

Referrals and Information

Updated 16/09/2025

Referral Type	Form/Letter	Secretary Instruction for Referral Processing
USC	Form	Forms are in Orange Arrow and referred through C&B
USC – Colorectal only 2WW	Form	Form (under Orange arrow), change to urgent on E-RS, Liver and GI, Colorectal, select Lincoln Hospital PAN Trust
USC- Head & Neck	Form	Ulh.radiologyurgentrequestsandfindings@nhs.net
ADHD	Form	Form (Adult ADHD 360 – Lincs ICB), email to lccg.mhldataeam@nhs.net
ADHD/Autism up to 16		Lhnt.community-paediatricians@nhs.net
Allergy	Letter ERS	C&B Book Direct
Appliance/Surgical	Form	Direct to Pilgrim Hospital by internal post, form
ASD/Autism	Form	Form (ASD Assessment), email to lincs.spa@nhs.net
Audiology	Form	Specsavers.boston.nhs.net – over 50's only (letter)
Audiology 18-50	Letter ERS	Diagnostic physical measurement - audiology
Audiology – Housebound	Form	Housebound Hearing Service, Specsavers 073845 38159 homevisits.lincs2audio.uk@specsavers.com
Aural Toilet	Microsuction Form	C&B ENT or Specsavers
Bariatric Surgery	Form	Referrals, read code, GI & Liver, Bariatric, find Derby
BCG	Letter - Word	To Pilgrim
Breast	FH - Letter 2WW or Symptomatic - Form	All referrals are done on 2WW form, apart from family history of breast cancer done as a referral letter on C&B
Breast Pain Clinic - NOT 2WW	Form ERS	Form to North Hykem or Boston Health Clinic
Cardiology	Letter	C&B Book Direct
Care of the Elderly	Letter	C&B
CAMHS	Letter	C&B, SPA East
Carpal Tunnel (CTS)	Form	Form, CSS Referral - send to EACH
CMHT	Form OR Letter	Children and Adolescent, C&B Book Direct
Colorectal	Letter - unless 2WW then via Form	Rapid Access if 2WW or C&B EACH
Colonoscopy	Letter	C&B GI and Liver EACH C&B Book Direct BWH – Appts quicker if suitable
Continence Clinic	Form	Form, email to LHNT.LCHSreferrals@nhs.net
Community Dentist		Orange Arrow, Oral &Maxillo Special Care Dentistry Service
Community Diabetics	Form	Form, email to lhnt.lchsreferrals@nhs.net
Community Podiatry	Form	Form, email to lhnt.lchscab@nhs.net
CYP Team	Form	Form, email to lincs.spa@nhs.net
Dermatology	Form or Letter	C&B EACH or Spot Clinic – Has to be EACH

Diabetes & Endocrine	Form or Letter	C&B Book Direct
Diabetes Prevention	Form	Form, email to scwscu.lincolnshire@nhs.net
Diabetic Foot Clinic	Form	Podiatry form → lhnt.lchscab@nhs.net
Dieticians	Letter	Paper referral and they often reply with Advice
Echocardiogram	Form	Form, emailed to INL.inhealthreferrals@nhs.net
Echocardiogram, Hospital	Form	Ulh.pantrustcardiacphysiology@nhs.net
Endoscopy	Letter	Letter
ENT	Letter	EACH - Children under Paeds. / Adults book direct C&B URGENT ENT - Bleep: 70402 via Main Switchboard
Eyelid Cysts	Form	Form, CSS Referral to EACH
Falls Clinic	Letter	Geriatric Medicine, C&B Book Direct
Fertility Clinic	Letter	Or infertility, gynaecology, fertility clinic, C&B Book Direct
Fracture Clinic	Letter WORD	Email Pilgrim Hospital on ulh.phbfractureclinic@nhs.net
Lung Cancer Pathway (FRED) Referral	Form	Rapid Access Form Emailed to ulth.lungcancerpathway@nhs.net
Ganglion	Form CSS	CSS, Orthopaedic FUNDING REQUIRE THEN TO EACH
Gastroenterology	Letter	C&B, GI and Liver, C&B Book Direct BWH if suitable
General Surgery	Letter	Including gallstones C&B Book Direct
Genetics	Letter	C&B Book Direct
Gynaecology	Letter	C&B Book Direct
Haematology	Letter	C&B Book Direct
Hemorrhoids	External - Letter Internal - CSS Referral	Booking via Boston West Send to EACH
Hearing Aids	Form	C&B, Audiology Over 50's Specsavers
Immunology	Letter	C&B Book Direct
Incontinence Clinic	Form	Form, emailed to LHNT.LCHSreferrals@nhs.net
Infectious Diseases	Form	C&B Book Direct
Integrated Diabetes (DM)	Form	Form, email to LHNT.LCHSreferrals@nhs.net
Lipid Clinic	Form or Letter	C&B, Endocrinology and Metabolic medicine, Lipid Clinic, C&B Book Direct
LISH, Lincolnshire Sexual Health	Letter or Self Refer	Patient can book direct 01522 309309 Mon-Thurs 08.00-19.30 Fri 0800-16.30 Online www.lincolnshiresexualhealth.nhs.uk (Contraceptive health, STI's and HIV in Lincolnshire)
Long Covid	Form	Form, email to LHNT.LCHSreferrals@nhs.net
Lymphoedema	Form	Form, email to lhnt.lymphoedema@nhs.net
Lower GI	Letter - unless 2WW then by form	C&B, GI and Liver, C&B Book Direct BWH or ULHT

