Survey" plugin. You can display the surveys via the worlds of experience.

Your customers will immediately receive an evaluation of the survey. Of course without any conclusions about the other customers. You can download the results yourself as CSV, PNG or SVG. However, it is important that the customer must accept the cookies before the survey. If he does not do this, he cannot participate in the survey. As a thank you for participating, you can issue a voucher code that the customer can redeem on their next purchase.

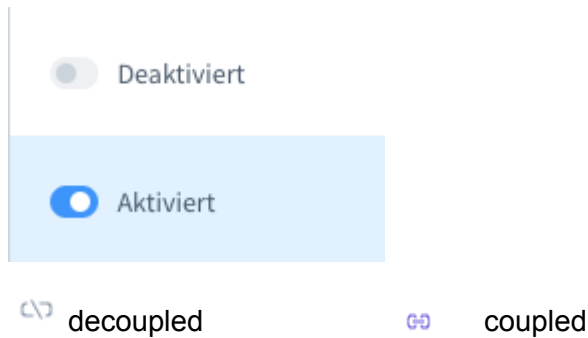
Requirements

For this plugin you need at least Shopware 6.4.12.0.

Links that help

- [Install](#)
- [experience](#)

Basics



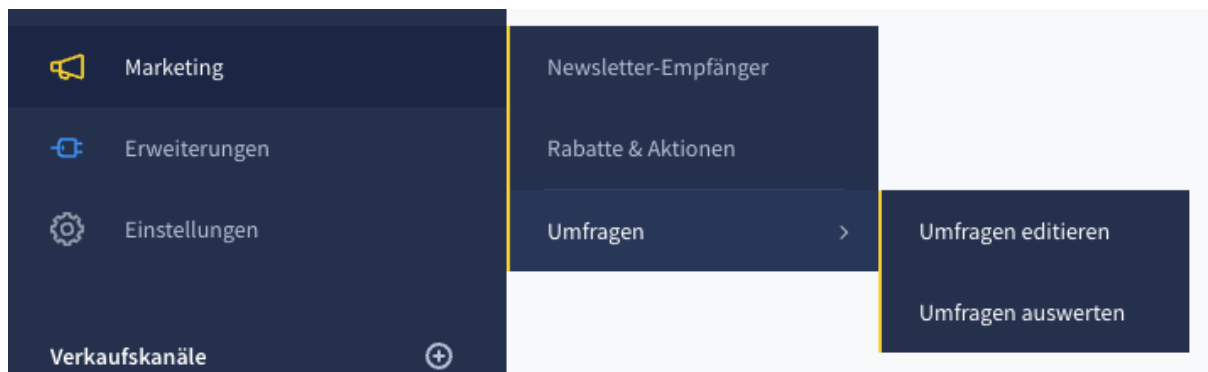
Plugin

configuration Before the plugin can be configured, it must first be activated.

Configuration channel:

At this point you determine whether the plugin should be activated for all or only certain sales channels. We recommend first activating all sales channels and then decoupling and deactivating the channels that should not use this plugin.

Creating polls



In the menu bar on the left you will find the item “Marketing” and then “Surveys”. This is further divided into “Edit polls” and “Evaluate polls”. In order to be able to evaluate surveys at all, we first have to create surveys. We describe this to you under the point “Edit surveys” below.

Edit polls:

Polls

Anzeigebereich

Erlebnisswelten

☐ Öffentlich

Gültig von

2022-06-15

×

📅

Gültig bis

2022-06-16

×

📅

Kundengruppe

Händler

☒ Aktiv

Umfrage

A ▾ 🎨 B I ⚡ X^{*} X_• ≡ ▾ ⚙ 1: ↻ 🔗 📁

↺ ↻ ↻

🔗

Test

4 Zeichen

Beschreibung

A ▾ 🎨 B I ⚡ X^{*} X_• ≡ ▾ ⚙ 1: ↻ 🔗 📁

↺ ↻ ↻

🔗

Dies ist nur ein Test

First you select the item "Edit polls" as described. There you will find a blue button on the top right, which is labeled "Add polls".

Display area:

Only the display in the experience worlds is available here. Therefore, nothing different can be selected here.

Public

Releases the survey for all customer groups.

Valid from,**Valid to,**

At this point you can limit the survey period by entering a date for “valid from” and “valid to”. If nothing is stored at this point, the survey is considered eternal.

Customer group:

If you only want to make your survey available to certain customer groups, you can select them here. If nothing is selected, the survey will be made available to all customer groups.

Active:

This certainly does not need to be explained further. Blue the survey is active, gray the survey is not active.

Poll:

Here you specify how your poll should be named. You can elaborate on this further under Description.

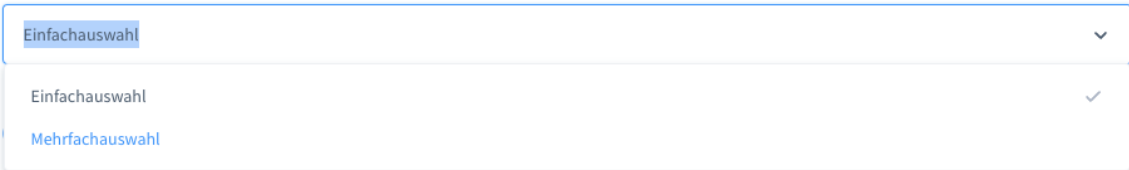
Then save your details and exit the menu to return to the survey overview.

Now the questions and the answers have to be stored.

questions:

Mode:

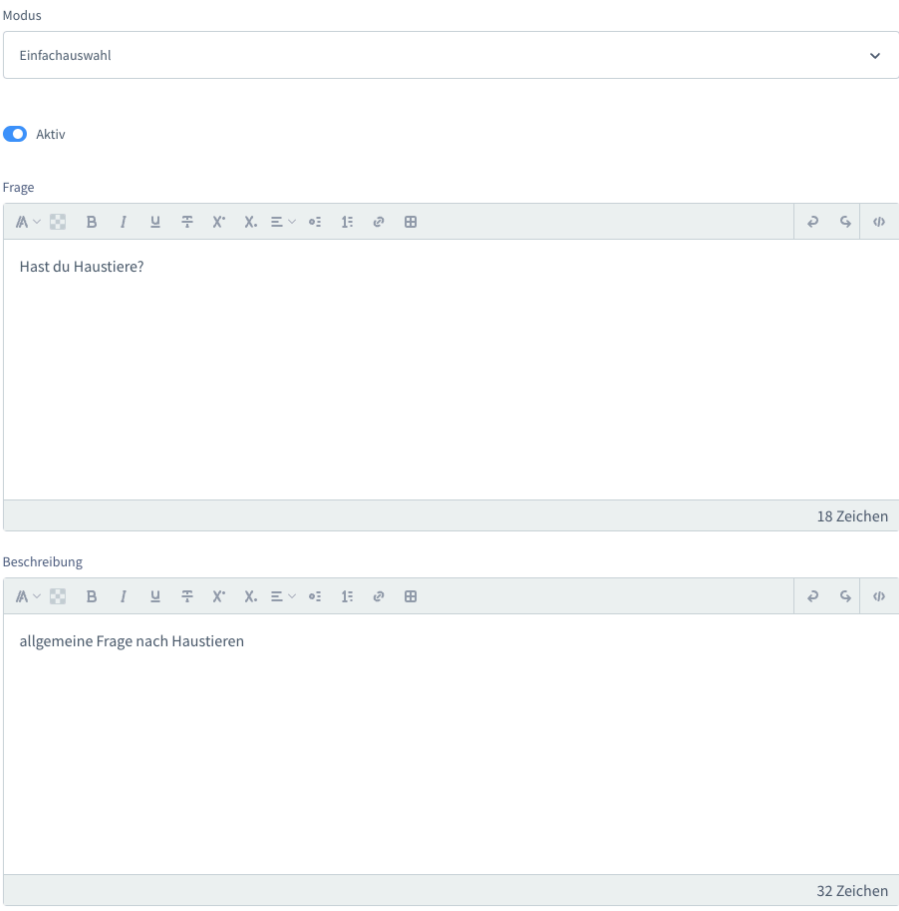
You can choose between “single choice” and “multiple choice”. As the names indicate, you can only select one answer with single choice and more than one answer with multiple choice.



The screenshot shows a dropdown menu titled 'Modus'. The selected option is 'Einfachauswahl'. Below it, two other options are visible: 'Einfachauswahl' (with a checkmark) and 'Mehrfachauswahl' (highlighted in blue).

Question / Description:

This is like the survey in general. Under Question you define your question and under Description you can describe it in more detail.



The screenshot shows the question editor interface. It includes a 'Modus' dropdown menu set to 'Einfachauswahl', a toggle switch for 'Aktiv', and two text input fields: 'Frage' (Question) and 'Beschreibung' (Description). The 'Frage' field contains the text 'Hast du Haustiere?' and has a character count of 18 Zeichen. The 'Beschreibung' field contains the text 'allgemeine Frage nach Haustieren' and has a character count of 32 Zeichen. Both fields have a rich text editor toolbar above them.

Editing answers:

As with creating the surveys and questions, you store your answer option under "Answer" and you can outline it in more detail under Description. In contrast to the surveys and questions, the description in the front end (customer view) is not output for the answers.

You have to repeat this process for each answer.