Maxillofacial	Letter	C&B Book Direct
Memory Clinic	Form or Letter	C&B, Adult Mental Health, Memory, SPA East
ME/Chronic Fatigue	Form	Form, email to lpft.lincsCFS-MEservice@nhs.net
Neighbourhood Team	Form	Form, email to licb.east-neighbourhoods@nhs.net
Nephrology	Letter	C&B Book Direct
Neurology	Letter	C&B Book Direct
Neurophysiology (Nerve Conduction Study)	Form	Form, email to ulh.clinicalneurophysiology@nhs.net
Neurosurgery	Letter	C&B Book Direct , EACH – Not always
Occupational Therapy	Form	Form, emailed LHNT.LCHSreferrals@nhs.net
Older Adults CMHT	Letter	Lph-tr.bostonolderadultsCMHT@nhs.net or ERS
OneYou Lincolnshire	Form or Self Refer	Form, email to tt1.oneyou.lincolnshire@nhs.net
Oncology	Letter	Direct to Pilgrim(speciality then oncology)
Ophthalmology	Letter	C&B, Royal Eye Department (We don't use EACH for this service)
Oral Surgery	Letter	C&B, Maxillofacial - We book direct for Routine + Eye Casualty referral GP will call referral through and letter will be emailed to the Eye Secretaries
Orthotics	Form	Form, direct to Pilgrim Hospital Internal Mail (Surgical Appliance)
Orthopaedics MSK	Form	MSK, Practice Plus Form, C&B, send to EACH
Oxygen		Hoof Form, Email
Parkinsons	Letter or Form	C&B, Under 60 → Neurology, over 60 → Elderly Care, EACH or lhnt.parkinsonsservicelincs@nhs.net or lhnt.paslouthskegness@nhs.net
Paediatrics	Letter	C&B EACH (BCG Vaccination separate notes)
Pain Management CPMS	Form	Form, C&B, Dummy appointment Do not send letter to patient!
PCSS (Minor Surgery)	Form	CSS Minor Surgery, Form, some need prior approval first check form then to EACH
Physiotherapy	Letter for ULHT	Reception book in house – or ERS if ULHT required For Paeds form to lhnt.child-therapy-referrals@nhs.net
Podiatry	Form	Form, emailed to lhnt.lchscab@nhs.net
Psychiatry	Letter	C&B, SPA (Urgent Crisis email direct to SPA)
Psychogeriatrician	Letter	Older Adult, C&B, Adult Mental Health, SPA
Psychosexual	Letter	Via Relate
Rapid Access Chest Pain Clinic (RACPC)	Form	Form, C&B – We don't use EACH for this service URGENT
Respiratory Medicine	Letter	C&B Book Direct
Rheumatology	Letter	C&B Book Direct
Sleep Clinic/Medicine	Letter	C&B Book Direct
Speech/Language SLT	Form	Form, email to lhnt.child-therapy-referrals@nhs.net Adults email to LHNT.SLT@nhs.net
Stroke/Tia Clinic	Form	Form, email to ulh.strokesecretaries-phb@nhs.net
Spinal	Form	MSK Form, C&B, send to EACH

Sports Medicine		EACH
Surgery, Breast, Plastic, Other, Cardio Thoracic, Vascular	Letter	All under Surgery, C&B Book Direct
TOP	Letter WORD	Direct to Pilgrim, patient can self-refer (up to 12 weeks)
Urology	Letter	C&B Book Direct BWH quicker
Vascular (under surgery)	Letter	C&B , not community lymphoedema - C&B Book Direct
Vasectomy	Form CSS	CSS Form, C&B, select surgeries, request, patient choice, patient books
Private Referral	Letter WORD	Fitzwilliam On-Line, BMI
Radiology	WebV	GP books via WEBV
DEXA Scan	WebV	GP books via WEBv
MRI Scan	WebV	ULHT – WebV Diagnostic Healthcare – Form sent via WebV SG Referral – Form sent via C&B or Email (quick appointments)
Open MRI – Peterborough	Funding Letter 1st then Letter	Avicenna Clinic, 1 North Street, Peterborough, PE1 2RA, 0330 202 0597 av.clinic@nhs.net
Ultra Sound NOUS		Form, C&B, select ie gynaecology, general, MSK
Non-urgent		Ulh-tr.radiologyappointmentslincoln@nhs.net