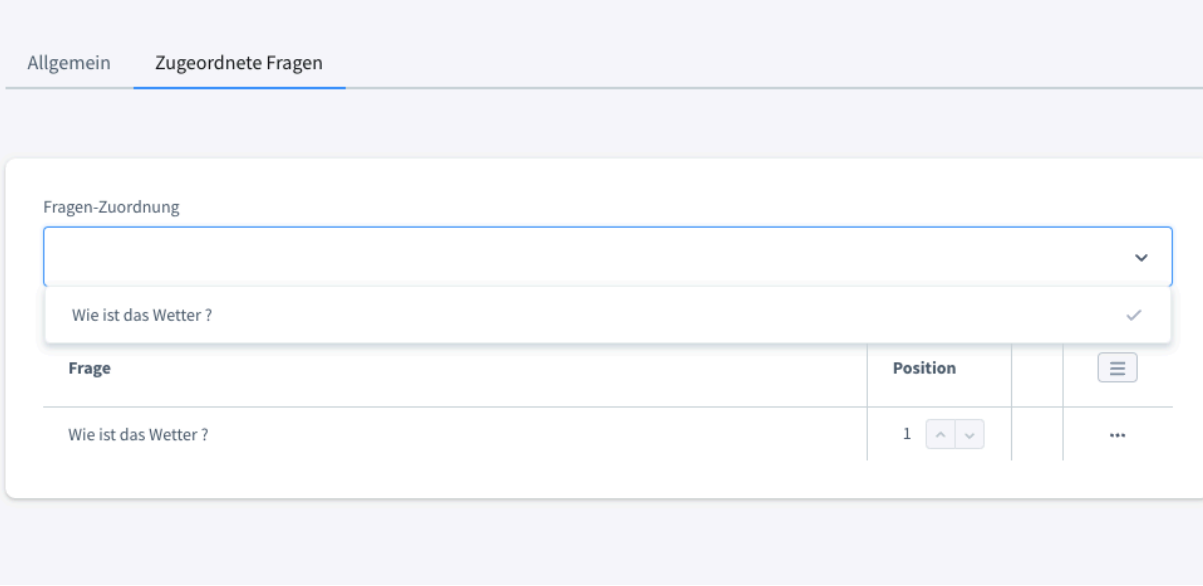
Allocation of the answers to the questions and the questions to the survey

We therefore go back to the Questions tab and edit it. Here there is now the tab "Assigned answers". Under "Answer assignment" you can now assign the corresponding answers that you have previously created. Don't forget to save.

The screenshot shows the 'Zugeordnete Antworten' (Assigned Answers) tab. At the top, there are two tabs: 'Allgemein' and 'Zugeordnete Antworten', with the latter being active. Below the tabs is a section titled 'Antworten-Zuordnung' (Answer Assignment). It contains a dropdown menu that is currently empty. Below the dropdown is a large rectangular area with a green circular icon containing a white box with an 'X' inside. Below this icon, the text reads: 'Für diese Frage existiert noch keine Antworten-Zuordnung.' (No answer assignment exists for this question yet).

The screenshot shows the 'Zugeordnete Antworten' (Assigned Answers) tab. At the top, there are two tabs: 'Allgemein' and 'Zugeordnete Antworten', with the latter being active. Below the tabs is a section titled 'Antworten-Zuordnung' (Answer Assignment). It contains a dropdown menu that is open, showing three options: 'schön', 'wolkig', and 'regnerisch'. Below the dropdown is a large rectangular area with a green circular icon containing a white box with an 'X' inside. Below this icon, the text reads: 'Für diese Frage existiert noch keine Antworten-Zuordnung.' (No answer assignment exists for this question yet).

You do the same with polls. Edit the survey and assign the appropriate questions under the "Assigned questions" tab. This can be one or more. Don't forget to save here either.



The screenshot shows the 'Zugeordnete Fragen' (Assigned Questions) tab in a survey editor. At the top, there are two tabs: 'Allgemein' and 'Zugeordnete Fragen'. Below the tabs, there is a section titled 'Fragen-Zuordnung'. This section contains a dropdown menu with the selected question 'Wie ist das Wetter ?'. Below the dropdown, there is a table with the following structure:

Frage	Position	
Wie ist das Wetter ?	1	...

Now the survey only has to be assigned to an experience world.

Since this is already sufficiently explained in the Shopware [documentation](#), we will not go into any further explanation at this point.

You also specify whether a voucher code is issued as a thank you or not. The normal voucher function of the shop is used here. This means that you must first create a voucher according to your conditions and enter the code under "Voucher". A different code per customer is not possible. If you use external plug-ins, there is no guarantee that they will work.

polls:

Anzeige:

Tabelle

Umfrage:

Test

Wie ist das Wetter ?

Antwort	Stimmen
schön	1
wolkig	3
regnerisch	1

If you have any questions or anything is unclear, write to us at info@bui-hinsche.com or call us on +49 (0) 3441 / 9799060. We are glad to help you.